

BRC Product Safety Management System for Agents and Brokers



This is an ideal package for Agents and Brokers of Food and Packaging Materials looking to meet the BRC Global Standard for Agents and Brokers. The Standard is intended to assist companies and their customers in meeting the legislative requirements for food safety. The IFSQN BRC Product Safety Management System is the most comprehensive system available anywhere on the internet for Agents and Brokers and includes:

- ✓ Comprehensive Product Safety Procedures Manual
- ✓ PSMS Record Templates
- ✓ HACCP Manual containing the HACCP Calculator
- ✓ BRC Global Standard for Agents & Brokers Checklists
- ✓ Introduction to the BRC Standard for Agents & Brokers Training Presentation
- ✓ Verification and Validation Record Templates
- ✓ Supplier Risk Assessment Tool
- ✓ Free online support via e-mail

BRC Product Safety Management System for Agents and Brokers

As well as being compliant with the BRC Global Standard for Agents and Brokers this BRC Implementation Package includes additional management tools:

- ✓ Laboratory Quality Manual
- ✓ Allergen Management Module & Risk Assessment Tool
- ✓ Product Development Module
- ✓ Complaint Management Guidelines & Analyzer
- ✓ Hygiene Inspection and Internal Auditor Training
- ✓ Verification Schedule Risk Assessment Tool and Template
- ✓ IFSQN Academy Online HACCP Training Module for 2 users

**To order the IFSQN BRC Product Safety & Quality Management System
Implementation Package for Agents and Brokers click here**

BRC Product Safety Management System for Agents and Brokers

Comprehensive Procedures Manual

A comprehensive set of top level documents that cover all the requirements of the BRC standard and form the basis of your food safety quality management system. We have written the procedures to match each section and clause of the standard for ease of implementation:

Section 1

QM 1.1 Senior Management Commitment

QM 1.1.1 Food Safety and Quality Policy

QM 1.1.2 Food Safety and Quality Objectives


QM 1.1.3 Senior Management Review

QM 1.1.4 Management Review

QM 1.1.5 Human and Financial Resources

QM 1.1.6 Communication

QM 1.2 Responsibility and Authority



Food Safety and Quality Policy

The company's food safety and quality policy is to provide competitive products and services of the highest standards of performance and reliability. By achieving this goal the company will consistently satisfy the mutually agreed needs and expectations of its customers, achieve business success and ensure that our products are always safe to consume and conform to statutory and regulatory requirements.

This is achieved through adoption of a food safety quality management system containing food safety policies and procedures that meet legal requirements, the requirements of the BRC Global Standard for Agents and Brokers and industry best practices so reflecting the competence of the company to customers and independent authorities.


The Company recognises that a successful food safety culture can be achieved only by following safe working practices and procedures developed through effective hazard analysis, training and experience. In order to achieve these aims, a robust Hazard Analysis Critical Control Points System (HACCP) has been introduced following a full hazard analysis of all food related operations. All instructions and control mechanisms within the HACCP system are designed to control any risk to food safety.

To ensure success of this policy Senior Management are directly responsible for food safety and quality by ensuring adequate; organisation and support, facilities, training and education of all employees, reviewing and auditing performance, and driving continuous improvement. Detailed organisational arrangements and food safety responsibilities for all levels of management are contained in the food safety and quality manual.

Achievement of this policy involves all staff being individually responsible for the quality of their work, resulting in a continual improvement culture and working environment for all. All employees are provided with the food safety training necessary to enable them to perform their tasks and are responsible for ensuring that they do so in a manner so that the safety of food is not put at risk. All employees are required to co-operate with any authorised person to ensure that statutory and regulatory obligations are properly complied with.

This policy is thoroughly communicated throughout the organisation and a copy is provided and explained to each employee by the Department Manager or the Quality Manager.

Document Reference Food Safety and Quality Policy QM 1.1.1
Revision 1 1st November 2014
Owned by: General Manager
Authorised By: Managing Director



BRC Product Safety Management System for Agents and Brokers

Section 2

QM 2 HACCP System

QM 2.1 HACCP Team

QM 2.2 HACCP Prerequisites

QM 2.3 HACCP Scope and Product Information

QM 2.4 HACCP Intended Use

QM 2.5 HACCP Flowcharts

QM 2.6 HACCP Flowchart Verification

QM 2.7.1 Hazard Identification

QM 2.7.2 Hazard Assessment

QM 2.7.3 Identification and Assessment of Control Measures

QM 2.8 Identification of Critical Control Points (CCPs)

QM 2.9 Establishing Critical Limits for each CCP

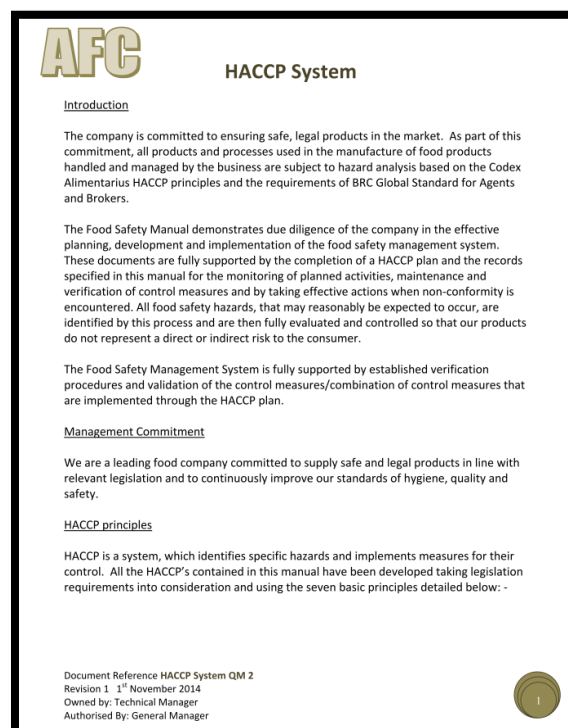
QM 2.10 Establishing a Monitoring System

QM 2.11 Establishing a Corrective Action Plan

QM 2.12 Establishing Verification Procedures

QM 2.13 Establishing HACCP Documents and Records

QM 2.14 Review of the HACCP Plan



BRC Product Safety Management System for Agents and Brokers

Section 3

QM 3.1 Product safety and quality systems manual

QM 3.2 Documentation control

QM 3.3 Record completion and maintenance

QM 3.4 Customer focus and communication

QM 3.5 Internal audit

QM 3.6 Specifications for products

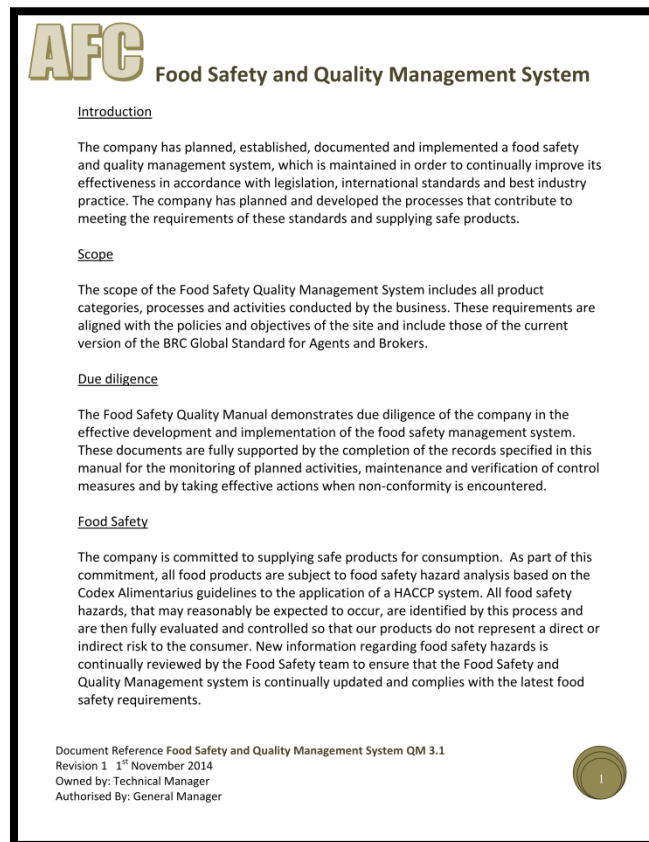
QM 3.7 Traceability

QM 3.8 Complaint handling

QM 3.9 Corrective action

QM 3.10 Control of non-conforming product

QM 3.11 Management of incidents, product withdrawal and product recall



BRC Product Safety Management System for Agents and Brokers

Section 4

QM 4.1 Approval and performance monitoring of manufacturers/packers of traded products

QM 4.2 Management of suppliers of services

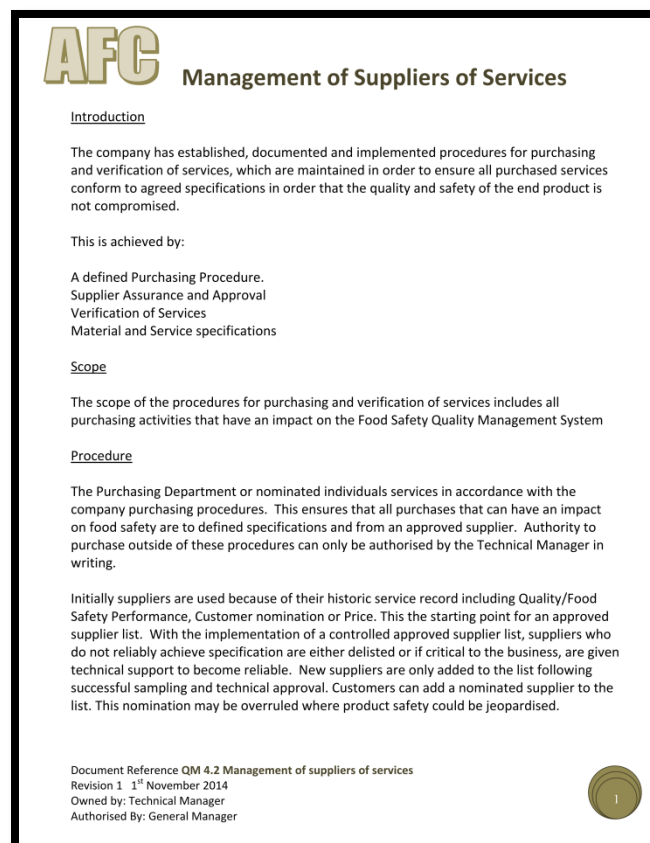
QM 4.3 Product security/food defence

QM 4.4 Product inspection and laboratory testing

QM 4.5 Product legality

QM 4.6 Product design/development

QM 4.7 Product release



Section 5

QM 5.1 Training and competency

We have included many more supplementary documents that may prove useful.

BRC Product Safety Management System for Agents and Brokers

Range of Record Templates

A range of Product Safety Quality Management System Record Templates are included:

- QMR 001 Management Review Minutes
- QMR 002 Training Record
- QMR 003 Product Release Record
- QMR 004 Design and Development Records
- QMR 005 Supplier Assessment Record
- QMR 006 Validation Record
- QMR 007 Identification and Traceability Record
- QMR 008 Register of Customer Property
- QMR 009 Calibration Record
- QMR 010 Internal Audit Record
- QMR 011 Records of Non-conforming Product
- QMR 012 Corrective Action Request Form
- QMR 013 Preventative Action Request Form
- QMR 014 Supplier Self Assessment and Approval Form
- QMR 015 Equipment Commissioning Record
- QMR 016 Return to Work Form
- QMR 017 Hygiene Policy Staff Training Record
- QMR 018 Complaint Investigation Form
- QMR 019 Prerequisite Audit Checklist
- QMR 020 Knife Control Record
- QMR 021 Knife Breakage Report
- QMR 022 Goods in Inspection Record
- QMR 023 Equipment Cleaning Procedure
- QMR 024 Glass and Brittle Plastic Breakage Record
- QMR 025 Metal Detection Record
- QMR 026 First Aid Dressing Issue Record
- QMR 027 Cleaning Schedule
- QMR 028 Cleaning Record
- QMR 029 Engineering Hygiene Clearance Record

BRC Product Safety Management System for Agents and Brokers

- QMR 030 Glass and Brittle Plastic Register
- QMR 031 GMP Audit Checklist
- QMR 032 Vehicle Hygiene Inspection Record
- QMR 033 Outgoing Vehicle Inspection Record
- QMR 034 Pre Employment Medical Questionnaire
- QMR 035 Visitor Questionnaire
- QMR 036 Product Recall Record
- QMR 037 Shelf Life Confirmation Record
- QMR 038 Accelerated Keeping Quality Log
- QMR 039 Goods In QA Clearance Label
- QMR 040 Maintenance Work Hygiene Clearance Form
- QMR 041 Changing Room Cleaning Record
- QMR 042 Colour Coding Red Process Areas
- QMR 043 Daily Cleaning Record for Toilets and Changing Rooms
- QMR 044 Drain Cleaning Procedure Filler Areas
- QMR 045 General Cleaning Procedure
- QMR 046 Product QA Clearance Label
- QMR 047 CIP Programmes Log
- QMR 048 Sample Filler Cleaning Record
- QMR 049 Pipe Diameter Flow Rate Conversion Table
- QMR 050 QC Online Check Sheet
- QMR 050 QC Online Check Sheet
- QMR 051 Non Conformance Notification
- QMR 052 CIP Chemical Log
- QMR 053 Double Hold Label
- QMR 054 Supplier Register
- QMR 055 Chemical Register
- QMR 056 Non Approved Supplier Sample Plan
- QMR 057 Warehouse Cleaning Record
- QMR 058 Product Recall Trace
- QMR 059 Product Recall Test Record
- QMR 060 Document Master List

BRC Product Safety Management System for Agents and Brokers



Training Record

Name:		Employee Number:	
Company Start Date:		Position:	
Prior External Qualification(s), Skills & Experience :			

Period Training Required	Details of Internal Training or External Training Course	Dates of Training	Signed (Trainee)	Assessed as Competent Signed (Trainer)
Weeks 1 - 4	Induction			
	Food Safety & Quality Policy Briefing			
	Food Safety & Quality Objectives			
	Health and Safety Procedure			
	Records monitoring and control			
	Environment and Waste Management			
Weeks 5 - 13	Packing Procedure			
	Operating Procedure			
	Coding Procedure			

Document Reference Training Record QMR 002
 Revision 1 1st February 2014
 Owned by: Technical Manager
 Authorised By: General Manager



Complaint Investigation Form

Product Details			
Nature of Complaint and Details			
Customer Name			
Customer Address			
Customer Contact Phone Number			
Date received		Use By Date	
Date of Production		Packing Line	
Production Start		Production End	
Complaint category		Quantity Produced	
Details of any other complaints received from this production run:			
Details for each area of Investigation			
Raw Materials			
Packaging			
CCP Checks			
Processing			
Filling/Packing			
Storage & Distribution			
Packaging details			
Laboratory Report			

Document Reference Complaint Investigation Form QMR 018
 Revision 1 1st February 2014
 Owned by: Technical Manager
 Authorised By: General Manager

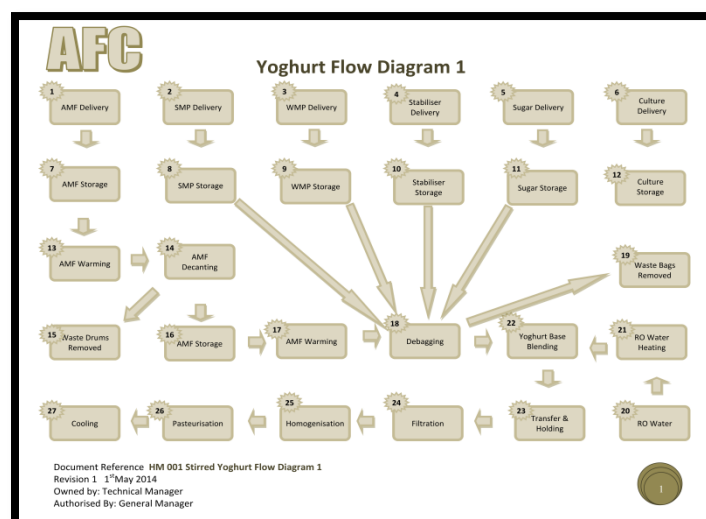


BRC Product Safety Management System for Agents and Brokers

Supplementary HACCP Manual containing the BRC HACCP Calculator

Sections included in the Supplementary HACCP manual are as follows:

- HM 001 HACCP Flow Diagram
- HM 002 Product Description
- HM 003 HACCP Hazards
- HM 004 BRC Hazard Assessment & Critical Control Point Calculator
- HM 005 HACCP Validation
- HM 006 HACCP Plan
- HM 007 HACCP Verification Audit Summary
- HM 008 CCP Procedure Sample
- HM 009 CCP Record Sample Pasteurizer Log Sheet
- HM 010 Decision Tree
- HM 011 HACCP Definitions
- HM 012 HACCP Verification Record
- HM 013 Finished Product Summary
- HM 014 HACCP Steering Group Review
- HM 015 Raw Material Summary
- HM 016 HACCP Calculator Instruction 1
- HM 017 HACCP Calculator Instruction 2
- HM 018 HACCP Calculator Instruction 3



BRC Product Safety Management System for Agents and Brokers

How the HACCP Calculator helps:



- ✓ A few simple steps take you through the hazard assessment and then significant hazards which require critical control point assessment are automatically highlighted.
- ✓ You do not need to refer to the hazard decision tree to assess critical control points as all of the decision tree questions and actions are included in the calculator.
- ✓ It makes the process of determining a critical control point simple, answer the questions at each stage and the calculator will show when a step is a critical control point.
- ✓ Saves time and hence money.
- ✓ It enables you to present your HACCP assessment in a clear and professional manner.
- ✓ It automatically starts to generate a HACCP plan as you work through your hazard assessment and critical control points.
- ✓ All your HACCP information can be held in a single document.

Step Number	Step Name	Hazards Identified	Specific Details about the Hazard	Existing Prerequisite Programmes which assist in controlling the Hazard	Control Measure	Q 1	Q 2	Q 3	Q 4	CCP	PRP
11	AMF Delivery	acteria (spore-forming) General		QM 3.5 Supplier and Raw Material Approval	Pasteurisation > 71.7 ° C > 15 seconds	3	3	5	Y	Y	✓
12	AMF Delivery	Listeria monocytogenes		QM 3.6 Specifications	Hot Water Disinfection	3	3	5	Y	N	Y
13	AMF Delivery	Personal effects		QM 7.2 Personal Hygiene	Filtration 3mm maximum	3	3	5	Y	N	Y
14	AMF Delivery	Wood		QM 4.9.4 Control of Wood	Filtration 1mm maximum	3	1	3			✓
15	AMF Delivery	Nuts		QM 5.2.1 Nut Control Procedure		1	2				✓
16	AMF Delivery	Stones		QM 4.10 Foreign Body Detection and Removal							✓
17	AMF Delivery	Allergens		QM 5.2 Management of Allergens							✓
18	AMF Delivery	Cryptosporidium parvum		QM 4.5 Utilities - Water and Air				Y			✓
19	AMF Delivery	mination with Bacteria from Pests		QM 4.13 Pest Control							✓
20	AMF Delivery	Antibiotics		QM 5.6 Product Release							✓
21	AMF Delivery	Straphylococcus aureus		QM 3.5 Supplier and Raw Material Approval				N	Y	Y	✓

BRC Product Safety Management System for Agents and Brokers

Laboratory Quality Manual

A comprehensive Laboratory Quality Manual written as per the requirements of ISO 17025 provided in Microsoft Word format. The laboratory quality manual includes template records, procedures and product sampling plans.

	Laboratory Quality Manual
CONTENTS	
1.	Quality System
2.	Organisation and Management
3.	Personnel
4.	Laboratory Accommodation and Environment
5.	Personnel Hygiene
6.	Confirmation of Work and Client Requirements
7.	Handling Test Items
8.	Test Methods
9.	Bench Practices
10.	Assuring Quality of Results
11.	Equipment, Calibration and Measurement Traceability
12.	Calibration Standards / Reference Materials
13.	Reporting Test Results
14.	Records
15.	Purchase of Outside Services, Supplies and Laboratory Consumables
16.	Non-Conforming Work
<p>Document Reference Laboratory Quality Manual Revision 1 1st May 2014 Owned by: Laboratory Supervisor Authorised By: Technical Manager</p>	
	

BRC Product Safety Management System for Agents and Brokers

Training Modules and Exams

Introduction to the BRC Standard for Agents & Brokers Training Module

An illustrated training presentation introducing the standard to employees, giving them an overview of the requirements of the standard.



BRC Section 1 Senior Management Commitment

Introduction to the BRC Product Safety Management System for Agents & Brokers

Senior management need to demonstrate they are fully committed to the implementation of the food safety and quality management system, meeting the requirements of the BRC Global Standard for Agents and Brokers and driving continual improvement.



BRC Section 2 Hazard and Risk Assessment

The BRC standard requires the development of a product safety plan covering the services & operations which the company manages or specifies. The development of the plan requires the input of all relevant departments and must be supported by senior management.

BRC Section 4.5 Product Legality

There needs to be documented systems to verify the legality of products which are traded including:

- ✓ labelling information
- ✓ compliance with relevant legal compositional requirements
- ✓ compliance with quantity or volume requirements



Nutrition Facts:	
Serving Size 8fl.oz. (240 mL)	
Servings Per Container 2	
Amount Per Serving	
Calories 0	
% Daily Values*	
Total Fat 0g	0%
Sodium 0mg	0%
Total Carbohydrates 0g	0%
Sugars 0g	0%
Protein 0g	0%

*Percent Daily Values are based on a 2,000 calorie diet.

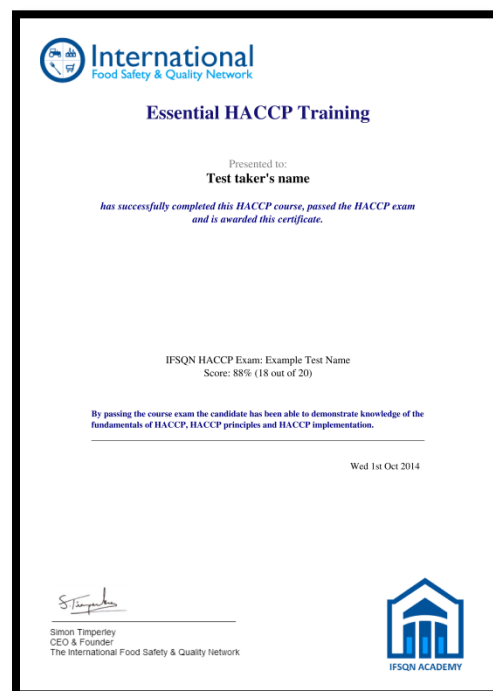
Ingredients: purified water, organic extracts from cloves, organic cardamom seeds, organic cinnamon bark, and natural flavor



BRC Product Safety Management System for Agents and Brokers

IFSQN Academy Online HACCP Training & Exam

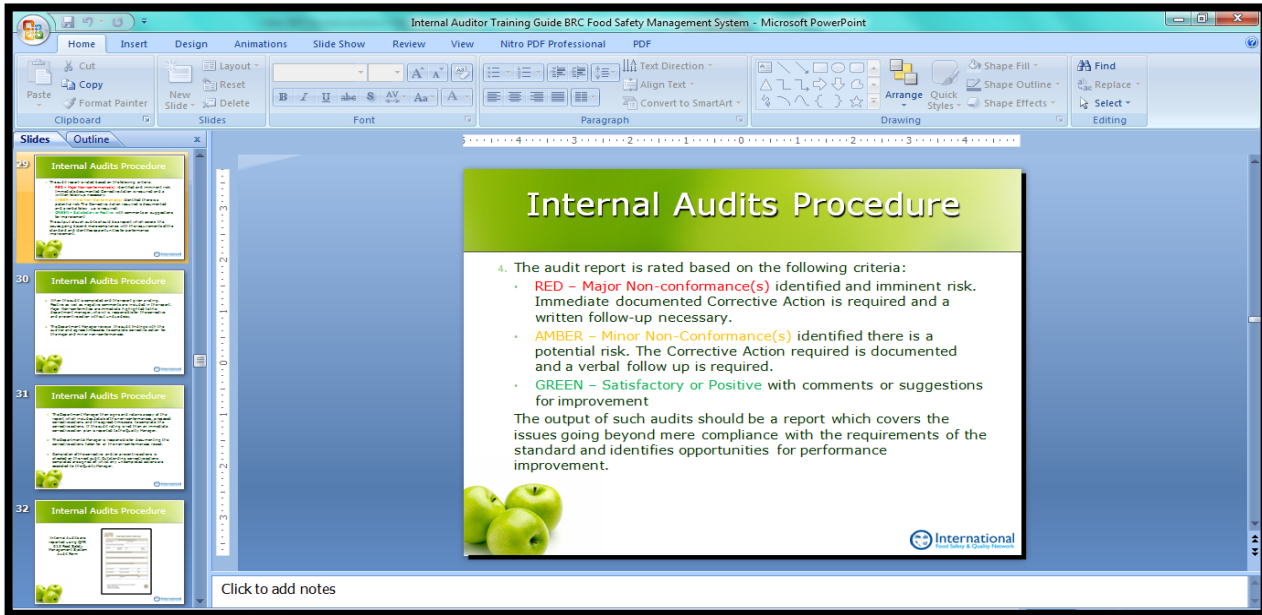
An [IFSQN Academy Online HACCP Training course](#) is included for two members of your food safety team. On successful completion of the course IFSQN Academy Certificates are issued.



BRC Product Safety Management System for Agents and Brokers

Internal Auditing Training & Exam

Internal Auditor Training - An interactive and illustrated Internal Audit training presentation to train your Internal Audit procedure.



Verification and Validation Record Templates

Name	Date modified	Type	Size
CCP Validation - Cleaning After Nut Production	2/4/2014 8:50 PM	Microsoft Office ...	30 KB
CCP Validation - Control of Brittle Materials	2/4/2014 8:49 PM	Microsoft Office ...	29 KB
CCP Validation - Dispatch and Distribution Temperatures	2/4/2014 8:49 PM	Microsoft Office ...	31 KB
CCP Validation - Glass Control	2/4/2014 8:49 PM	Microsoft Office ...	29 KB
CCP Validation - Metal Detection	2/4/2014 8:48 PM	Microsoft Office ...	30 KB
CCP Validation Cleaning and Sanitation	2/4/2014 8:48 PM	Microsoft Office ...	27 KB
Prerequisite Validation - Calibration	2/4/2014 8:48 PM	Microsoft Office ...	30 KB
Prerequisite Validation - Control of Visitors and Sub-Contractors	2/4/2014 8:47 PM	Microsoft Office ...	31 KB
Prerequisite Validation - Dispatch and Distribution	2/4/2014 8:47 PM	Microsoft Office ...	33 KB
Prerequisite Validation - Maintenance	2/4/2014 8:46 PM	Microsoft Office ...	31 KB
Prerequisite Validation - Personnel Practices	2/4/2014 8:46 PM	Microsoft Office ...	32 KB
Prerequisite Verification - Training	5/1/2014 4:16 PM	Microsoft Office ...	31 KB
Prerequisite Validation - Control of Knives	5/1/2014 4:15 PM	Microsoft Office ...	32 KB
Sample Control of Foreign Matter Contamination PRP Validation	5/1/2014 4:20 PM	Microsoft Office ...	29 KB
Sample Ingredients Foreign Body Control Policy Validation	5/1/2014 4:20 PM	Microsoft Office ...	29 KB
Sample Personnel Hygiene and Welfare PRP Validation	5/1/2014 4:21 PM	Microsoft Office ...	27 KB


BRC Product Safety Management System for Agents and Brokers

BRC Global Standard for Agents & Brokers Checklists

A checklist is provided for each section of the BRC standard.

AFC BRC Global Standard for Agents & Brokers Checklist				
BRC Global Standard for Agents and Brokers				
Section 3 Product Safety and Quality Management System				
Relevant Documentation Requirements	Compliant		Comment	
	Yes	No		
3.1 Product Safety and Quality Systems Manual				
Fundamental: Processes and procedures to meet the requirements of the standard are documented to facilitate application, training, and support due diligence and supply of a safe product				
3.1.1	The company's documented procedures, working methods and practices are collated in a quality manual			
3.1.2	The quality manual is implemented and available to key staff			
3.1.3	Procedures and work instructions are unambiguous, in relevant languages and sufficiently detailed			
3.2 Documentation control				
Fundamental: There is an effective document control system in place				
3.2.1	There is a procedure to manage food safety management system documents			

Document Reference BRC Global Standard for Agents & Brokers Checklist
Revision 1 1st November 2014
Owned by: Technical Manager
Authorised By: Managing Director



Free online support via e-mail

**We provide online support and expertise to assist you in developing your
BRC Product Safety Management System.
We have customers who list us in their HACCP Team.
Support is guaranteed until you achieve certification.**

BRC Product Safety Management System for Agents and Brokers

Allergen Management Module & Risk Assessment Tool

The HACCP Module as per BRC Food Guidance primarily concentrates on five themes:

- ✓ Significance - the significance of any process, activity or ingredient should be evaluated by accurate risk assessments to determine the control or action required
- ✓ Suppliers - understanding the materials that arrive on site is vital to allergen management
- ✓ Separation - the segregation of allergens is a key allergen management control
- ✓ Scheduling - planning activities to reduce the risk of cross contamination
- ✓ Sanitation - cleaning controls to remove or reduce the risks of cross contamination

Allergen Management Tool

ALLERGEN MANAGEMENT TOOL

Risk of Cross-Contamination at each Process Step

Step Number	Step Name	Allergen of Concern	Area of Risk	Cross-Contamination Control Summary				
				Quantity of Allergen	Risk of Contamination	Risk Rating	Comments	Controls Required
1	AMF Delivery			3	2	6		
2	SMP Delivery			2	2	4		
3	WMP Delivery			1	3	3		
4	Culture Delivery			1	2	2		
5	AMF Storage			3	2	6		
6	SMP Storage			3	2	6		
7	WMP Storage			3	2	6		
8	Culture Storage			3	2	6		

BRC Product Safety Management System for Agents and Brokers

Supplier Risk Assessment Tool

Supplier Risk Assessment Calculator - Microsoft Excel

Score	Supplier Category Rating	Severity of Risk	Risk Score	Rating	What should I do?
5	Final Ingredient/Contract Packer	Catastrophic - death or large number of serious injuries	25	Extreme	Close Surveillance of Supplier and Material Required
4	Raw Ingredient/High-Risk Service	Major - serious injury, extensive injuries	12 - 20	High	Supplier and Material/Service Monitoring Required
3	Contact Packaging	Moderate - medical treatment required	9 - 15	Moderate	Material/Service Monitoring Required
2	Non-Contact Packaging	Minor - first aid treatment required	< 9	Low	Prerequisites on Goods In/Service Provision Sufficient
1	Low Risk Service	Minor - no injuries			

Supplier Number	Supplier	Materials/ Service Supplied	Supplier Category	Identify the Risks	List the Current Controls in Place	S	C	S	S	Supplier Control Measures Required
1	A	Chocolate Topping	Final Ingredient	Salmonella Present	Not Further Processed on Site	5	5	25	High Risk	Positive Release by Site prior to Use
2	B	Flour for Baking	Raw Ingredient	Salmonella Present	Further Processed on Site	4	4	16	High Risk	Certification to GFSI Approved Standard
3	C	Contract Scoops	Contract Packer	Salmonella Present	None Currently	5	5	25	High Risk	Certification to GFSI Approved Standard
4	D	Cake Tray	Contact Packaging	Foreign Bodies	Packaging Rinsed and Inverted	3	4	12	High Risk	Supplier Assurance Questionnaire
5	E	Cardboard Box	Non-Contact Packaging	Yeasts & Moulds	No access to Production Facility	1	1	1	Low	COC with each Delivery
6	F	O				1	5	5	Low	Supplier Audit every 6 months
7	G	O				1	5	5	Low	Supplier Audit every 6 months
8	H	O				1	5	5	Low	Supplier Audit every 6 months
9	I	O				1	5	5	Low	Supplier Audit every 6 months
10	J	O				1	5	5	Low	Supplier Audit every 6 months

Comment: Refer to Assessment Table - Red means High Risk Supplier

Product Development Module

Documents library
Product Development

Name	Date modified	Type	Size
FPSPEC 001 Whole Milk Summer Fruit Bio Yoghurt 100g Specifica...	2/4/2014 10:18 PM	Microsoft Office ...	31 KB
FPSPEC 002 Milla 3.5% UHT Milk Specification	2/4/2014 10:17 PM	Microsoft Office ...	33 KB
FPSPEC 003 1.5% Natural Set Yoghurt Specification	2/4/2014 10:16 PM	Microsoft Office ...	33 KB
NPD 001 Product Development Plan	2/4/2014 10:16 PM	Microsoft Office ...	37 KB
NPD 002 Product Development Brief Sign Off Form	2/4/2014 10:15 PM	Microsoft Office ...	27 KB
NPD 003 Artwork Approval Form	2/4/2014 10:15 PM	Microsoft Office ...	29 KB
NPD 004 Market Review Form	2/4/2014 10:14 PM	Microsoft Office ...	25 KB
NPD 005 Project Request Form	2/4/2014 10:14 PM	Microsoft Office ...	26 KB
NPD 006 Development Recipe Sheet	2/4/2014 10:13 PM	Microsoft Office ...	26 KB
NPD 006 NPD Costing Form	2/4/2014 10:13 PM	Microsoft Office ...	27 KB
NPD 007 Taste Panel Form	2/4/2014 10:21 PM	Microsoft Office ...	27 KB
NPD 008 Factory Trial Assessment Form	2/4/2014 10:21 PM	Microsoft Office ...	26 KB
RMS 001 Milk Powder Specification	2/4/2014 10:21 PM	Microsoft Office ...	35 KB
RMS 002 Refined White Sugar Specification	2/4/2014 10:20 PM	Microsoft Office ...	32 KB
RMS 003 Cocoa Powder Specification	2/4/2014 10:20 PM	Microsoft Office ...	34 KB
RMS 004 Chocolate Specification	2/4/2014 10:19 PM	Microsoft Office ...	34 KB
RMSP 001 Fruit Conserve Sample Plan	2/4/2014 10:19 PM	Microsoft Office ...	30 KB

BRC Product Safety Management System for Agents and Brokers

Complaint Management Guidelines & Analyser

Annual Complaints Analyser - Microsoft Excel

		Strawberry			Blackcurrant			Banana			Raspberry		
Complaint Type		250ml	500ml	1000ml	250ml	500ml	1000ml	250ml	500ml	1000ml	250ml	500ml	1000ml
Off Type	Sickness	✓ 0.4	✓ 0.7	✓ 0.6	✓ 0.4	✗ 4.4	⚠ 2.0	✗ 3.6	✓ 0.8	✓ 0.3	✓ 0.9	✓ 0.0	⚠
	Taste	✗ 4.4	✗ 4.0	⚠ 1.8	✓ 0.5	⚠ 2.8	⚠ 2.0	⚠ 2.4	⚠ 1.5	⚠ 1.0	✓ 0.4	✓ 0.4	✓
	Quality	✓ 0.4	✓ 0.7	✓ 0.6	✓ 0.4	✗ 4.4	⚠ 2.0	✗ 3.6	✓ 0.8	✓ 0.3	✓ 0.9	✓ 0.0	⚠
	Sour	✓ 0.4	✓ 0.7	⚠ 2.2	✓ 0.9	✗ 3.2	⚠ 2.8	⚠ 2.4	⚠ 1.3	✓ 0.7	✓ 0.7	✓ 0.4	✓
	Off	⚠ 1.2	⚠ 1.3	⚠ 1.2	✓ 0.5	⚠ 2.0	⚠ 2.4	⚠ 2.8	✓ 0.5	✓ 0.0	⚠ 1.8	⚠ 1.8	✓
Packaging	Poor Seal	✗ 3.6	⚠ 1.0	✓ 0.6	✓ 0.3	⚠ 1.6	⚠ 2.0	⚠ 2.8	⚠ 2.3	⚠ 1.3	✓ 0.4	⚠ 1.4	✓
	Tamper Evident Tab	✓ 0.0	⚠ 1.7	✓ 1.0	✓ 0.8	✗ 3.2	✗ 3.2	✗ 3.2	⚠ 2.0	⚠ 1.5	⚠ 1.8	⚠ 1.6	⚠
	Packaging	✗ 4.4	✗ 4.0	⚠ 1.8	✓ 0.5	⚠ 2.8	⚠ 2.0	⚠ 2.4	⚠ 1.5	⚠ 1.0	✓ 0.4	✓ 0.4	✓

Extended Internal Audit Training

Internal Audit Training - Warehouse Audit IFSQN - Microsoft PowerPoint

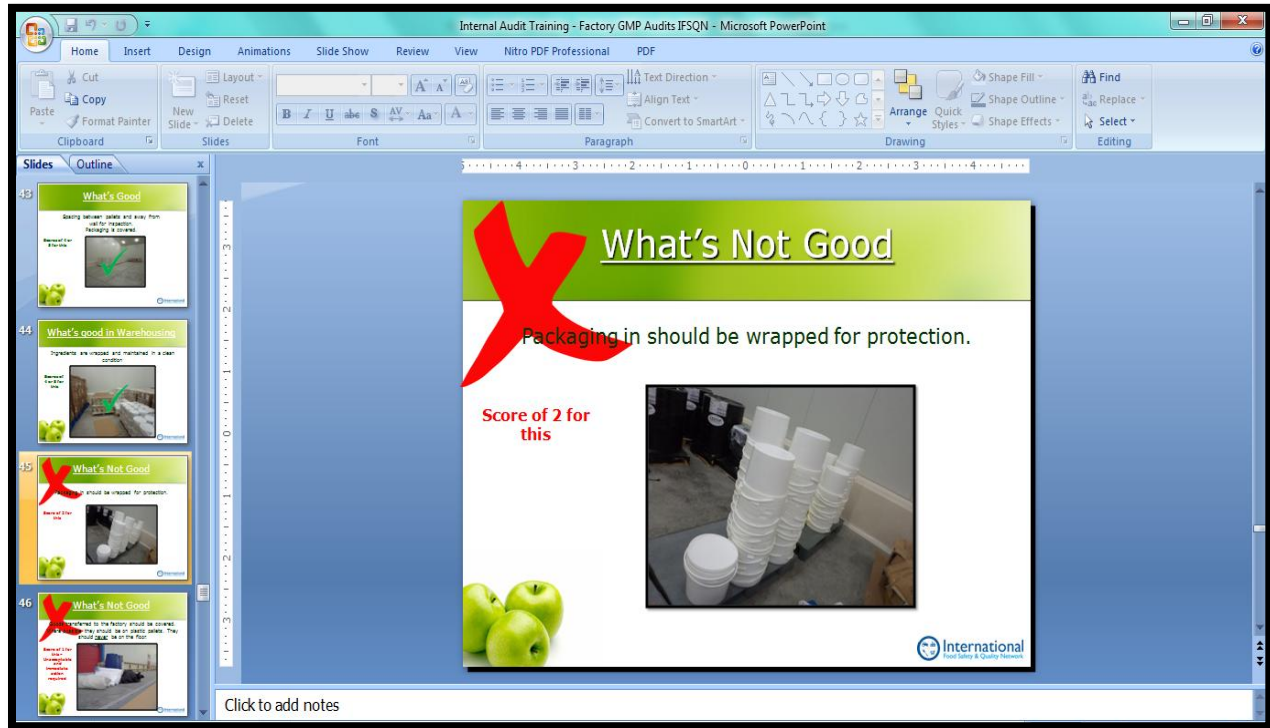
Use the Food Safety Audit Form

Use the Food Safety Audit Form to record the details of your audit.

Click to add notes

BRC Product Safety Management System for Agents and Brokers

Hygiene Inspection Training



Verification Schedule Risk Assessment Tool and Template

BRC Audit Plan with Risk Rating				
High Risk - Quarterly Audits				
Medium Risk - Six Monthly Audits				
Low Risk - Annual Audit				
	Failure Assessment			Comments
	Possibility	Severity	Significance	
Section 1 Senior Management Commitment				
1.1 Senior Management Commitment	1	2	2	
1.1.1 Food Safety and Quality Policy	1	2	2	
1.1.2 Food Safety and Quality Objectives	1	2	2	
1.1.3 Senior Management Review	1	2	2	
1.1.4 Management Review	1	2	2	
1.1.5 Human and Financial Resources	1	2	2	
1.1.6 Communication	2	2	4	
1.2 Responsibility and Authority	1	2	2	
Section 2 Hazard and Risk Assessment				
2 HACCP System	2	3	6	
2.1 HACCP Team	2	3	6	
2.2 HACCP Prerequisites	2	3	6	
2.3 HACCP Scope and Product Information	3	3	9	
2.4 HACCP Intended Use	3	3	9	
2.5 HACCP Flowcharts	3	3	9	
2.6 HACCP Flowchart Verification	3	3	9	
2.7.1 Hazard Identification	3	3	9	

BRC Product Safety Management System for Agents and Brokers

Benefits of BRC Certification

Food Safety Management System Certification can be seen by some Senior Managers as an unnecessary and bureaucratic activity. For this reason Senior Management need to understand the benefits of an effective Food Safety Management System:

- ✓ A Food Safety Management System structured with the principles of HACCP will have a clear focus on food safety which is a fundamental requirement of any food business
- ✓ An effectively implemented and applied HACCP based Food Safety Management System will improve customer confidence in the safety of food
- ✓ A Food Safety Management System based on HACCP takes a preventative approach that is designed to reduce and liabilities
- ✓ An effective Food Safety Management System demonstrates management commitment to the supply of safe products
- ✓ Food Safety Management System Records provide evidence of due diligence
- ✓ Certification to the BRC Global Standard for Agents and Brokers gives all interested parties a clear message that the organisation is serious about Food Safety

When a business has a good understanding of Food Safety principles and has the commitment and resources to carry them out, a Food Safety Management System will deliver the promised benefits. Small to medium organisations found in the food industry, have fewer resources compared with large companies, and so find it difficult to implement an effective system.

BRC Product Safety Management System for Agents and Brokers

Benefits of using the IFSQN BRC Product Safety Management System Implementation Package

The BRC Product Safety Management System is designed to help organisations tackle the task of implementing an effective system and progress to certification. As Tony Connor of IFSQN explains the BRC Product Safety Management System gives organisations a head start in developing their system and preparing for certification:

“The system includes Product Safety Procedures covering a comprehensive range of prerequisite programmes which enable an organisation to put in place fundamental food safety procedures that are compliant with the BRC Global Standard for Agents and Brokers. The system also provides guidance on how to manage and implement a HACCP system and determine critical control points (CCPs). This process is aided by our implementation training guides and checklists which completely simplify the implementation process.”

“As a bonus our BRC Product Safety Management System includes expert technical support providing guidance in developing your product safety management system until you achieve certification.”

**To order the IFSQN BRC Product Safety & Quality Management System
Implementation Package for Agents & Brokers click here**