

We have written this workbook to assist in the implementation of your BRCGS Packaging Safety and Quality Management System. The workbook is divided into 8 steps that are designed to assist you in implementing your packaging safety and quality management system effectively:

- ✓ Step One: Introduction to the BRCGS Packaging Safety and Quality Management System
- ✓ Step Two: Senior Management Implementation
- ✓ Step Three: Implementation Plan
- ✓ Step Four: Packaging Safety and Quality Management System
- ✓ Step Five: HARA Implementation
- ✓ Step Six: BRCGS Implementation & Training
- ✓ Step Seven: Internal Auditing/System Assessment
- ✓ Step Eight: Final Steps to BRCGS Certification

The Workbook guides you through the process of implementing our BRC Packaging Safety and Quality Management System, which is an ideal package for Food Packaging Manufacturers looking to meet BRC Global Standard (Issue 7) for Packaging Materials.



This comprehensive package contains:

- ✓ Comprehensive Packaging Safety and Quality Procedures
- ✓ PSQMS Record Templates
- ✓ HARA Manual
- ✓ Laboratory Quality Manual
- ✓ Training Modules and Exams
 - → BRCGS Packaging Safety and Quality Management System
 - → Internal Audit Training
 - → HACCP Training
- ✓ Verification and Validation Record Templates
- ✓ Free online technical support via e-mail and/or Skype

As a preliminary to Step 1 we recommend that the you obtain a copy of the current issue of the BRCGS Global Standard for Packaging and Packaging Materials Issue 7

Step 2: Senior Management Implementation

A Senior Management Implementation checklist is provided that establishes your Packaging Safety and Quality Management System fundamentals including Safety Policies and Objectives.

The checklist guides Senior Management:

- ✓ in planning the establishment of the Packaging Safety and Quality Management System
- ✓ in providing adequate support to establish the Packaging Safety and Quality Management System
- ✓ in ensuring there is adequate infrastructure and work environment
- ✓ in allocating responsibility and authority

This stage requires the Senior Management to meet and establish the foundations for the Packaging Safety and Quality Management System:

- ✓ Formulating a checklist of Customer, Regulatory, Statutory and other relevant requirements
- ✓ Decide which requirements the company should address and develop relevant policies.
- ✓ Based on the Packaging Safety and Quality Policy Management Policies establish Packaging Safety and Quality Objectives
- ✓ Define the scope and boundaries of the Packaging Safety and Quality Management System
- ✓ Plan the establishment of the Packaging Safety and Quality Management System using the project planner
- ✓ Provide adequate support to establish the Packaging Safety and Quality Management System
- ✓ Ensure there is adequate infrastructure and work environment
- ✓ Allocate responsibility and authority
- ✓ Assess, plan and establish appropriate internal and external communication channels
- ✓ Defining and maintaining a plan for the development and continuing improvement of a product safety and quality culture

As a decision has already been made to implement a system compliant with the BRC Global Standard for Packaging Materials, the Senior Management meeting should consider the requirements of the Standard for Senior Management which are summarised in the table and should be read direct from the Standard.

Senior Management Packaging Safety and Quality Management System Implementation Meeting

Set Date, Time and Venue

Agenda

- Formulating a checklist of Customer, Regulatory, Statutory and other relevant requirements
- 2. Decide which requirements the company should address and develop relevant policies.
- 3. Based on the Packaging Safety and Quality Policy Management Policies establish Packaging Safety and Quality Objectives
- 4. Define the scope and boundaries of the Packaging Safety and Quality Management System
- 5. Plan the establishment of the Packaging Safety and Quality Management System using the project planner
- 6. Provide adequate support to establish the Packaging Safety and Quality Management System
- 7. Ensure there is adequate infrastructure and work environment
- 8. Allocate responsibility and authority
- Assess, plan and establish appropriate internal and external communication channels
- 10. Defining and maintaining a plan for the development and continuing improvement of a product safety and quality culture

Attendees:

Senior Management Team		
Job Title	Name Role in Team	
Chief Executive		Chairman
General Manager		Deputy Chair
Operations Manager		Operations Reporting
Quality Manager		Packaging Safety and Quality Reporting
Planning Manager		Planning and Capacity Reporting
Distribution Manager		Distribution Reporting
Maintenance Manager		Services and Engineering Provision
Finance Manager		Financial Reporting
Human Resources Manager		Resource reporting

Senior Management Packaging Safety and Quality Management System Implementation Checklist

The Senior Management Packaging Safety and Quality Management System Implementation Meeting should follow the guidelines of the Senior Management Implementation Checklist:

	Senior management formulate a checklist of Customer, Regulatory, Statutory and other relevant requirements		
	Customer/Regulatory/Statutory/Other	Record Details	
	XYZ Customer Requires this		
	BRCGS Global Standard for Packaging Materials Issue 7		
Action (i)	Regulations for materials in contact with food		
(.,			
	Senior Management decides which Package the company should address and develop		
	Requirement	Policy Details	
Action			
(ii)			

At a late	er stage Senior Management will be requi	red to carry out a management review
After i	mplementation and verification Senior M	anagement take action to continually
	improve the Packaging Safety and Qu	iality Management System

The outputs from this meeting will be:

- ✓ Packaging Safety and Quality Policy
- ✓ Packaging Safety and Quality Objectives
- ✓ Defined Scope
- ✓ A Developed Project Planner
- ✓ Support Plan for Implementation/Training
- ✓ Plans for Infrastructure/Work Environment/Prerequisites
- ✓ Allocation of Responsibility/Authority
- ✓ Defined Communication Channels
- ✓ A plan for the development and continuing improvement of a product safety and quality culture

Senior Management can choose/adapt the templates supplied with the system to assist in documenting policies and objectives:





Senior Management Define the Scope of the Packaging Safety and Quality Management System:

The scope of the Packaging Safety and Quality Management System includes all product categories, processes and activities conducted on site. These requirements are aligned with the policies and objectives of the site and include those of the following standards:

Quality - ISO 9001:2015 Safety - BRCGS Global Standard for Packaging Materials Issue 7

The scope of the Packaging Safety and Quality Management System includes all customer, statutory and regulatory documents applicable to the business:

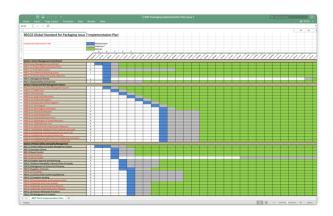
- Food Packaging Regulations
- National/International Standards
- Customer Codes of Practice

The company has a system in place through the Industry Federation to ensure that it is kept informed of all relevant legislation, food packaging safety issues, legislative scientific and technical developments and Industry Codes of Practice applicable in the country of production and, where known, the country where the product will be sold. This information is used for reference and Hazard Analysis.

Where products or services are outsourced the organisation assumes full control of this process.

Senior Management Establish the Project Plan

Senior Management can adapt/use the template supplied with the system to establish a Project Plan.



Senior Management provide adequate support to establish the FSMS

Senior management establish and provide adequate support to establish the Packaging Safety and Quality Management System including the resource required to complete the implementation plan, establish, implement and maintain the Packaging Safety and Quality Management System, conduct Internal Audits and Monitor & Measure.

	Senior management provide adequate support to establish the Packaging Safety and Quality Management System		
	Resource requirement	Details	
	HARA Team Leader		
	HARA Team		
(vi) Managem Trainers	Packaging Safety and Quality		
	Management System Steering Group		
	Irainers		
	Internal Auditors		

Key Personnel and Nominated Deputies

Job Title	Job Holder	Nominated Deputy
Emergency Response Coordinator		
HARA/HACCP Team Leader		
Management Representative		
General Manager		
Operations Manager		
Production Manager		
Warehouse Manager		
Maintenance Manager		
Factory Safety Manager		
Human Resource Manager		
Quality Manager		
Production Supervisor		
Packing Manager		
Planning Manager		
Goods Receipt Manager		
Design and Development Manager		
Planning Manager		
Customer Service Manager		
Laboratory Manager		
Distribution Manager		
Project Manager		

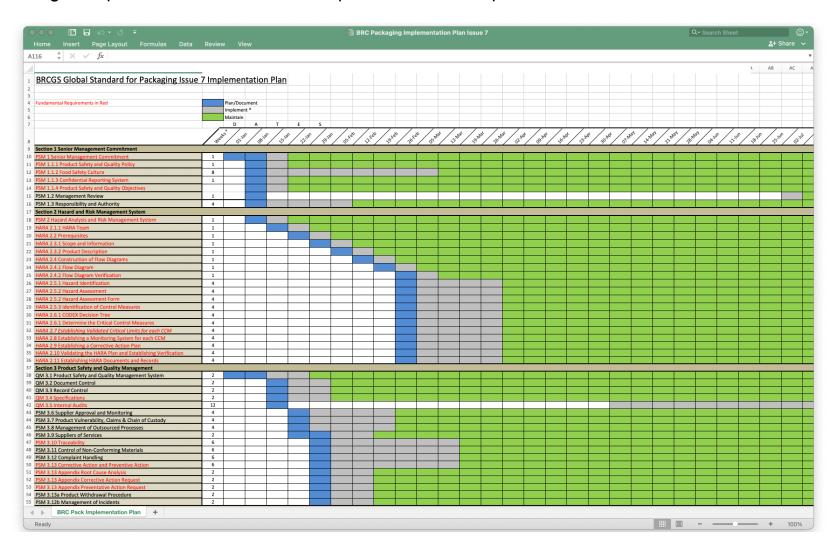
Senior Management Establish a Hazard Analysis and Risk Assessment (HARA) Team

Hazard Analysis and Risk Assessment (HARA) Team			
HARA Team	Name	Position	Qualification

Senior Management Establish Product Withdrawal/Incident Management/Product Recall Team(s)

Product Withdrawal/Incident Management/Product Recall Team(s)			
Crisis	Name	Crisis Coordinator	Contact Details
Fire or Site evacuation		Health and Safety Manager	
Utility Supply failure		Maintenance Manager	
IT systems failure		Operations Manager	
Water Supply Contamination		Quality Manager	
Breaches of security		General Manager	
Distribution Failure		Distribution Manager	
Bomb Threat or similar		General Manager	
Bioterrorism		Chief Executive	
Extortion or Sabotage		General Manager	
Product quality or safety		Quality Manager	

Senior Management should have directed the Packaging Safety and Quality Management System Implementation Steering Group as to the requirements and an overview of the Implementation Plan. The Steering Group now take over and are responsible for the Implementation Plans.



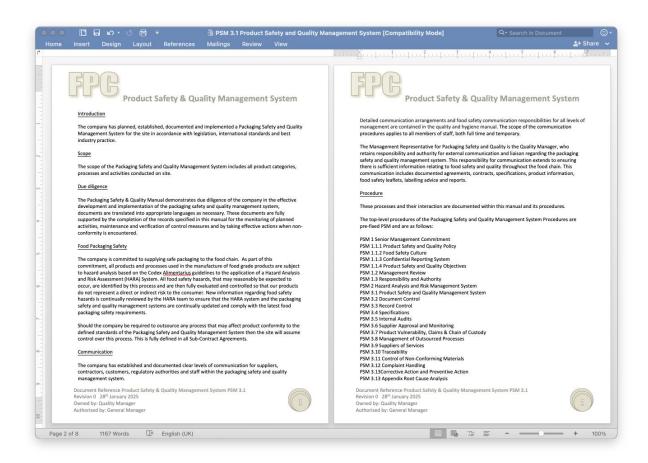
Step Four: Packaging Safety and Quality Management System

Our Packaging Safety and Quality Management System contains a comprehensive BRC compliant documentation package. In this bundle of certification tools, you will find:

- ✓ Packaging Safety Quality Manual containing a set comprehensive procedures and an extensive range of record templates.
- ✓ HARA manual including essential HACCP documents.
- ✓ Laboratory manual including sample procedures and records.

At this stage you can choose to implement all the procedures supplied or pick out those where your system is deficient.

The Packaging Safety Quality Manual contains comprehensive top-level procedures templates that form the foundations of your Packaging Safety and Quality Management System, so you don't have to spend 1,000's of hours writing compliant procedures:



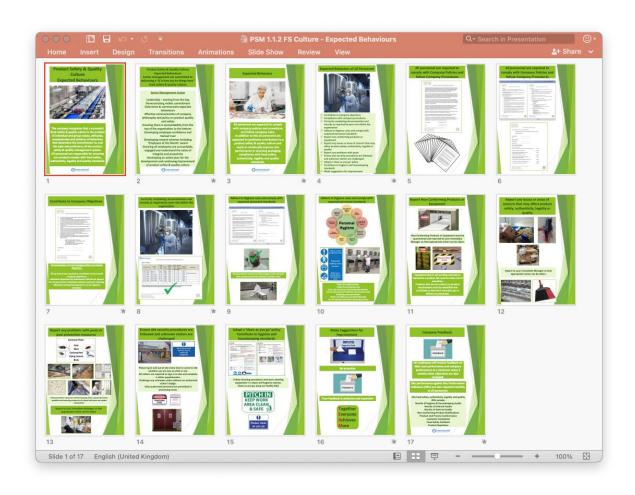
<u>Packaging Safety and Quality Management System Document</u> Implementation

Packaging Safety and Quality Management System Implementation Tasks can be completed by the Team using the Product Safety and Quality Management System Procedure templates:

The top-level procedures of the Packaging Safety and Quality Management System are as follows:

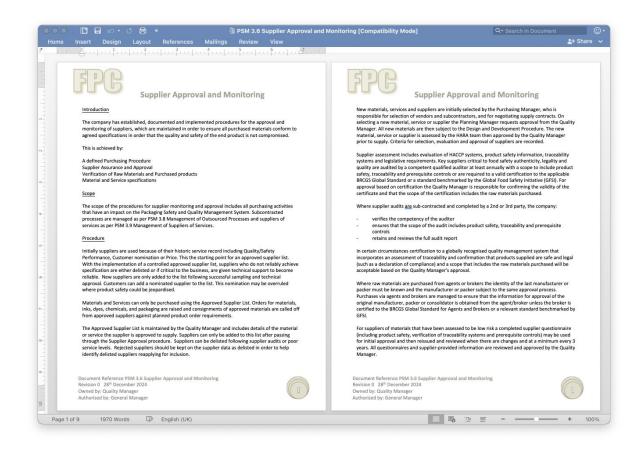
Section 1 Senior Management Commitment

- **PSM 1 Senior Management Commitment**
- PSM 1.1.1 Product Safety and Quality Policy
- PSM 1.1.2 Food Safety Culture
- PSM 1.1.3 Confidential Reporting System
- PSM 1.1.4 Product Safety and Quality Objectives
- PSM 1.2 Management Review
- PSM 1.3 Responsibility and Authority



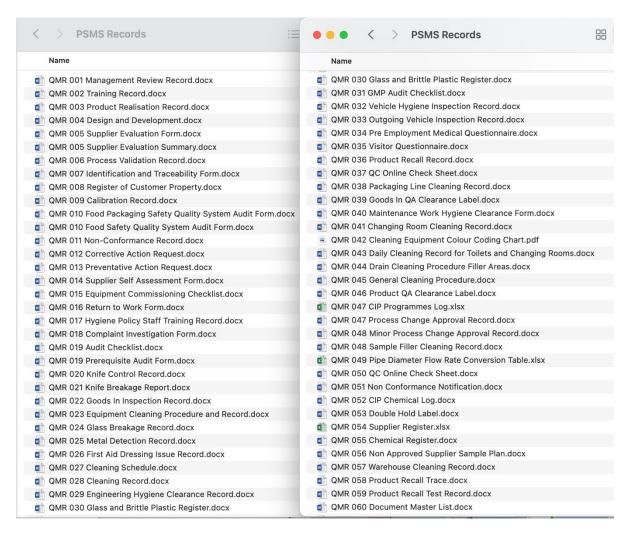
Section 3 Product Safety and Quality Management

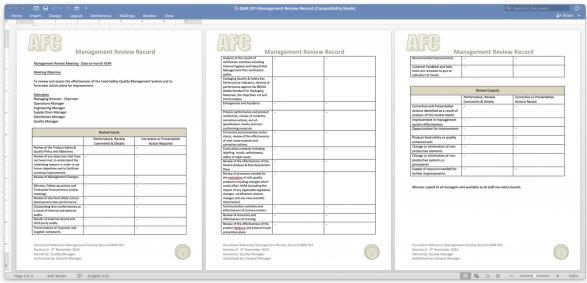
- PSM 3.1 Product Safety and Quality Management System
- **PSM 3.2 Document Control**
- PSM 3.3 Record Control
- PSM 3.4 Specifications
- PSM 3.5 Internal Audits
- PSM 3.6 Supplier Approval and Monitoring
- PSM 3.7 Product Vulnerability, Claims & Chain of Custody
- PSM 3.8 Management of Outsourced Processes
- PSM 3.9 Suppliers of Services
- PSM 3.10 Traceability
- PSM 3.11 Control of Non-Conforming Materials
- PSM 3.12 Complaint Handling
- PSM 3.13Corrective Action and Preventive Action
- PSM 3.13 Appendix Root Cause Analysis
- PSM 3.13 Appendix Corrective Action Request
- PSM 3.13 Appendix Preventative Action Request
- PSM 3.13a Product Withdrawal Procedure
- PSM 3.12b Management of Incidents



Packaging Safety and Quality Management System Record Templates

A comprehensive range of easy to use Packaging Safety and Quality Management System record templates are provided which can be used or adapted as required.





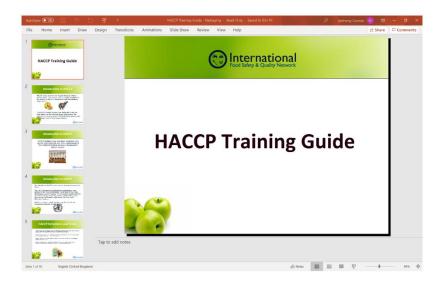
Step Five: HARA/HACCP Implementation

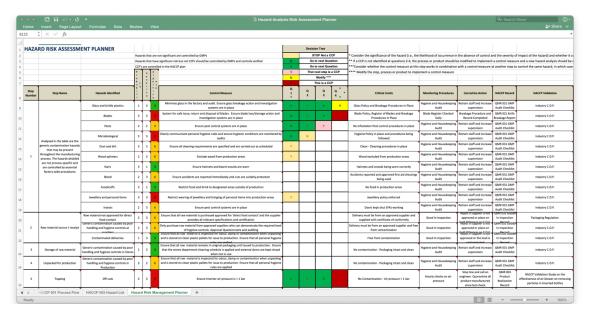
HARA Implementation Tasks

HARA Implementation Tasks are to be completed by the HARA Team using the guidelines included in this HARA Implementation Section. We will go through the task by section as the requirements are listed in Section 2 of the BRC Standard

HACCP Training

A PowerPoint HACCP training presentation is supplied to train your HARA team in the preliminary steps to a Hazard analysis, the principles of HACCP and Instructions in implementing your HACCP system. There is also a HARA Planning Tool.





HARA Manual

The HARA System is implemented by following Packaging Safety and Quality Management System Procedure PSM 2 Hazard and Risk Management System and using the following documents which are found in the HARA Manual:

Hazard Analysis Risk Assessment Planner & Instructions

HARA 2.1.1 HARA Team

HARA 2.2 Prerequisites

HARA 2.3.1 Scope and Information

HARA 2.3.2 Product Description

HARA 2.4 Construction of Flow Diagrams

HARA 2.4.1 Flow Diagram

HARA 2.4.2 Flow Diagram Verification

HARA 2.5.1 Hazard Identification

HARA 2.5.2 Hazard Assessment

HARA 2.5.2 Hazard Assessment Form

HARA 2.5.3 Identification of Control Measures

HARA 2.6.1 CODEX Decision Tree

HARA 2.6.1 Determine the Critical Control Measures

HARA 2.7 Establishing Validated Critical Limits for each CCM

HARA 2.8 Establishing a Monitoring System for each CCM

HARA 2.9 Establishing a Corrective Action Plan

HARA 2.10 Validating the HARA Plan and Establishing Verification Procedures

HARA 2.11 Establishing HARA Documents and Records



HARA Implementation Guide Section 2.1.1 HARA Team

A core multidisciplinary team should be utilised within the company to develop the Packaging Safety and Quality Management System. This core team should be supplemented by other staff when specific areas or products are being analysed. The team need to have knowledge and experience of HACCP, Products, the Process, the Equipment, and Hazards and in developing and implementing a packaging safety management system. The HARA Team Leader needs to be able to demonstrate competence in the understanding of HACCP principles and their application. Key personnel identified as HACCP team members should be HACCP trained and have appropriate experience, all of which should be documented on the HACCP teams training records. Expert external assistance may be used as an aid, but management of the system should remain the responsibility of the site.

A typical HARA Team may include:

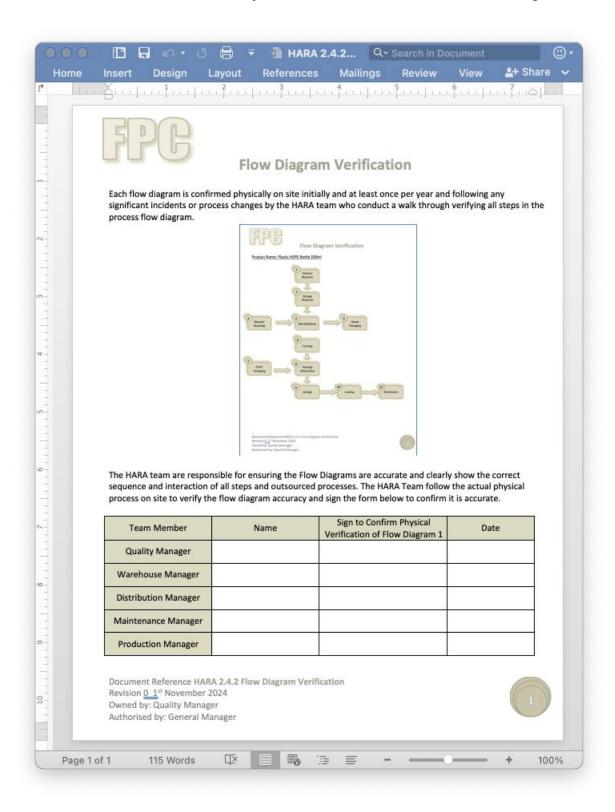
Team Member	HACCP	Training
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Quality Manager Advanced
Laboratory Manager Intermediate
Warehouse Manager Intermediate
Engineering Manager Intermediate
Production Manager Intermediate

HARA Team			
HARA Team	Name	Position	Qualification

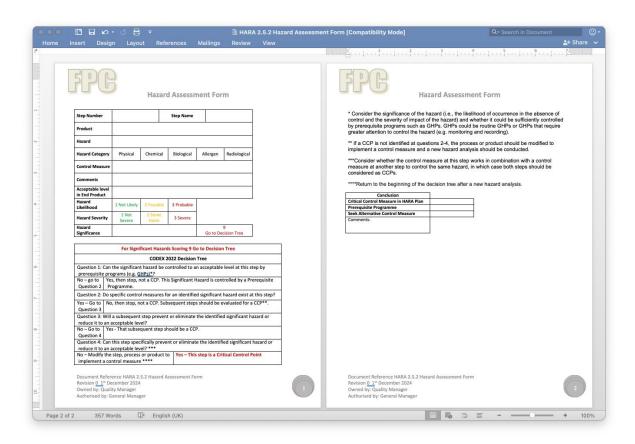
HARA 2.4.2 Flow Diagram Verification

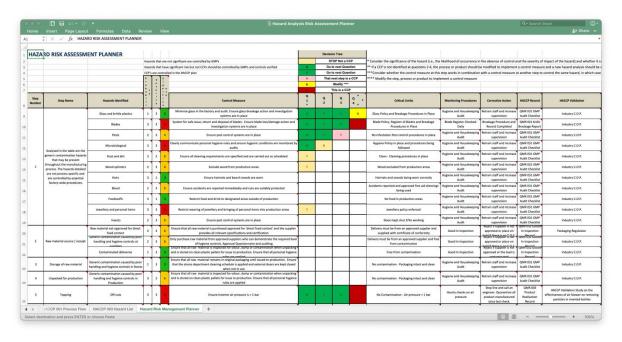
The HARA team need to verify the edited HARA 2.4.1 Flow Diagrams.



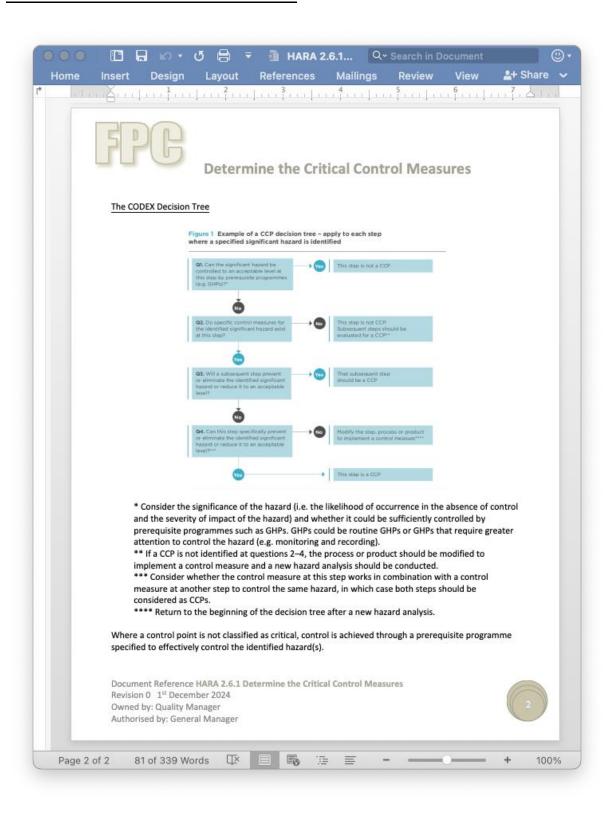
HARA 2.5.2 Hazard Assessment Form

The HARA team can use HARA 2.5.2 Hazard Assessment Form or the Hazard Risk Assessment Planner for this assessment



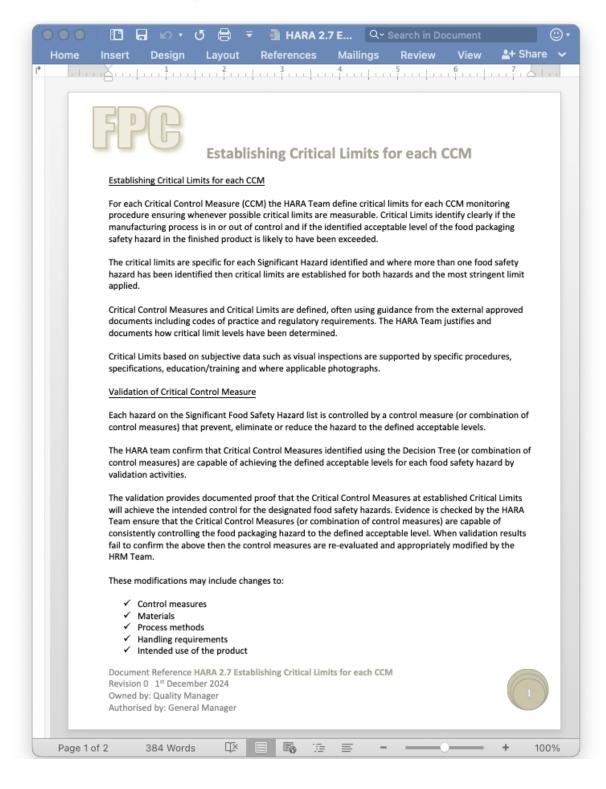


HARA 2.6.1 CODEX Decision Tree

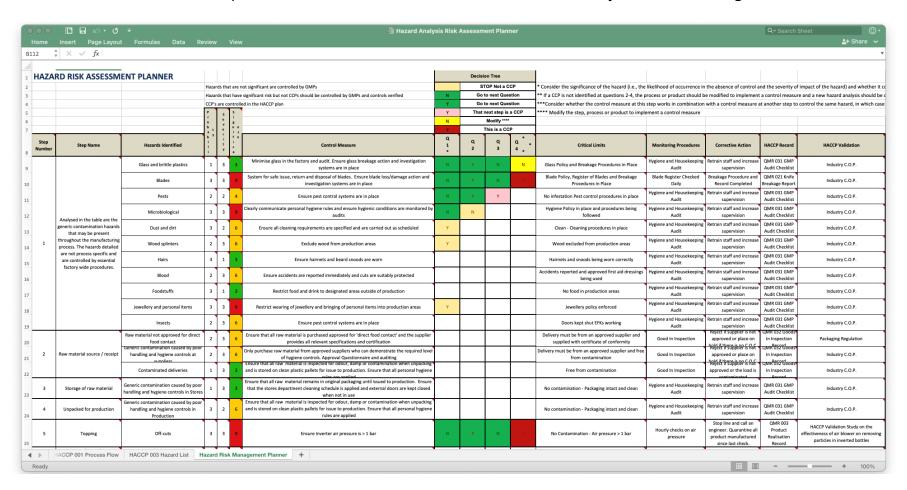


HARA 2.7 Establishing Validated Critical Limits for each CCM

For each Critical Control Measure (CCM) the HARA Team need to define critical limits for each CCM monitoring procedure ensuring whenever possible critical limits are measurable. Critical Limits need to identify clearly if the manufacturing process is in or out of control and if the identified acceptable level of the food packaging safety hazard in the finished product is likely to have been exceeded.

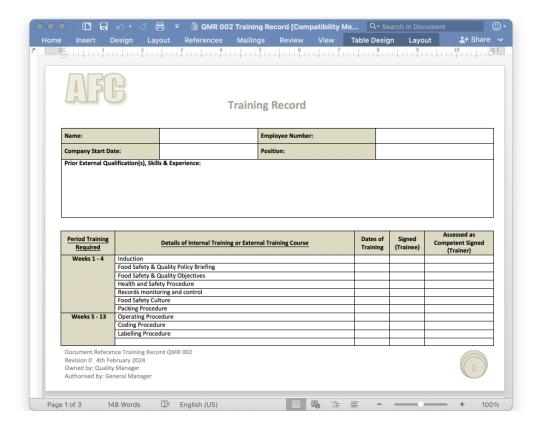


The HARA Team should complete the relevant columns in the Hazard Analysis Risk Management Planner.



There is an option available in Microsoft Word Document HARA Plan Template. For simple operations, it may be easier to use the Word version, for more complex operations the Excel version will probably work better.

QMR 002 Training Record



Basic Training should be given to all staff and also include:

- ✓ Job/Task Performance
- ✓ Company Safety and Quality Policies and Procedures
- ✓ Good Manufacturing Practices
- ✓ Cleaning Procedures
- √ Hazards
- ✓ Site Security
- ✓ Product Quality
- ✓ Chemical Control
- ✓ Hazard Communication
- ✓ Blood borne Pathogen
- ✓ Emergency Preparedness/Employee Safety

The HARA Team should receive extra training: HACCP Training Internal and Audit Training (Conducted in Step Seven)

At this stage of the project the Steering Group will be controlling the Project Plan established by Senior Management and ensuring sufficient training resource is being provided to implement the Packaging Safety and Quality Management System and HARA Plans.

Stage 8: Final Steps to BRC Certification

There a few final steps to achieving BRC Certification:

- ✓ Carry out a Senior Management Review
- ✓ Carry out an assessment of your system to make sure that it meets the requirements of the BRCGS Standard for Packaging and Packaging Materials
- ✓ Ensure any areas requiring corrective action are addressed
- ✓ Choose your Certification Body
- ✓ Agree a Contract with a Certification Body
- ✓ On-Site Audit
- ✓ Audit & Corrective Action Review
- ✓ Certification & Issuing of the Audit Report
- ✓ Celebrate!
- ✓ Communicate your success!

The system is supplied with PSM 1.2 Management Review Procedure and QMR 001 Management Review Meeting Minutes which should be used as a template.

Senior Management Review Meeting Notification

Date

Time

Venue

Agenda

- 1. Review of the Quality and Safety Policy
- 2. Review of Management Changes
- 3. Minutes and Follow-up actions from previous review meetings
- 4. Outstanding Non-conformances as a result of internal and external audits
- 5. Results of external second and third-party audits
- 6. Trend analysis of Customer and Supplier complaints
- 7. Analysis of the results of verification activities including internal hygiene and HRM plan verification audits
- 8. Quality Key Performance Indicators Review and trend analysis
- 9. Review of product safety and quality culture plan effectiveness
- 10. Emergencies and Accidents
- 11. Process performance and product conformity
- 12. Effectiveness of root cause analysis, corrective actions and preventive actions
- 13. Safety incidents including allergen control and labelling, recalls, withdrawals, safety or legal issues
- 14. Review of planning and development of the processes needed for the realisation of safe products including changes which could affect safety and the HRM Plan (including legislation changes and scientific information)
- 15. Changes to policies and objectives
- 16. Communication activities and effectiveness of communication
- 17. Results of review and system updating
- 18. Review of Resources and effectiveness of Training
- 19. Recommended improvements
- 20. Customer Feedback and Sales levels are reviewed to give an indication of trends
- 21. A.O.B

Attendees:

Senior Management Team		
Job Title	Name	Role in Team
Chief Executive		Chairman
General Manager		Deputy Chair
Operations Manager		Operations Reporting
Quality Manager		Food Packaging Safety and Quality Reporting
Planning Manager		Planning and Capacity Reporting
Distribution Manager		Distribution Reporting
Maintenance Manager		Services and Engineering Provision
Finance Manager		Financial Reporting
Human Resources Manager		Resource reporting

