

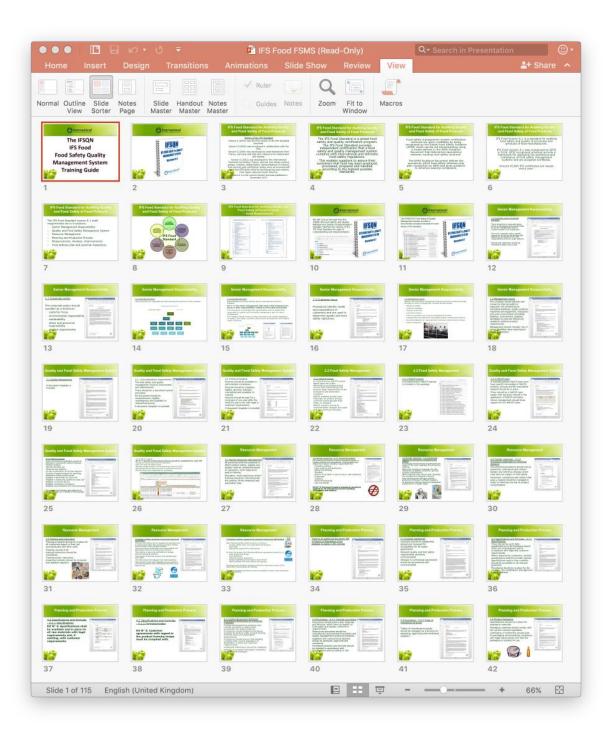
Our comprehensive IFS Food Safety and Quality Management System package contains everything you will need to achieve IFS Certification.

We have written this workbook to assist in the implementation of your IFS food safety management system. The workbook is divided into 8 steps that are designed to assist you in implementing your food safety management system effectively:

- ✓ Step One: Introduction to the IFS Food Standard
- ✓ Step Two: Senior Management Implementation
- Step Three: Project Food Safety Quality Management System Implementation
- ✓ Step Four: Internal Auditing & Management Review
- ✓ Step Five: Final Steps to IFS Certification

#### Step One: Introduction to IFS Food Standard

This 45-minute comprehensive illustrated and interactive PowerPoint training module presentation will introduce the IFS Food Standard to the management team and explain how to start the process of implementing an IFS compliant Food Safety & Quality Management System.



#### **Step Two: Senior Management Implementation**

A Senior Management Implementation checklist is provided that establishes your Food Safety Management System fundamentals including Food Safety Policies and Objectives.

The checklist guides Senior Management:

- ✓ in planning the establishment of the FSMS
- ✓ in providing adequate support to establish the FSMS
- ✓ in ensuring there is adequate infrastructure and work environment
- $\checkmark$  in allocating responsibility and authority

This stage requires the Senior Management to meet and establish the foundations for the Food Safety Management System:

- Formulating a checklist of Customer, Regulatory, Statutory and other relevant Food Safety requirements
- Decide which Food Safety requirements the company should address and develop relevant policies\*
- Based on the Food Safety Policy Management Policies establish Food Safety Objectives
- ✓ Define the scope and boundaries of the FSMS
- ✓ Plan the establishment of the FSMS using the project planner
- ✓ Provide adequate support to establish the FSMS
- ✓ Ensure there is adequate infrastructure and work environment
- ✓ Allocate responsibility and authority
- Assess, plan and establish appropriate internal and external communication (including the food chain) channels

\* Note - The IFS Food Standard also requires a corporate policy covering:

- ✓ customer focus
- ✓ environmental responsibility
- ✓ sustainability
- ✓ ethics and personnel responsibility
- ✓ product requirements

A meeting should now be co-ordinated involving all the Senior Management Team.

#### Senior Management FSMS Implementation Meeting

Date

Time

Venue

#### <u>Agenda</u>

- 1. Formulating a checklist of Customer, Regulatory, Statutory and other relevant Food Safety requirements
- 2. Decide which Food Safety requirements the company should address and develop relevant policies.
- 3. Based on the Food Safety Policy Management Policies establish Food Safety Objectives
- 4. Define the scope and boundaries of the FSMS
- 5. Plan the establishment of the FSMS using the project planner
- 6. Provide adequate support to establish the FSMS
- 7. Ensure there is adequate infrastructure and work environment
- 8. Allocate responsibility and authority
- 9. Assess, plan and establish appropriate internal and external communication (including the food chain) channels

#### Attendees:

	Senior Managem	ent Team
Job Title	Name	Role in Team
Managing Director		Chairman
Site Director		Deputy Chair
Operations Manager		Operations Reporting
Technical Manager		Food Safety and Quality Reporting Management Representative
Planning Manager		Planning and Capacity Reporting
Distribution Manager		Distribution Reporting
Maintenance Manager		Services and Engineering Provision
Finance Manager		Financial Reporting
Human Resources Manager		Resource reporting

#### Senior Management FSMS Implementation Checklist

The Senior Management FSMS Implementation Meeting should follow the guidelines of the Senior Management Implementation Checklist:

	Senior management formulate a check Statutory and other relevant Food Safe	
	Customer/Regulatory/Statutory/Other	Record Details
	XYZ Customer Requires this	
	IFS Food Standard	
Action	Food Regulations	
(i)		
	Senior Management decides which For company should address and develop	
	Requirement	Policy Details
	Customer focus	
	Environmental responsibility	
Action	Sustainability	
(ii)	Ethics and personnel responsibility	
	Product requirements	

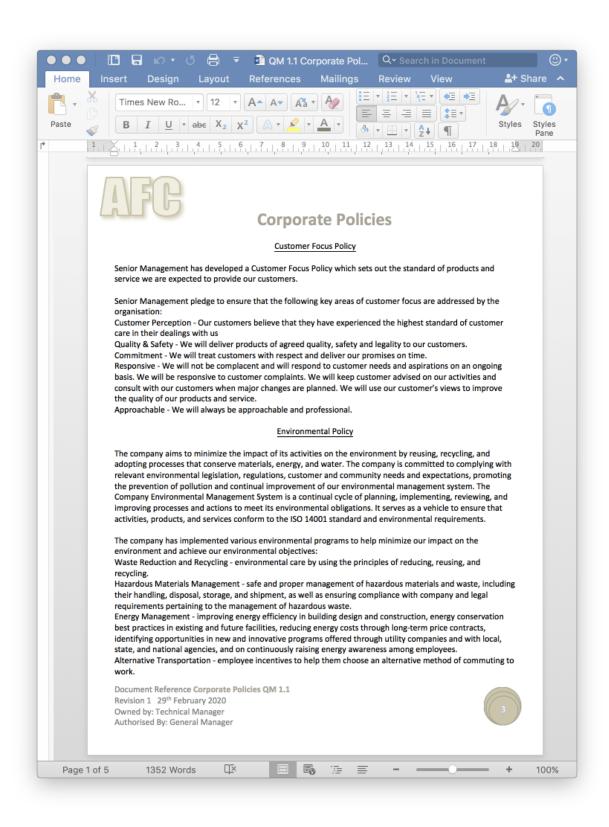
The outputs from this meeting will be:

- ✓ Food Safety Policy
- ✓ Food Safety Objectives
- ✓ Defined Scope
- ✓ A Developed Project Planner
- ✓ Support Plan for Implementation/Training
- ✓ Plans for Infrastructure/Work Environment
- ✓ Allocation of Responsibility/Authority including the appointment of an IFS Representative
- ✓ Defined Communication Channels

\* Note - The IFS Food Standard also requires a corporate policy covering:

- $\checkmark\,$  customer focus
- ✓ environmental responsibility
- ✓ sustainability
- ✓ ethics and personnel responsibility
- ✓ product requirements

Senior Management can choose/adapt the templates supplied with the system to assist in documenting policies and objectives:



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1, 3, 1, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Food Safety and Quality Objectives
5 1,45 1,44 1,43 1,42 1,41 1,40 1,91 1,91 1,81 1,71 1,61 1,51 1,41	<ul> <li>a) To maintain a standard of manufacturing that complies with IFS Food Standard for auditing quality and food safety of food products</li> <li>b) To ensure that all food is produced, stored, handled and transported in accordance with relevant legislative requirements.</li> <li>c) To ensure that all premises used for the preparation of food are registered with the appropriate Local Authority</li> <li>d) To ensure that all risks associated with food provision are reduced to a tolerable level</li> <li>e) To ensure that all rinks associated with food provision are reduced to a tolerable level</li> <li>e) To ensure at all times that there is an authorised release of products only when they have been confirmed as complying with agreed specifications.</li> <li>g) To ensure at all times that there is an authorised release of products only when they have been confirmed as complying with agreed specifications.</li> <li>g) To ensure at all times that product released into the market place complies with relevant customer, statutory and regulatory requirements.</li> <li>h) To endeavour, at all times, to maximize customer satisfaction and reduce complaint levels by 10% year on year.</li> <li>j) To pro-actively promote and encourage a culture of continuous improvement within the company by measuring performance and taking action meet the following criteria:</li> <li> &gt; 98% food safety audit score</li> <li> 100% investigation of incidences of ill health or injury.</li> <li> &lt; 1% downgraded product</li> <li> &gt; 99.9% compliance with microbiological criteria</li> <li> No major GMP non-conformances</li> </ul>
26   23   24   23   22   21   21   21   21   20   22   21   21	Company Managing Director
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# Key Personnel and Nominated Deputies

Job Title	Job Holder	Nominated Deputy
Emergency Response Coordinator		
Food Safety Team Leader		
Management Representative		
Site Director		
Operations Manager		
Production Manager		
Warehouse Manager		
Maintenance Manager		
Factory Safety Manager		
Human Resource Manager		
Quality Manager		
Production Supervisor		
Packing Manager		
Technical Manager		
Planning Manager		
Goods Receipt Manager		
Design and Development Manager		
Planning Manager		
Customer Service Manager		
Laboratory Manager		
Distribution Manager		
Project Manager		

# Senior Management Establish a Product Recall/Crisis Management Team

Crisis	Management/Pro	duct Recall Team	
Crisis	Name	Crisis Coordinator	Contact Details
Fire or Site evacuation		Health and Safety Manager	
Utility Supply failure		Maintenance Manager	
IT systems failure		Operations Manager	
Water Supply Contamination		Technical Manager	
Breaches of security		Site Director	
Distribution Failure		Distribution Manager	
Bomb Threat or similar		Site Director	
Bioterrorism		Managing Director	
Extortion or Sabotage		Site Director	
Product quality or safety		Technical Manager	

#### Internal Communication

The Senior Management Team should assume responsibility for ensuring that appropriate communication processes are established, implemented and maintained regarding the effectiveness of the quality, food safety (including any food safety issues) and environmental control systems.

These communication processes can include:

- Team briefings
- Staff reviews
- Daily Management meetings
- Shift Handover meetings
- Newsletters
- Notice boards

Regular communication is important to keep all employees aware of company performance in meeting policies and objectives. The following key information should be communicated regularly:

- Key Performance Indicators
- Results of External Audits
- Results of Customer visits
- Results of Inspections by Regulatory Authorities
- Preventive actions
- Serious complaints
- Product withdrawal
- New product launches
- Changes in raw materials, ingredients and services
- Changes in processes, production systems, packaging, equipment and/or products
- Changes in cleaning and disinfection procedures
- Customers or customer requirement changes
- Changes in production premises, equipment (including location), storage systems, distribution systems and the surrounding environment
- Management Changes and changes in levels of responsibility and authority

The following additional key information should be communicated promptly to the food safety team so that they can ensure the information

is included in updating the food safety quality management system where appropriate:

- Results of Inspections by Regulatory Authorities and any changes in regulatory requirements
- New information regarding Food Safety Hazards and Control Measures
- Food Safety Issues and Health Hazards associated with the product
- Anything else considered likely to have an impact on food safety

By communicating effectively with all employees all employees will be able to contribute to the effectiveness of the Food Safety Quality Management System.

Senior management assess external communication	olan and establish appro ו (including the food cha	
Communication required	Details	Responsibility

# Step Three: Project - Food Safety Quality Management System Implementation

The IFSQN IFS Food Safety & Quality Management System Implementation Package contains a comprehensive IFS complaint documentation including:

- ✓ Food Safety Quality Manual containing a set comprehensive procedures and an extensive range of record templates.
- HACCP Manual containing food safety procedures and HACCP Instructions.
- ✓ Laboratory Manual including sample procedures and records.

The Food Safety Quality Manual contains comprehensive top level procedures templates that form the foundations of your Food Safety Management System so you don't have to spend 1,000's of hours writing compliant procedures:

#### Food Safety Quality Management System Procedures

Section 1 Senior Management Responsibility QM 1.1 Corporate Policies QM 1.2 Food Safety and Quality Objectives QM 1.2 Corporate Structure QM 1.2 Corporate Structure - Job Descriptions QM 1.2 Corporate Structure - Organisational Chart QM 1.3 Customer Focus QM 1.4 Management Review QM 1.5 Communication Section 2 Quality and Food Safety Management System QM 2.1 Food Safety and Quality Management System QM 2.1.1 Document Control QM 2.1.2 Record Keeping QM 2.2 Food Safety Management - HACCP System

Section 3 Resource Management

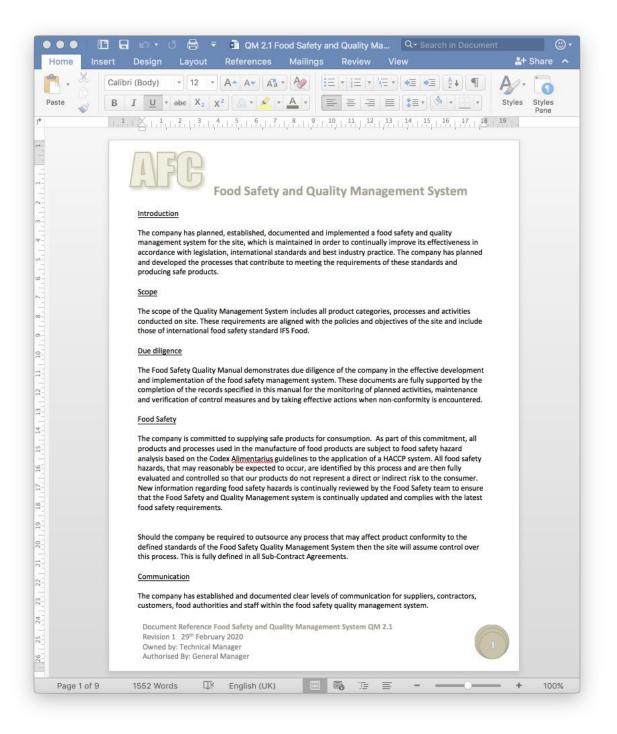
- QM 3.1 Resource Management
- QM 3.2.2 Protective Clothing
- QM 3.2.3 Medical Screening

QM 3.3 Training and Instruction

QM 3.4 Staff Facilities

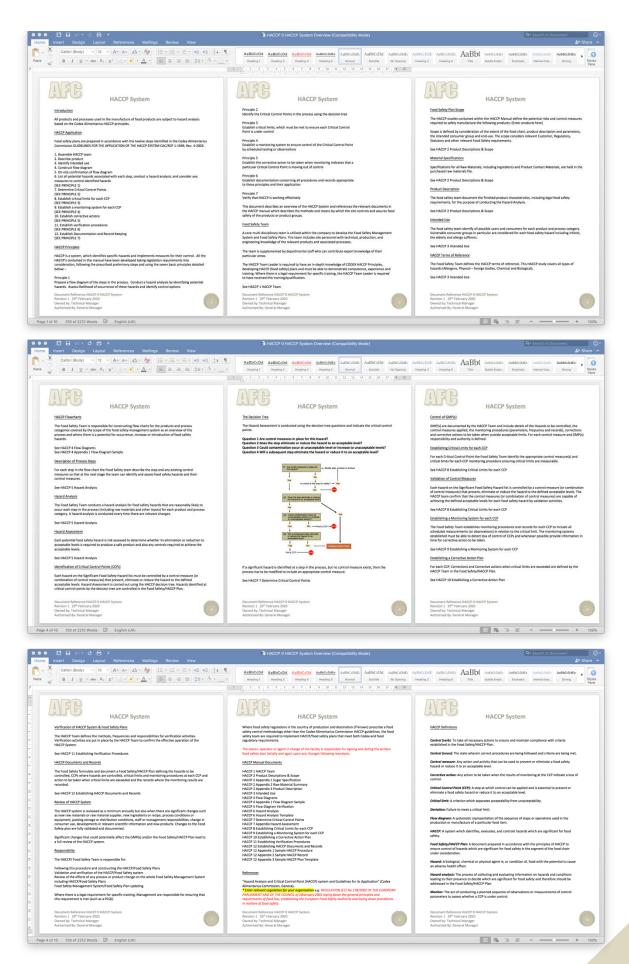
Section 6 Food defence plan and external inspections

- QM 6.1 Defence Assessment
- QM 6.2 Site Security
- QM 6.3 Personnel and Visitor Security
- QM 6.4 External Inspections



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		Health and Safety Procedure Records monitoring and control Environment and Waste Managemen	t					
	Weeks 5 - 13	Packing Procedure Operating Procedure Coding Procedure						
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								Use H	IACOP	7 Appendix Hazard Assessment Form to decide if a CCP												
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rea/ top mber	Area or Step Name	Hazard Category	Hazards Identified	Specific Details about the Hazard	-		Ċ	*	Costrol	Control measure which controls the Hazard	Cantral Limit	Procedure	Monitoring Responsibility	Corrections/Corrective Actions	Record	Verification Method and Record	Validation					
	Rew Material A	Biological	Salmonella spp. (S. typhimarium, S. enteridita)		2	2	4		*	75M 9 Specified requirements	COA on Receipt Salmonella absent in 25g	Raw Material A Azoeptance	Goods In - Initial Acceptance QA - Release to production	Reject if out of Specification. Hold if no COA.	Material QA Clearance Label Materia Release Checklist Goods In Checklin	Periodic row material A sampling as per testing     schedule. Internal Audit.	Rew Material A Preventive Co Validation Record					
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+	Mixing	Radiological	lodine-131	water source	1	2	- 2			GMP 12 Water quality and utility management	Annual Testing Report from Water Compon	7										
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+	Filling	Biological	Gass		1	3	з		~	GMP 8 Product contamination risk	Glass gauges checked and intent at start and end of production run. Brushage procedure	1				require regulativy star usiy						
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6	Hazard Assessment of Control Measures Form
i.	Hazard Assessment of control measures form
	Step Number Step Name
	Product Hazard
	Hazard Category         Physical         Chemical         Biological         Allergen         Radiological           Control Measure         Control Measure         Control Measure         Control Measure         Control Measure
	Comments
	Acceptable level in End Product
	Hazard Likelihood 1 Not Likely 2 Possible 3 Probable
	Hazard Severity 1 Not 2 Some 3 Severe Harm 3 Severe
	Hazard 9
	Significance Go to Decision Tree
	CODEX Traditional Decision Tree
6	Question 1: Are control measures in place for the hazard?
	Yes - Go to Question 2         No Is control necessary at this step for food safety?         If Not, then stop, not a CCP
	Question 2: Does the step eliminate or reduce the hazard to an acceptable level? No – Go to Yes - Stop this is a Critical Control Point
	Question 3 Question 3: Could contamination occur at unacceptable levels or increase to unacceptable levels?
	Yes – Go to No - Stop, this is not a critical control point
	Question 4 Question 4: Will a subsequent step eliminate or reduce the hazard to an acceptable level?
	Yes – This is not a critical control point No - This is a Critical Control Point
	Conclusion
	Critical Control Point in HACCP Plan Prerequisite Programme
	Seek Alternative Control Measure
	comments.
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6	Document Reference HACCP 7 Appendix Hazard Assessment
	Revision 1 29th February 2020 Owned by: Technical Manager
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#### HACCP Training

An interactive and illustrated PowerPoint HACCP training presentation is supplied to train your food safety team in the preliminary steps to a Hazard analysis, the principles of HACCP and how to utilise the HACCP calculator in implementing your HACCP system.



#### **Project IFS Implementation**

In this part of the package you ensure:

- $\checkmark\,$  Steering Group are established and briefed
- ✓ The Steering Group take control of the Project Plan established by Senior Management

Food Safet	y Management Sy	stem Steering Gr	oup
FSMS Team Member	Name	Position	Qualification
FSMS Team Leader			
FSMS Assistant Leader			
FSMS Team Members			

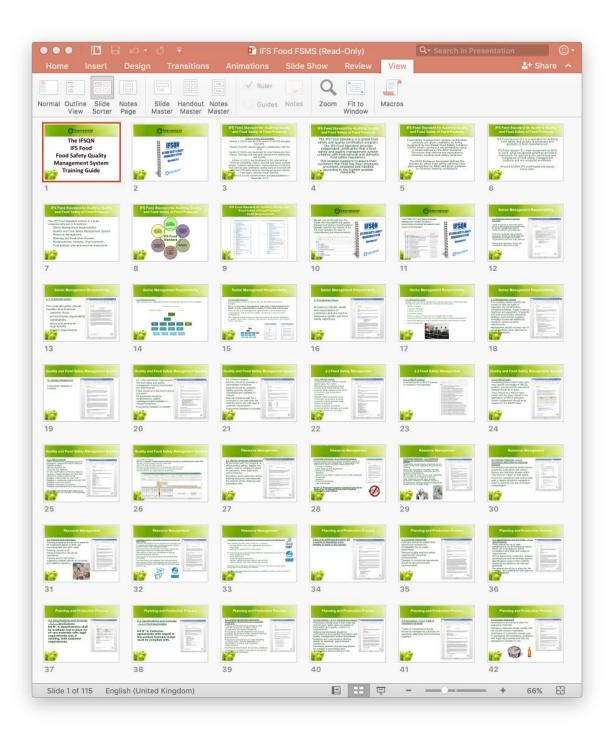
#### Project Plan

The Steering Group use the Excel Project Plan developed by Senior Management as a step by step guide to implementing the Food Safety Management System.

IFS	Food Implementation Plan																												
	Plan/Document Implement																												
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2	Senior management issue a food safety policy Senior management establish food safety objectives	1		Н	+	+	H	+	++	+	H	+	$\vdash$	⊢	+	H	+		₩	+		Н	+	H	+	$\vdash$	┼┼	H	++
4	Senior management define the scope and boundaries of the FSMS.	2		Н	+	$\top$	H		H	+	Ħ	+	H	Ħ	+	Ħ			Ħ	Т		Ħ		Ħ		H	Ħ	Ħ	
-	Senior management plan the establishment of the FSMS.	- 1		Н	+	+	H	+	++	+	$\mathbb{H}$	+	$\vdash$	++	+	$\mathbb{H}$		$\vdash$	++	+		H	+	$\mathbb{H}$		$\vdash$	┼┼	H	++
6	Senior management provide adequate support to establish the FSMS.	3		Н	+	T	H	T	Ħ	T	Ħ	$^{+}$	H	Ħ	$^{+}$	Ħ	T		Ħ			Ħ	$^{+}$	Ħ			Ħ	Ħ	++
-	Senior management ensure there is adequate infrastructure and			Н	╉	+	H	+	H	+	H	+	$\vdash$	$\mathbb{H}$	+	H	+	$\vdash$	₩	+		H	+	₩	+	$\vdash$		Н	++
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8	Senior management appoint a food safety team leader/IFS Rerpesentative	7																											
9	Senior management appoint the food safety team.	4		П						+	Ħ				+	Ħ			$\square$			Π		$\square$					
10	FSMS responsibilities and authorities are documented and communicated	2																											
11	Food safety communication systems are put in place	2	Ħ	П	1																								
12	Senior management provide the resources required to establish, document, implement, maintain and update the FSMS.	5							$\square$	T	1								11				T						
	Systems are put in place to control FSMS documents and records	31	Ħ	Ħ		+		t																					
	Management implement training and awareness programs. Management ensure personnel are competent particularly in terms	31	$\mathbb{H}$	$\mathbb{H}$	+	+		+	H		H		H	$\mathbf{H}$	+	H		H				H		H			$\mathbf{H}$	H	+
15	of food safety.	14	Ц	$\square$			Ц																						
16	Management ensure that systems are in place to manage potential emergency situations and accidents.	45					Ιſ																						
17	Management provide copies of the IFS Food Standard to the Steering	14	H	Ħ	+	$\top$	H	T	H		Ħ			Ħ	T	Π			Ħ			Ħ		Ħ			Ħ	Ħ	
F	Group Management establish, implement and maintain infrastructure and	-	$\mathbb{H}$	+	+	+	$\mathbb{H}$	+	⊢	+	H	+	H		+	H	H	H	H	H		H	+	$\mathbb{H}$		H	$\mathbf{H}$	H	+
18	maintenance prerequisite programs (PRPs) to control food safety	45																											
19	hazards Material characteristics are described	45	$\square$	Н	+	+	$\mathbb{H}$	+	++	+	$\left  \right $	+	$\vdash$	++	+	$\mathbb{H}$	+	$\vdash$	₩	+		H	+	⊢	+	$\vdash$		Н	++
20	The characteristics of end products are described and documented	7	H	Ħ	+	+	H	+			H	+	H	Ħ	+	H	+	H	Ħ	Н		Ħ	+	Ħ		H	Ħ	Ħ	
	The Intended use of the end product is described including		$\square$	$\square$	+	+	$\square$	+	$\square$		H	+	$\square$	⊢	+	Н			₩	+		Н	+	⊢				Н	++
21	vulnerable groups	7																											
22	Flow diagrams are prepared for all products and processes including	7		Π	Т	Τ	Π	Т	Π		Π	Т		П	Т	Π			П			Π	Т	П			Π	Π	П
23	all the steps in the process Food safety control measures are identified	7	H	Н	+	+	H	+	Ħ	+	H			Ħ	+	H	+	H	H	H		H	+	H		$\vdash$	H	H	++
24	The food safety team perform a food safety hazard analysis	7		П	1			+	$\square$		П					П			$\square$			Π		$\square$				Π	
	The food safety team identify and document food safety hazards The food safety team specify acceptable levels for each hazard	7	$\vdash$	Н	+	+	H	+	++	+	$\mathbb{H}$	+		H	+	H			H	+		H	+	H		$\vdash$	┼┼	H	++
	The food safety team assess the food safety hazards	7		Π				+	П		Π	$\bot$				П			П									Π	
28	The food safety team select and assess control measures for each food safety hazard	7																											
29	The food safety team prepare the HACCP plan	7						+	□		Ħ			$\square$					Ħ			Ħ		Ħ					
30	The food safety team identify critical control points (CCP)s for each food safety hazard	7																											
31	The food safety team determine the critical limit for each CCP	7	Ħ	Ħ	+	t	Ħ	$\pm$	Ħ	t	Ħ	$\pm$	Ħ	Ħ	$\pm$				Ħ			Ħ	$\pm$	Ħ			Ħ	Ħ	
32	The food safety team determine and establish monitoring procedures and records for each CCP	7					lĺ		Ιſ		lĺ					H													
$\vdash$	The food safety team determine the corrections and corrective		H	Ħ	+	+	H	+	Ħ	+	Ħ	+	+	$^{\dagger\dagger}$	$^{+}$	Ħ	$\top$		Ħ	T		Ħ		Ħ			Ħ	Ħ	+
33	actions to be taken when monitoring results exceed critical limits	7																					T						
34	The management team allocate responsibility and authority for	7	H	Ħ	+	+	H	$^{+}$	Ħ	+	Ħ	+	H	$^{\dagger}$	+	Ħ	+		Ħ			Ħ		Ħ			Ħ	Ħ	+
35	monitoring, recording, corrections and corrective actions The food safety team document the HACCP plan	7	$\mathbb{H}$	+	+	+	$\mathbb{H}$	+	⊢	+	$\mathbb{H}$	+	$\mathbb{H}$	+	+	H	+	$\parallel$	H				1	H		H	++		+
36	The food safety team validate the control measures and combination	7	$ \uparrow$	Ħ	+	+	H	$^{+}$	H	+	Ħ	+	+	$^{\dagger}$	+	Ħ	$\top$	$\parallel$	Ħ			Ħ	T	Ħ		H	H		Ħ
F	of control measures The management team ensure all staff are competent and	1	$\mathbb{H}$	+	+	+	$\mathbb{H}$	+		+	$\mathbb{H}$	+	$\mathbb{H}$	+	+	H	+	$\parallel$	++				1	H		H	$\mathbf{H}$		+
37	adequately trained in the requirements of the prerequisite	7																					T						
38	programmes and the HACCP Plan The management establish a product traceability system	7	$\mathbb{H}$	+	+	+	$\mathbb{H}$	+	++	+	$\mathbb{H}$	+	$\mathbb{H}$	+	+	H	+	$\mathbb{H}$	++	+		H	Ŧ	H		$\vdash$	$\mathbb{H}$	H	+
39	The system is used to identify and correct nonconforming products.	7	H	Η	+	+	H	+	++	+	Ħ	+	$\vdash$	$^{++}$	+	$^{++}$	+	$\vdash$	$^{\dagger\dagger}$	+		H		Ħ			H	Ħ	+
-	Evaluate data and take corrective actions. A system is put in place to control products that are potentially	-	$\mathbb{H}$	H	+	+	$\mathbb{H}$	+		+	H	+	$\parallel$	+	+	H	+	$\vdash$	++	+	+	F					$\mathbf{H}$		+
40	unsafe including withdrawal procedures	7							$\square$					$\square$								$\square$							
41	A system is put in place to control monitoring and measuring methods and monitoring devices	7	IT	Π	T	Γ	T	Γ	ΓT	Τ	Π	Τ	IT	Π	T	Π	Π		Π	Π		Π		Π			Π	Π	T
42	Systems are put in place to verify that the FSMS is implemented	7	H	Η	+	+	H	+	$^{++}$	+	H	+	$\mathbb{H}$	$^{++}$	+	$^{++}$	+	$\parallel$	$^{++}$	+	+	H	ſ	H		H	H	H	+
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43	The food safety team evaluate the results of verification activities	7					$\square$				Ш													$\prod$					
44	The senior management team carry out food safety management reviews	7	Π	Π	T			Т	П	Τ	Π	Τ	Π	Π	Τ	Π		Π	Π		T	Π	Τ	Π				Π	
45	The senior management team implement actions to continually	7	H	Η	+	+	H	+	++	+	H	+	$\mathbb{H}$	$^{++}$	+	$^{++}$	+	$\vdash$	$^{++}$	+	+	Ħ	+	$^{\dagger\dagger}$			H	Ħ	+
1.2	Improve the FSMS	1		$\square$	$\perp$				$\square$		Ц			$\square$		$\square$		Ш	$\square$			$\square$		$\square$					

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The project team should view the IFS Food FSMS PowerPoint presentation which explains how the IFSQN IFS Food Safety & Quality Management System documentation matched the clauses and requirements of the IFS Food Standard.



	Action Required		QN IFS Food Safety & Quality ent System
1	Senior management demonstrate a commitment to food safety	QM 1.1 Corporate Policies	
2	Senior management issue a food safety policy	QM 1.1 Corporate Policies	
3	Senior management establish food safety objectives	QM 1.1.2 Food Safety and Quality Objectives	
4	Senior management define the scope and boundaries of the FSMS.	IFS Implementation Workbook - IFSQN	QM 1.3 Customer Focus
5	Senior management plan the establishment of the FSMS.	IFS Implementation Workbook - IFSQN	
6	Senior management provide adequate support to establish the FSMS.	IFS Implementation Workbook - IFSQN	
7	Senior management ensure there is adequate infrastructure and work environment.	IFS Implementation Workbook - IFSQN	
8	Senior management appoint a food safety team leader/IFS Representative	IFS Implementation Workbook	QM 1.2 Corporate Structure
9	Senior management appoint the food safety team.	HACCP 1 HACCP Team	QM 1.2 Corporate Structure - Job Descriptions
10	FSMS responsibilities and authorities are documented and communicated	IFS Implementation Workbook - IFSQN	QM 1.2 Corporate Structure - Organisational Chart
11	Food safety communication systems are put in place	IFS Implementation Workbook - IFSQN	QM 1.5 Communication
12	Senior management provide the	IFS Implementation Workbook	QM 2.1 Food Safety and

#### Food Safety Plan Scope

The HACCP studies contained within the HACCP Manual define the potential risks and control measures required to safely manufacture the following products: (Enter products here)

Scope is defined by consideration of the extent of the food chain, product description and parameters, the intended consumer group and end-use. The scope considers relevant Customer, Regulatory, Statutory and other relevant Food Safety requirements.

Food Safety Plans cover the process steps from:

- Ingredients
- Intake
- Storage
- Processing
- Filling
- Packing
- Storage
- Dispatch
- Distribution

#### HACCP Terms of Reference

The Food Safety Team defines the HACCP terms of reference. This HACCP study covers all types of hazards (Allergens, Physical – foreign bodies, Chemical and Biological) **including:** 

(1) Known or reasonably foreseeable hazards that include:

(i) Biological hazards, including microbiological hazards such as

parasites, environmental pathogens, and other pathogens;

(ii) Chemical hazards, including radiological hazards, substances such as pesticide and drug residues, natural toxins, decomposition,

unapproved food or colour additives, and food allergens; and

(iii) Physical hazards (such as stones, glass, and metal fragments); and(2) Known or reasonably foreseeable hazards that may be present in the food for any of the following reasons:

- (i) The hazard occurs naturally;
- (ii) The hazard may be unintentionally introduced; or

(iii) The hazard may be intentionally introduced for purposes of economic gain.

The HACCP Team formulates a list of relevant Custo other relevant Food Safety requirements to be cor	
Customer Requirements	Details
XYZ Customer Requires this	
Regulatory/Statutory Requirements	Details
Food Regulations e.g. REGULATION (EC) No 178/2002 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 28January 2002 laying down the general principles and requirements of food law, establishing the European Food Safety Authority and laying down procedures in matters of food safety.	
Other	Details
e.g. IFS Food 6.1	

The HACCP study is conducted using all relevant information including legislation, known hazards, industry codes of practice, customer requirements, historic and scientific information. Sources of information are documented and maintained.

#### **Product Description**

Product Description Questions	Details
What is the product name?	
What will the purchaser do with it?	
Details of the packaging?	
How is the product processed or manufactured?	
What is the composition of the product?	
Is there preservation from chemical composition such as pH or Aw?	
Does the product receive microcidal treatment such as heating, freezing, brining or smoking?	
What is the Shelf life?	
What is the prescribed storage temperature?	
What are the prescribed storage conditions?	
Who are the target consumers?	
Where is the product stored?	
How is the product sold?	
Labelling Instructions?	
Prescribed delivery conditions?	

# 25 The intended use of the end product is described including vulnerable groups Documents: HACCP 3 Intended Use

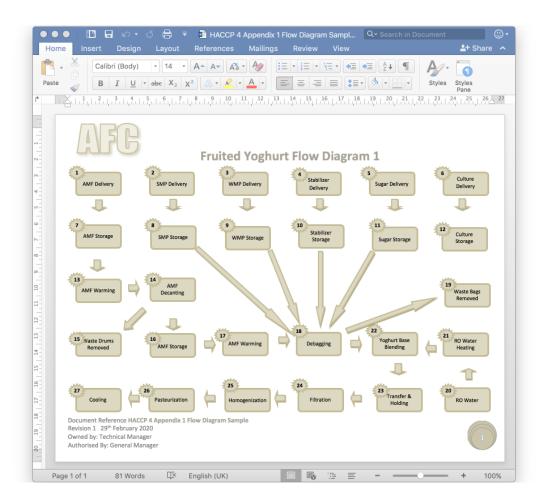
Intended Use Procedure:

The HACCP team identify the intended use and all possible users and consumers for each product and process category.

The HACCP team also consider potential for known misuse or possible alternative use (for example possible consumption of a product that requires cooking such as cookie dough).

Each Flow Diagram is confirmed physically on site by the Food Safety team who conduct a walk through verifying all steps in the process flow chart. Daily and seasonal variations are considered and evaluated.

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		AFG HACCP Flowcharts	Flow Diagra	m Verificatio	n	
		The HACCP Team is respons covered by the scope of the			s and process categori	es
		Each Flow Diagram is confirm verifying all steps in the pro-				
		Records of verified flow diag	grams are maintained.			
			Flow Diagram 1	Dated/Revision		
		Team Member	Name	Sign to Confirm Physi Verification of Flow Diagram		
		Technical Manager			2	
		Document Reference HACCI Revision 1 29th February 20		ion		
		Owned by: Technical Manag Authorised By: General Mar	ger			
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#### 27 Food safety control measures are identified Documents: HACCP 6 Hazard Analysis Template

#### **Description of Process Steps**

For each step in the flow diagram the Food Safety team should describe the step and the control measures so that at the next stage the team can identify and assess food safety hazards and their control measures.

The control measures to be described include:

- Those applied at each step
- Those intended or included in PRP(s)
- Those identified in relevant information as described in HACCP terms of reference
- Those applied at other stages in the food chain
- Those applied to end products
- Those introduced by community schemes

#### Note: You can use the Excel document HACCP 6 Hazard Analysis Template to document your HACCP study

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2/ P ber	Area or Step Name	Hazard Category	Hazards Identified	Specific Details about the Hazard	t			Control	Control measure which controls the Hazard	Control Limit	Procedure	Monitoring/Responsibility	Corrections/Corrective Actions	Record	Verification Method and Record	Validation
4	Raw Material A	Biological	Salmonella spp. (S. typhimurium, S. enteriditis)		2	2	4	· ·	FSM 9 Specified requirements	COA on Receipt Salmonella absent in 25g	Raw Material A Acceptance	Goods In - Initial Acceptance QA - Release to production	Reject if out of Specification. Hold if no COA.	Material QA Clearance Label Material Release Checklist Goods In Checklist	Periodic raw material A sampling as per testing schedule. Internal Audit.	Raw Material A Preventive Co Validation Record
4	Goods In	Chemical	Lubricants	Food grade oil used	1	1	- 1		FSM 9 Specified requirements	COC on Receipt Segregation and identification of egg						
+	Storage	Allergen	Eggs Indine-131	Risk of Radiation in	2	2	4		GMP 18 Packing and storage of product	allereens in storage. Spillage procedures,						
┥	Mixing Product Formulation	Radiological Physical	Indine-131 Stones	water source Fruit stones in Cherrie	3 2	2	6	-	GMP 12 Water quality and utility management FSM 9 Specified requirements	Annual Testing Report from Water Company COC on Receipt						
┥	Sanitation	Chemical	CIP Chemicals		2	2	4		GMP 11 Housekeeping, cleaning and hygiene	CIP to specification						
	Processing	Biological	Listeria monocytogenes	Present in raw material	d 3	3	9	-	Pasteurisation	Pasteurisation Minimum 72 ° C for 15 seconds	Pasteurisation Procedure including divert test	Automatic continuous monitoring plus hourly process checks for temperature, overpressure of raw side of regen section and flow rate Pasteuriser Operator	Manually divert flow of product. Isolate the affected product. Evaluate and determine disposition of the product (reprocess or disposal). Investigate cause and root cause, Document actions on CAR.	Pasteuriser Chart. Pasteuriser Log Sheet	Plant checks including divert check before start of production. Recorded on Pasteurizer Chart and Pasteurizer Log Shoet. Review of Pasteurizer Chart and Pasteurizer Log, Miki Plant Equipment Test Report Sheet FDA-23596 Quarterly by Technical Manager or qualified nomine. Seals: Verify required regulatory each skinly	Validation Record Pasteuriza
1	Filling	Biological	Glass		1	3	3	-	GMP 8 Product contamination risk	Glass gauges checked and intact at start and end of production run. Breakage procedure.						
	Labelling	Allergen	Peanuts	If incorrect label is applied	2	3	6	~	FSM 27 Allergen labelling	Correct label checked by operator and supervisor. Sample retained.						
1	Packaging	Physical	]				0									
•	Hazard Analy	sis Hazard Cate	egory Hazard List	Control Me	easure	S	Contro	ol Limit	s +							
ady																- + 70

#### Use HACCP 7 Appendix Hazard Assessment Form to decide if a CCP

See HACCP 12 Appendix 3 Sample HACCP Plan Template for a sample of additional information required

#### 31 The food safety team assess the food safety hazards Documents: HACCP 7 Appendix Hazard Assessment

#### 32 The food safety team select and assess control measures for each food safety hazard Documents: HACCP 7 Appendix Hazard Assessment

Hazard Assessment Procedure:

Each potential food safety hazard is risk assessed to determine whether its elimination or reduction to acceptable levels is required to produce a safe product and also any controls required to achieve the acceptable levels.

For each step grades of impact (severity of adverse health effects) and probability (likelihood of a food safety hazard occurring) are allotted and the combined matrix used to judge the severity and priority for elimination or minimisation of the hazard. The team identify the hazards that need to be prevented, eliminated or reduced to acceptable levels.

#### 3x3 Hazard Assessment using the Hazard Analysis Template

Taking this into account a rating is given for probability and severity:

Step Number	Step Name	Hazards Identified	Probability	Severity	Significance
1	Delivery of Ingredient A	Bone	1	3	3
1	Delivery of Ingredient A	Campylobacter spp.	2	3	6
1	Delivery of Ingredient A	Contamination with Bacteria from pests	3	3	9

First the Food Safety Team assess the likelihood of the hazard occurring and enter:

1 for Highly Unlikely

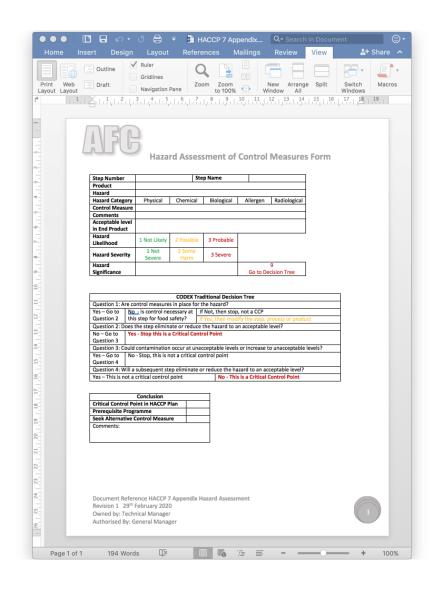
2 for Possible

3 for Likely

Then the Food Safety Team assesses the severity of the hazard and enters:

- 1 for Not Severe
- 2 for Could possibly cause illness
- 3 for Severe (Could be fatal)

The Food Safety team factor in the vulnerability of the targeted consumer, the survival and multiplication of any biological hazards and any likely toxin production, the presence of chemicals or foreign bodies, contamination at any stage in the process and possible deliberate contamination or adulteration to the severity score to determine all the Significant Food Safety Hazards which score a 9.



# 33 The food safety team identify critical control points (CCP)s for each food safety hazard Documents: HACCP 7 Determine Critical Control Points

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2 2			Identification o	f Critical Con	trol Points (CCP	<u>s)</u>					
6.1.5.1.4.1.3			combination of acceptable leve the effect on th	control mea els. The Food ne Significant	sures) that prev Safety Team rev Food Safety Haa	ent, eliminate or views the effectiv zard. This is carri	reduce the had reness of the co red out using th	y a control measure ( zard to the defined ontrol measures by a ne HACCP decision tro ed in the HACCP plar	ssessing ee.		
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The HACCP team establish verification procedures to confirm that the HACCP plan including controls managed by pre-requisite programs are effective including:

- ✓ Internal audits
- ✓ Review of records where acceptable limits have been exceeded
- ✓ Review of complaints
- Review of product incidents and withdrawals

The following areas are verified by HACCP verification audit and review of Key Performance indicators:

- HACCP plan is implemented and effective
- $\checkmark$  PRP(s) are implemented and effective
- ✓ Hazards are below identified acceptable levels

The Food Safety Team Leader is responsible for establishing an audit schedule, allocating audit responsibility and ensuring that results of verification audits are recorded and communicated to the HACCP team.

<u>39 The management team ensure all staff are competent and</u> <u>adequately trained in the requirements of the prerequisite programmes</u> <u>and the HACCP Plan</u> <u>Documents:</u> <u>HACCP 12 Appendix 1 Sample HACCP Procedure</u>

HACCP 12 Appendix 2 Sample HACCP Record

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Pasteurisation Temp. (Homo in Temp.)	82 ± 2	*C						
Pasteurizer Out Press.	2.8-3.0	PI						
Homo in Press.	1.8-2.0	PI						
Pressure Difference (CCP)	Minimum 0.8	PI						
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Homo Pressure (Total)	225	Bar						
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2	Goods In	Chemical	Lubricants	Food grade oil used	1	1	- 1			FSM 9 Specified requirements	COC on Receipt
4 3	Storage	Allergen	Eggs		2	2	4		~	GMP 18 Packing and storage of product	Segregation and identification of egg allergens in storage. Spillage procedure
5 4	Mixing	Radiological	Iodine-131	Risk of Radiation in water source	1	2	2			GMP 12 Water quality and utility management	Annual Testing Report from Water Comp
5	Product Formulation	Physical	Stones	Fruit stones in Cherries	2	3	6		~	FSM 9 Specified requirements	COC on Receipt
, 6	Sanitation	Chemical	CIP Chemicals		2	2	4		~	GMP 11 Housekeeping, cleaning and hygiene	CIP to specification
7	Processing	Biological	Listeria manocytogenes	Present in raw material	3	3	9	*		Pasteurisation	Pasteurisation Minimum 72 ° C for 15 seconds
4 b	Hazard Analys	is Hazard Cate	egory Hazard List	Control Me	asure	is.	Con	trol Li	imits	+	

### Note: You can use the Excel document HACCP 6 Hazard Analysis Template to document your HACCP study:

Column Header	Instruction
Area/Step Number	Enter manually
Area or Step Name	Enter manually
Hazard Category	Use Drop-down list or enter on Hazard Category sheet then select from Drop-down list
Hazards Identified	Use Drop-down list or enter on Hazard List sheet then select from Drop-down list
Specific Details about the Hazard	Enter manually
Probability	Enter manually
Severity	Enter manually
Significance	Is calculated and colour coded automatically

Use HACCP 7 Appendix Hazard Assessment Form to decide if a CCP for Significant Hazards scoring 9

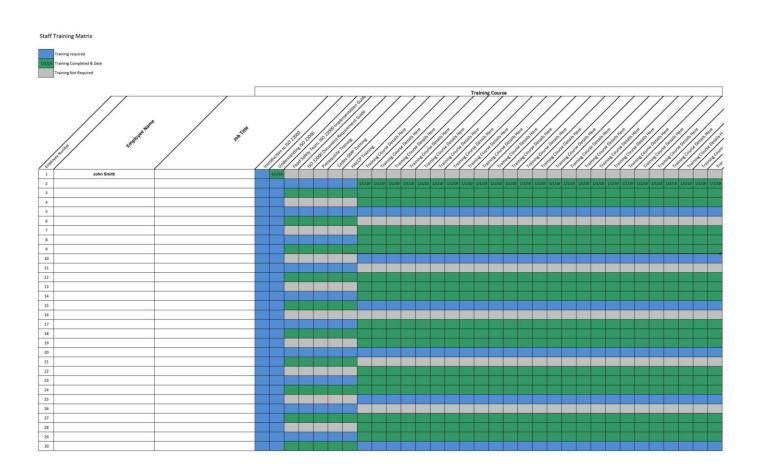
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#### Training

A significant part of the implementation process is training. Job Descriptions should be available for all staff and they should be briefed and aware of their food safety responsibilities.

A training matrix and plans should be drawn up for all staff and the relevant training given based on responsibility and authority.



We have provided a Staff Training Matrix Template in Microsoft Excel Format.

For each employee and individual training record should be completed. QMR 002 Training Record is provided in the documentation pack as a template:

## QMR 002 Training Record

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Training should be given to all staff and also include:

- ✓ Job/Task Performance
- ✓ Company Policies and Procedures
- ✓ Good Manufacturing Practices
- ✓ Cleaning and Sanitation procedures
- ✓ HACCP
- ✓ Bio security and Food Defence
- ✓ Product Quality and Grading
- ✓ Chemical Control
- ✓ Hazard Communication
- ✓ Blood borne Pathogen
- ✓ Emergency Preparedness
- ✓ Employee Safety
- ✓ Safety Regulatory Requirements/Quality Regulatory Requirements

The Food Safety Team should receive extra training:

- ✓ Internal Audit Training (Conducted in Step Seven)
- ✓ HACCP Training

#### Remember all food handlers should receive Basic Food Hygiene Training

#### Step Four: Internal Auditing & Management Review

Internal Auditor Training - An interactive and illustrated Internal Audit training presentation to train your Internal Audit procedure.



#### Senior Management Review Meeting Notification

Date

<u>Time</u>

<u>Venue</u>

#### <u>Agenda</u>

- 1. Review of the Quality and Food Safety Policy
- 2. Review of Management Changes
- 3. Minutes and Follow-up actions from previous review meetings
- 4. Outstanding Non-conformances as a result of internal and external audits
- 5. Results of external second and third-party audits
- 6. Trend analysis of Customer and Supplier complaints
- 7. Analysis of the results of verification activities including internal hygiene and HACCP plan verification audits
- 8. Quality Key Performance Indicators Review and trend analysis
- 9. Emergencies and Accidents
- 10. Process performance and product conformity
- 11. Corrective and preventive action status
- 12. Food Safety incidents including allergen control and labelling, recalls, withdrawals, safety or legal issues
- 13. Review of planning and development of the processes needed for the realisation of safe products including changes which could affect food safety and the HACCP Plan (including legislation changes and scientific information)
- 14. Changes to policies and objectives
- 15. Communication activities and effectiveness of communication
- 16. Results of review and system updating
- 17. Review of Resources and effectiveness of Training
- 18. Recommended improvements
- 19. Customer Feedback and Sales levels are reviewed to give an indication of trends
- 20. A.O.B

#### Attendees:

	Senior Management Team										
Job Title	Name	Role in Team									
Managing Director		Chairman									
Site Director		Deputy Chair									
Operations Manager		Operations Reporting									
Technical Manager		Food Safety and Quality Reporting									
Planning Manager		Planning and Capacity Reporting									
Distribution Manager		Distribution Reporting									
Maintenance Manager		Services and Engineering Provision									
Finance Manager		Financial Reporting									
Human Resources Manager		Resource reporting									



Management Review Record

Management Review Meeting - Date xx month YEAR

Meeting Objective

To review and assess the effectiveness of the Food Safety Quality Management System and to formulate action plans for improvement.

Attendees General Manager - Chairman Operations Manager Engineering Manager Supply Chain Manager Distribution Manager Technical Manager

Review Inputs				
	Performance, Review Comments & Details	Corrective or Preventative Action Required		
Review of the Food Safety & Quality Policy	-	-		
Review of Management Changes	-	-		
Minutes and Follow-up actions from previous review meetings	=	-		
Outstanding Non- conformances as a result of internal and external audits	-	-		
Trends analysis of the results of internal and external audits	-	-		
Results of internal, second and third-party audits	-	-		
Trend analysis of Customer and Supplier complaints	-	-		
Document Reference Manageme Revision 1 31st March 2012 Owned by: Technical Manager Authorised By: General Manager	nt Review Record QMR 001	C		

92

#### Use our IFS Checklist assess your Food Safety Management System

We recommend that the IFS Representative carries out a pre-certification audit to ensure that you are satisfied that your food safety management system meets the requirements of the IFS Standard. The IFS Representative should read the relevant section of the IFS Standard and assess if you are compliant, making notes on the checklist that we have provided.

IFS Food Standard						
Section 1 Senior Management Responsibility						
1 Senior Management Responsibility		Compliant		Comments		
Clause	Title	Yes	No	Comments		
1.1	Corporate policy/Corporate principles					
1.2	Corporate structure					
1.3	Customer focus					
1.4	Management review					
IFS Food Standard						
Section 2 Quality and Food Safety Management System						
2 Quality and Food Safety Management System Compliant			- Comments			
Clause	Title	Yes	No			
2.1	Quality Management					
2.1.1	Documentation requirements					
2.1.2	2.1.2 Record keeping					