Quality Management System

The Management Representative for Safety and Quality is the Quality Manager, who retains responsibility and authority for external communication and liaison regarding the safety and quality management system. This responsibility for communication extends to ensuring there is sufficient information relating to safety throughout the supply chain. This communication includes documented agreements, contracts, specifications, product information, safety leaflets, allergen advice and reports.

Procedure

These processes and their interaction are documented within this manual and its procedures. The top level procedures of the Quality Management System Procedures are pre-fixed QM and are as follows:

QM 1.1 Management Commitment
QM 1.1.1 Product Safety and Quality Policy
QM 1.1.2 Resource Provision
QM 1.1.3 Safety and Quality Objectives
QM 1.1.4 Management Review
QM 1.1.5 Management Review Communication
QM 1.1.6 Communication
QM 1.2 Responsibility and Authority
QM 1.3 Job Descriptions
QM 2 Hazard Analysis and Critical Control Points
QM 3 Quality Management System
QM 3.1.2 Document Control
QM 3.1.3 Record Control
QM 3.2 Internal Audits
QM 3.3 Corrective Action and Preventative Action
QM 3.4 Contractual Arrangements
QM 3.5.1 Purchasing, Orders and Verification of Purchased Materials
QM 3.5.2 Contract Services
QM 3.6 Identification and Traceability
QM 3.7 Product Recall and Withdrawal
QM 3.8 Incident Management Procedure
QM 3.9 Control of Non-Conforming Product
QM 3.10 Management of Customer Complaints
QM 4 Site and Building Standards
QM 5 Vehicle Operating Standards
QM 6.1 Equipment Standards
QM 6.2 Maintenance
QM 6.3 Calibration
QM 6.4 Housekeeping and Hygiene
QM 6.5 Waste Management

The Criteria and Methods required to ensure that the operation and control of these processes are effective are documented in these procedures and records.

These procedures are supported by second tier documents specific to each area including:

- Work Instructions
- Specifications
- Inspection schedules
- Risk assessments
- Job Descriptions
- HACCP Plans
- Critical Control Point Monitoring Procedures

Measurement, monitoring and review are carried out by analysis of data in key areas including:

- Critical Control Point monitoring
- Inspections
- Complaints analysis
- Key Quality performance indicators
- Standard Exception Reporting
- Results of Inspections
- Results of Internal audits
- Results of External Audits

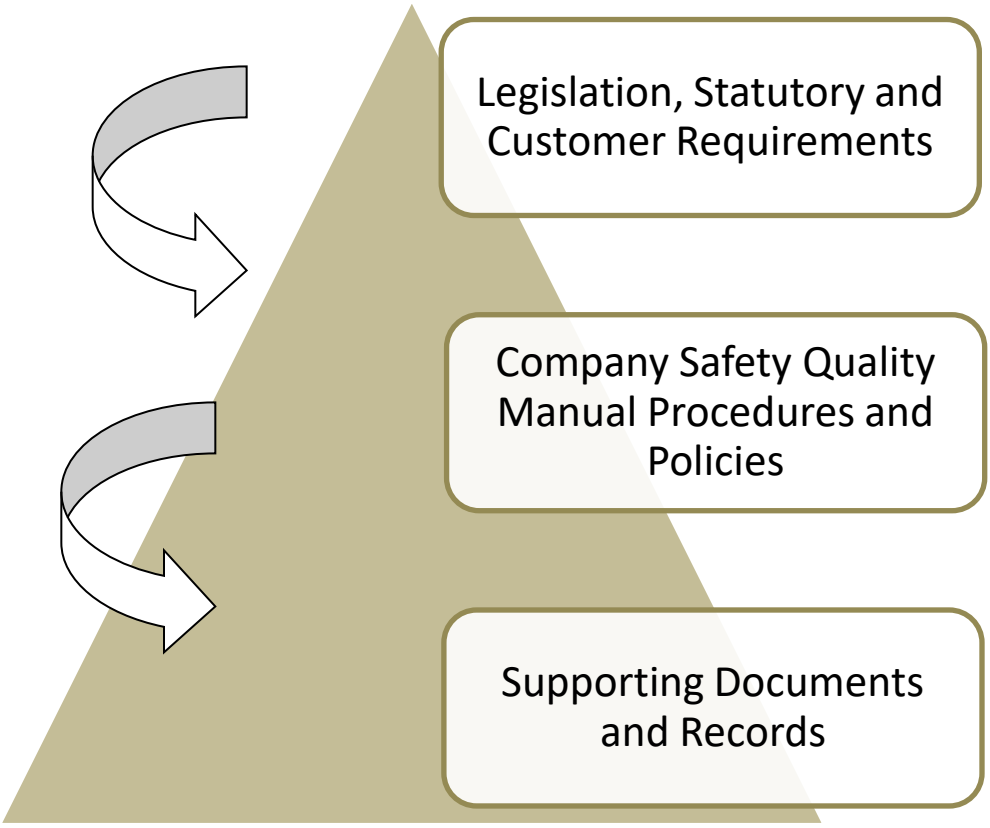
The company has assessed the resources required to implement, maintain, and improve the Quality Management System and these resources have been provided including:

- Skilled Personnel
- Suitable Materials
- Suitable Equipment
- Appropriate Hardware and Software
- Infrastructure
- Information
- Finances
- Audit resource
- Training resource

Action is taken in response to results in order to correct and prevent deficiencies and to improve the probability of achieving company objectives.

Quality Management System

Document Hierarchy



Quality System Process Diagram