

This is an ideal package for Food Manufacturers looking to achieve certification to the new BRCGS Global Standard for Food Safety (Issue 9 2022)

The BRCGS Issue 9 Food Safety & Quality Management System Implementation Package includes a combination of comprehensive documentation, guidance, implementation tools and training:

- Food Safety Management System & Prerequisite Programme Procedures
 A comprehensive set of editable Food Safety Management System & Prerequisite
 Procedures written in Microsoft Word format that match every clause of the 9
 sections of the BRCGS Global Standard for Food Safety Issue 9
- Updated Food Safety Plan Procedures & Tools
 A comprehensive Food Safety Plan Procedure & HACCP Calculator in accordance
 with CODEX General Principles of Food Hygiene 2020 Edition Chapter Two HACCP
 System and Guidelines for its Application. Plus a new 2022 Decision Tree.
- Implementation Assistance
 A range of tools including instructions, training presentations, guidance, easy to
 use record templates and technical support

To order the IFSQN Issue 9 BRCGS Food Safety & Quality Management System Implementation Package click here

Comprehensive Procedures Manual

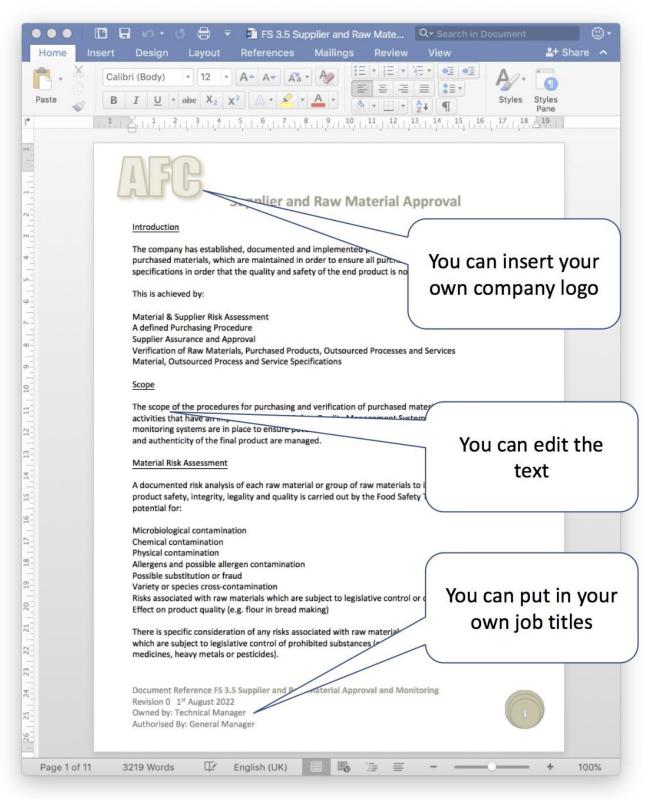
A comprehensive set of Food Safety Management System documents that cover all the requirements of the BRCGS standard. These procedure templates form the basis of your Food Safety Quality Management System and save you 1,000's of hours writing compliant procedures. The procedures are written to match each section and clause of the standard for ease of implementation:

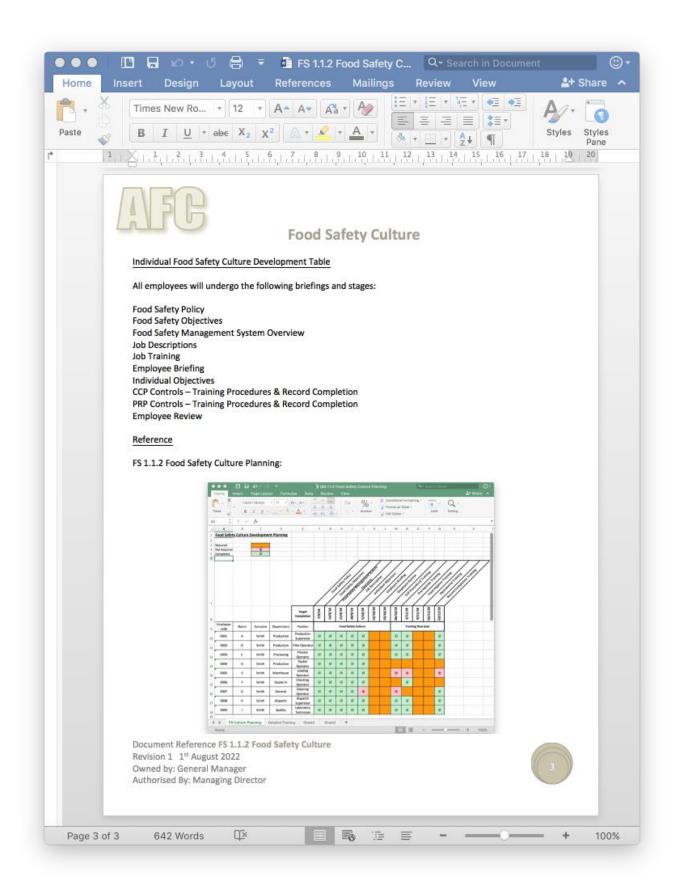
Section 1 Senior management commitment

- FS 1.1 Senior Management Commitment
- FS 1.1.1 Food Safety and Quality Policy
- FS 1.1.2 Food Safety Culture
- FS 1.1.2 Food Safety Culture Planning
- FS 1.1.3 Food Safety and Quality Objectives
- FS 1.1.4 Senior Management Review
- FS 1.1.4 Appendix Senior Management Review Record
- FS 1.1.5 Management Meetings
- FS 1.1.6 Appendix Integrity Helpline
- FS 1.1.6 Confidential Reporting System
- FS 1.1.7 Human and Financial Resources
- FS 1.2 Responsibility and Authority
- FS 1.2 Appendix Example Organisational Chart
- FS 1.2 Responsibility Appendix Example Job Descriptions
- FS 1.2A Communication

🚞 Section 1 Senior Management Commitme	nt
Name	^
FS 1.1 Senior Management Commitment.docx	
FS 1.1.1 Food Safety and Quality Policy.docx	
FS 1.1.2 Food Safety Culture	
FS 1.1.2 Food Safety Culture Planning.xlsx	
FS 1.1.3 Food Safety and Quality Objectives.docx	
FS 1.1.4 Appendix Senior Management Review Record	
FS 1.1.4 Senior Management Review.docx	
FS 1.1.5 Management Meetings.docx	
FS 1.1.6 Appendix Integrity Helpline	
FS 1.1.6 Confidential Reporting System	
ES 1.1.6 Confidential Reporting System.pptx	
FS 1.1.7 Human and Financial Resources.docx	
FS 1.1.9 Section 1 Other Items.docx	
FS 1.2 Appendix Example Organisational Chart	
FS 1.2 Responsibility and Authority.docx	
FS 1.2 Responsibility Appendix Example Job Descriptions.docx	
FS 1.2A Communication.docx	

The main documents are in Microsoft Word format and can be edited

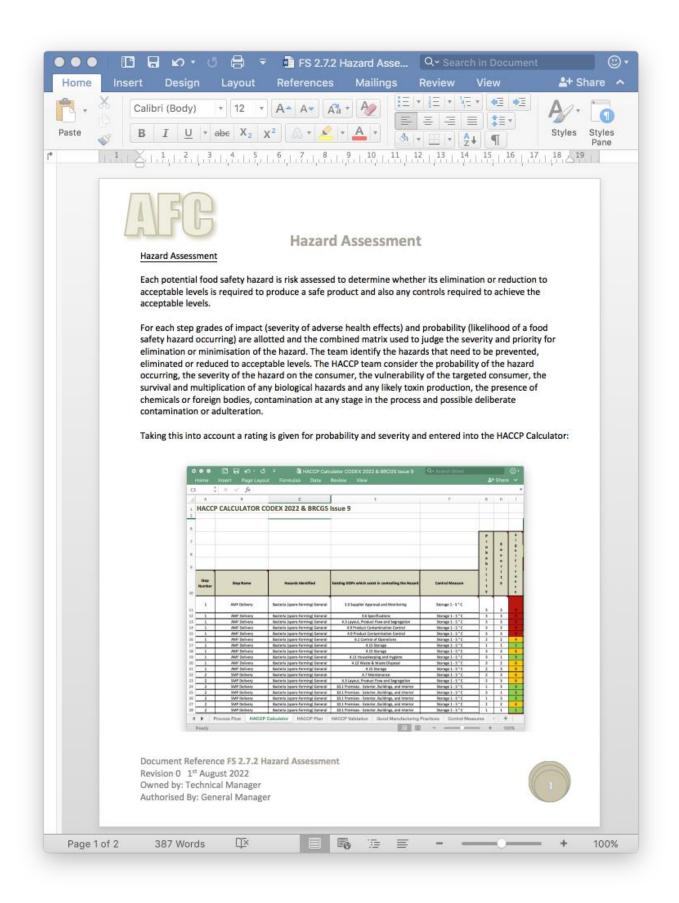




Section 2 The food safety plan – HACCP

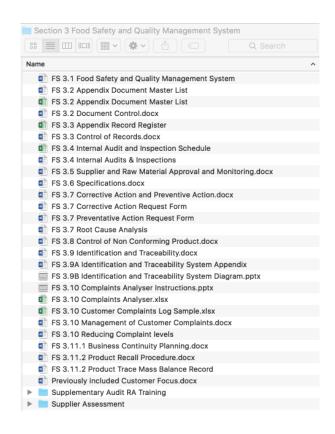
- FS 2 HACCP System
- FS 2.1.1 HACCP Team
- FS 2.1.2 HACCP Scope
- FS 2.2 HACCP Prerequisites
- FS 2.3 HACCP Product Description and Relevant Information
- FS 2.4 HACCP Intended Use
- FS 2.5 HACCP Flow Diagrams
- FS 2.6 HACCP Flow Diagram Verification
- FS 2.7.1 Hazard Identification
- FS 2.7.2 Hazard Assessment
- FS 2.7.3 Identification of Control Measures
- FS 2.8 Identification of Critical Control Points (CCPs)
- FS 2.9 Establishing Validated Critical Limits for each CCP
- FS 2.10 Establishing a Monitoring System for each CCP
- FS 2.11 Establishing a Corrective Action Plan
- FS 2.12 Validating the HACCP Plan and Establishing Verification Procedures
- FS 2.13 Establishing HACCP Documents and Records

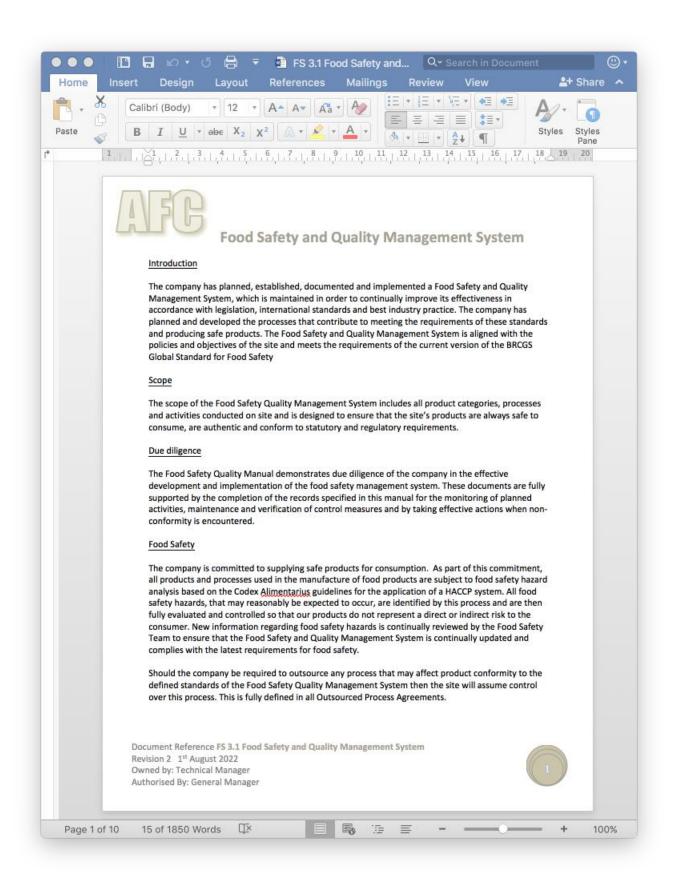
Section 2 HACCP
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FS 2 HACCP System.docx
FS 2.1.1 HACCP Team.docx
FS 2.1.2 HACCP Scope.docx
FS 2.2 HACCP Prerequisites.docx
FS 2.3 HACCP Product Description and Relevant Information.docx
FS 2.4 HACCP Intended Use.docx
FS 2.5 HACCP Flow Diagrams.docx
FS 2.6 HACCP Flow Diagram Verification.docx
FS 2.7.1 Hazard Analysis Prompt.docx
FS 2.7.1 Hazard Identification.docx
FS 2.7.2 Hazard Assessment.docx
FS 2.7.3 Identification of Control Measures.docx
FS 2.8 Identification of Critical Control Points (CCPs).docx
FS 2.9 Establishing Validated Critical Limits for each CCP.docx
FS 2.10 Establishing a Monitoring System for each CCP.docx
FS 2.11 Establishing a Corrective Action Plan.docx
FS 2.12 Validating the HACCP Plan and Establishing Verification Procedures.docx
FS 2.13 Establishing HACCP Documents and Records.docx
HACCP Calculator CODEX 2022 & BRCGS Issue 9.xlsx
HACCP Calculator Instructions CODEX 2022 BRCGS 9.pdf
Introduction to HACCP 2022.pptx
Sample HACCP Docs & Info



Section 3 Food Safety and Quality Management System

- FS 3.1 Food Safety and Quality Management System
- FS 3.2 Appendix Document Master List
- FS 3.2 Document Control
- FS 3.3 Appendix Record Register
- FS 3.3 Control of Records
- FS 3.4 Internal Audits & Inspections
- FS 3.4 Internal Audit & Inspection Schedule
- FS 3.5 Supplier and Raw Material Approval and Monitoring
- FS 3.6 Specifications
- FS 3.7 Corrective Action and Preventive Action
- FS 3.7 Appendix Corrective Action Request
- FS 3.7 Appendix Preventative Action Request
- FS 3.7 Appendix Root Cause Analysis
- FS 3.8 Control of Non-Conforming Product
- FS 3.9 Identification and Traceability
- FS 3.10 Management of Customer Complaints
- FS 3.11.1 Business Continuity Planning
- FS 3.11.2 Product Recall Procedure





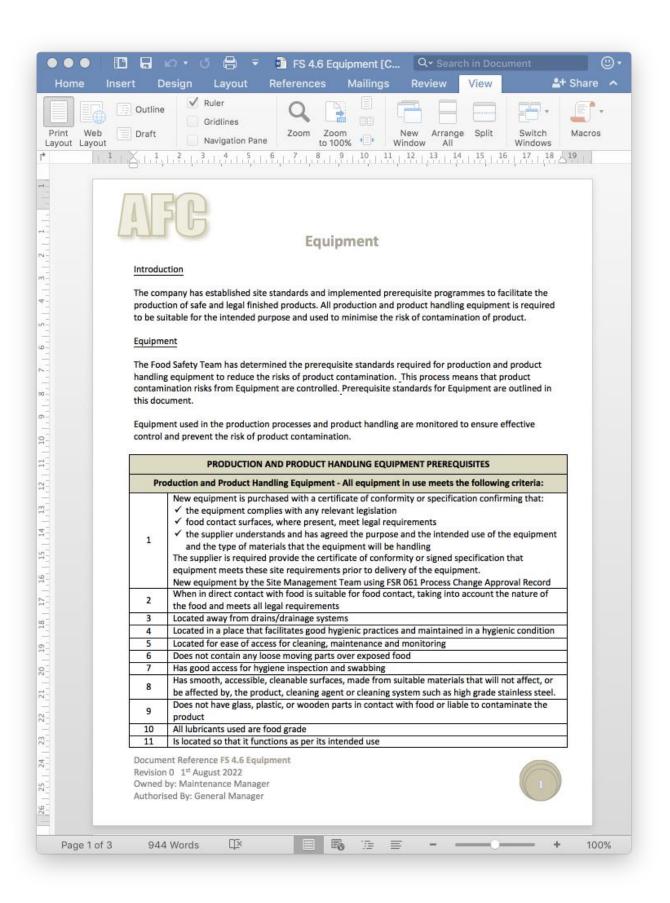
Section 4 Site Standards

- FS 4 Site Standards
- FS 4.1 External Standards and Site Security
- FS 4.2 Food Defence
- FS 4.2.1 Control of Visitors and Contractors
- FS 4.3 Layout, Product Flow and Segregation
- FS 4.3 Factory Plan
- FS 4.3 Filling Area Layout Flow Diagram
- FS 4.4 Building Fabric
- FS 4.5 Utilities Water and Air
- FS 4.6 Equipment
- FS 4.7 Maintenance
- FS 4.8 Staff Facilities
- FS 4.9 Product Contamination Control
- FS 4.9.1 Chemical Contamination Control
- FS 4.9.2 Metal Contamination Control
- FS 4.9.3 Control of Brittle Materials
- FS 4.9.4 Control of Products Packed into Brittle Containers
- FS 4.9.5 Control of Wood
- FS 4.10 Foreign Body Detection and Removal
- FS 4.11 Housekeeping and Hygiene
- FS 4.12 Waste & Waste Disposal
- FS 4.13 Management of Surplus Food and Products for Animal Feed
- FS 4.14 Pest Management
- FS 4.15 Storage
- FS 4.16 Dispatch and Transport

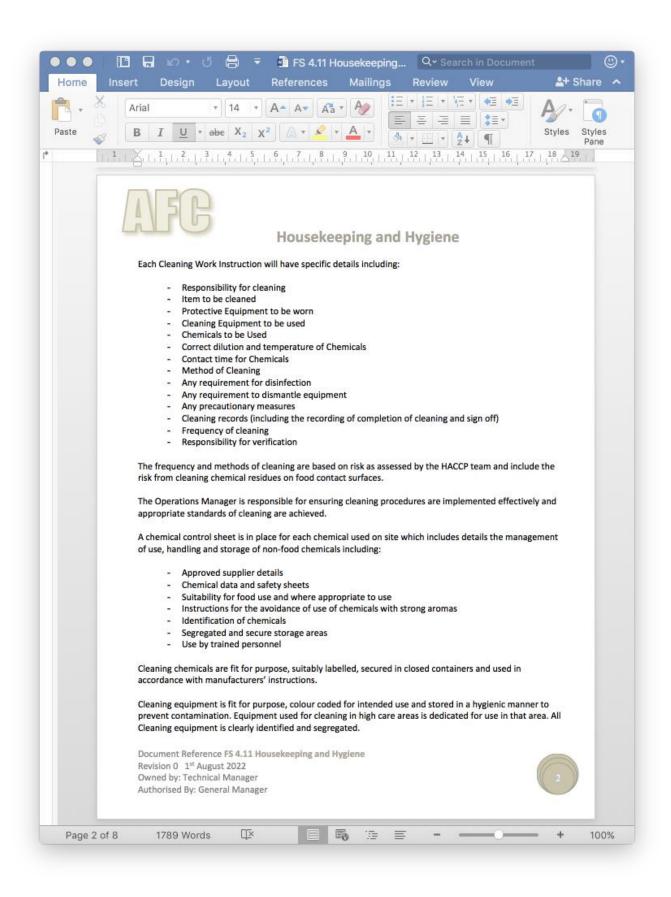
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ľ	Food Thr	eat Assessment & Mitig	ation Plan Summary									
										Food Defence Mitigation Plan		
							Risk Assessment			Control Measures Required		
4	Assessment Number	Threat Category	Details	Potential Risk	Current Controls in Place	Likelihood/ Vulnerability to Threat	Impact	Threat Risk Rating	Primary Control	Secondary Control	Primary Control Responsibility	Secondary Control Responsibility
ſ	1	Material/Produce Supply			Supplier Assurance/Secure Deliveries	3	3	9	Entrances are secured, security personnel, locks and/or alarms are installed	Ingredients are examined for possible tampering		
	2	Outside Vulnerability			Outside Physical Security Measures	2	а	6	Plant boundaries are clear and secured to prevent unauthorized entry	Outside storage on the premises is protected from unauthorized access		
	3	Storage			Storage Security	3	3	9	Access to storage areas is restricted	Regularly check the inventory of finished products for unexplained additions and withdrawals from existing stock.		
Γ	4	Transport			Transport Security	3	3	9	Incoming and outgoing vehicles are examined for suspicious activity	Control access to loading docks		
Γ	5	Mail Handling			Mail Handling Security	3	2	6	A food defence plan is in place	Cyber security management systems are put in place		
Γ	6	Information			Information Security	1	2	2	A food defence plan is in place	Cyber security management systems are put in place		
Γ	7	General Internal			General Internal Security Measures	1	1	1	Restricted areas are clearly identified	Ingredients are examined for possible tampering		
	8	Processing Area			Processing Area Security	3	3	9				
l	9	Chemical/Hazardous Material Control			Chemical/Hazardous Material Control Security	3	3	9				
	10	Personnel			Personnel Security Measures	3	3	9				
ſ	11	Incident Response			Incident Response			0				
	▶ Fo Ready	od Defence Summary A	essessment Category E	xisting Controls Strate	gies Checklist	+						- + 1001

	Section 4 Site Standards
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	FS 4 Site Plan.docx
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	FS 4.1 External Standards and Site Security.docx
T,	FS 4.1.1 Control of Visitors and Contractors.docx
1	FS 4.2 Food Defence.docx
	FS 4.2 Food Defense Threat Assessment.xlsx
×	FS 4.3 Factory Plan
W	FS 4.3 Filling Area Layout Flow Diagram
•	FS 4.3 Layout, Product Flow and Segregation.docx
1	FS 4.4 Building Fabric.docx
-	FS 4.5 Utilities - Water and Air.docx
۳È	FS 4.6 Equipment.docx
	FS 4.7 Maintenance.docx
	FS 4.8 Staff Facilities.docx
.	FS 4.9 Product Contamination Control.docx
	FS 4.9.1 Chemical Contamination Control.docx
	FS 4.9.2 Metal Contamination Control.docx
	FS 4.9.3 Control of Brittle Materials.docx
E	FS 4.9.4 Control of Products Packed into Brittle Containers
	FS 4.9.5 Control of Wood.docx
	FS 4.10 Appendix If AppropriateEquipment Testing Procedure.docx
	FS 4.10 Foreign Body Detection and Removal.docx
	FS 4.11 Appendix Environmental Microbiological Monitoring.pptx
۹۳ م	FS 4.11 Housekeeping and Hygiene.docx
- E	FS 4.12 Waste & Waste Disposal.docx
۹۳ م	FS 4.13 Management of Surplus Fand Products for Animal Feed.docx
-	FS 4.14 Pest Management.docx
	FS 4.15 Storage.docx
ę.	FS 4.16 Dispatch and Transport.docx

Note: Design of financial Average Variable	●●● 🗈 🖬 🗛 - ८ 👻	FS 4.11 Appendix Environmental Microbiological Monitoring	Q+ Search in Presentation
Implemental Monitoring Priorities Implemental Monitoring	Copy - Reset	B I U des x1 X d2+ A+ A+ B B B B A+ C+ Coverto States Bax Arange	Quick 🦨 Shape Outline •
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Evaluation with Management Evaluation with Managemen	Enformental Manhore	Open product areas: High risk (chilled and frozen) High care (chilled and frozen) Ambient high care Low risk	
Environmental Monitoring	Existence Information	Enclosed product areas: Warehouses Storerooms Flow & entrances to the above areas Non-product areas: Canteens	
	Environmental Monitoring	Flow & entrances to the above areas	

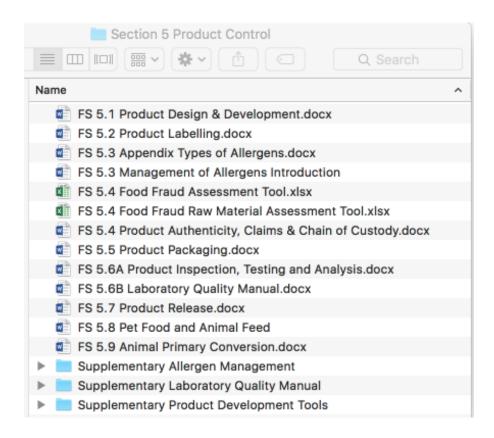


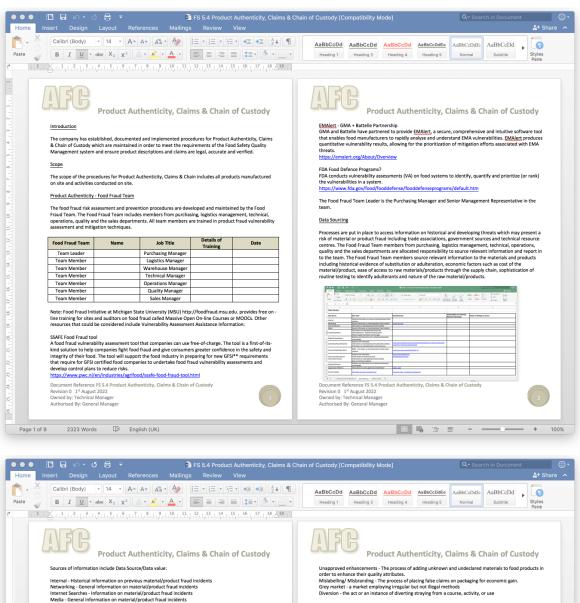
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		Raw Material 🛛	Supplier 🗆	Process Change	Equipment 🗆	
		Recipe 🗆	Personnel 🗆	Customer 🗆	New Product	
		Full details of proposed change			Proposer	
		Risk Assessment Summary and Change Categorisation			Technical Manager	
			Risk Cate	gorisation		
		High Risk 🛛	Medium Risk 🛛	Low Risk 🛛	Technical Manager	
		Food Safety	Quality	Health & Safety 🛛	Technical Manager	
		Document Reference FSR Revision <u>0</u> 1 st August 202 Owned by: Technical Mar Authorised By: General N	2 nager	oroval Record		

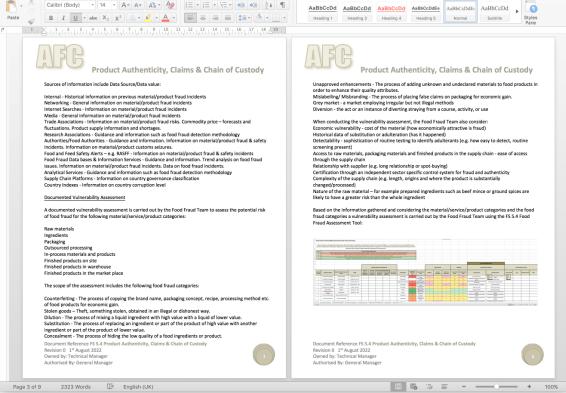


Section 5 Product control

- FS 5.1 Product Design & Development
- FS 5.2 Product Labelling
- FS 5.3 Appendix Types of Allergens
- FS 5.3 Management of Allergens Introduction
- FS 5.4 Product Authenticity, Claims & Chain of Custody
- FS 5.5 Product Packaging
- FS 5.6.1 Product inspection, Onsite Product Testing and Laboratory Analysis
- FS 5.6.2 Laboratory Quality Manual
- FS 5.7 Product Release
- FS 5.8 Pet Food and Animal Feed
- FS 5.9 Animal Primary Conversion

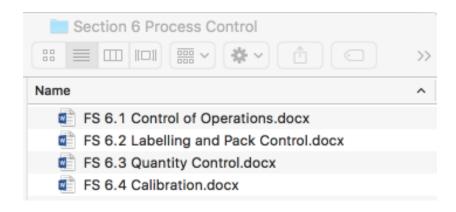


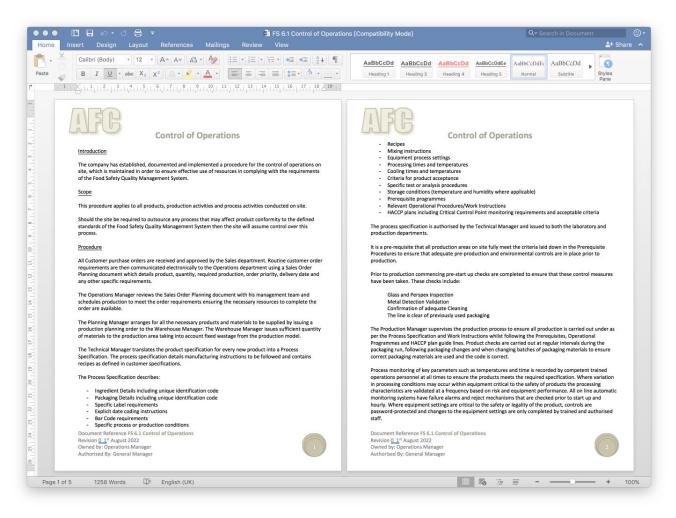


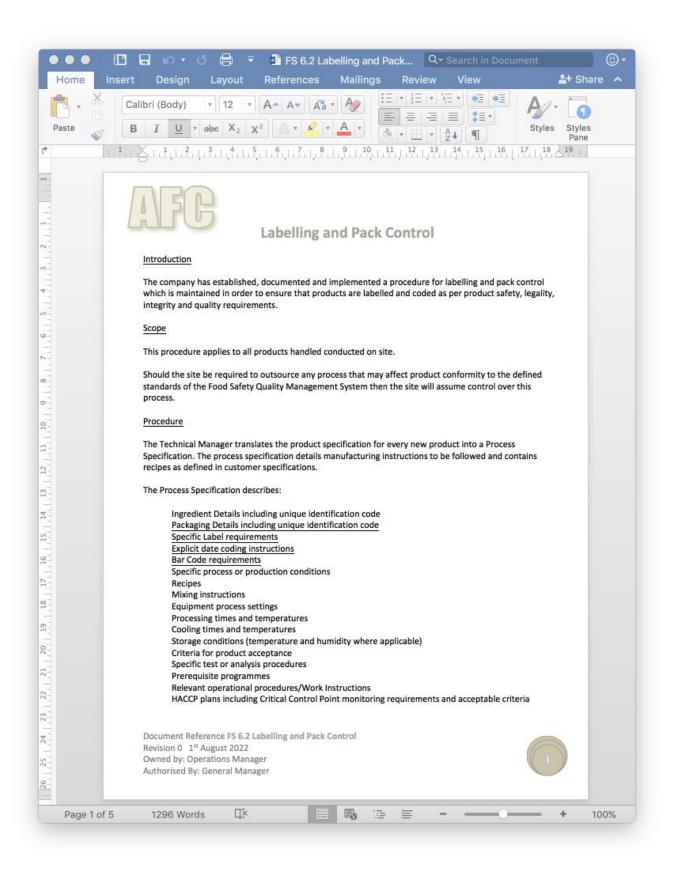


Section 6 Process control

- FS 6.1 Control of Operations
- FS 6.2 Labelling and Pack Control
- FS 6.3 Quantity Control
- FS 6.4 Calibration





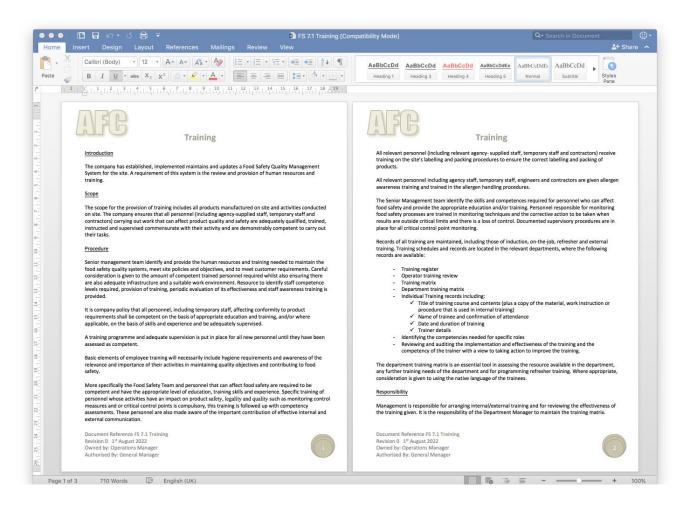


Section 7 Personnel

- FS 7.1 Training
- FS 7.2 Personal Hygiene
- FS 7.3 Medical Screening
- FS 7.4 Protective Clothing

FS 7.4 Appendix Protective Clothing Risk Assessment

Section 7 Personnel	
Name	^
FS 7.1 Training Matrix Template.xlsx	
FS 7.1 Training.docx	
FS 7.2 Personal Hygiene.docx	
FS 7.3 Medical Screening.docx	
FS 7.4 Appendix Protective Clothing Risk Assessment	
FS 7.4 Protective Clothing.docx	



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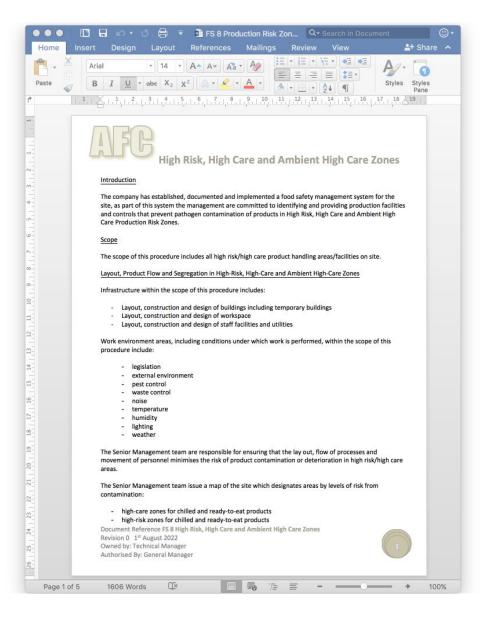
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AFG Protective Clothing	AFG Protective Clothing
Introduction	 Company issued hairnets must be worn enclosing all hair and the ears. Hairnets should be put on prior to other protective clothing and no hairgrips or clips should be worn outside the hairnet.
The company has established, documented and implemented protective clothing procedures for the site, which are maintained in order to ensure that suitable site-issued protective clothing shall be worn by employees, contractors or visitors working in or entering production areas.	 Company issued beard shoods must be worn by personnel with beards or moustackes (defined as two or more day's growth).
Scope	 Sensible clean footwear should be worn at all times. The wearing of high heels and open toe shoes is not allowed in production areas. Safety shoes, where provided, must be worn.
The scope of the Protective Procedures includes all personnel including temporary staff, visitors and contractors.	6. Disposable gloves where used should be changed regularly.
Procedure for Protective Clothing and Work wear	7. Protective clothing when changed should be placed into lockers or the appropriate receptacle.
Suitable company issued protective clothing that is approved by the Technical Manager is worn by employees, contractors or visitors working in or entering product areas.	 When out of hours working such as cleaning of the factory and equipment or stocktaking is taking place protective clothing, including hairnets, must be worn.
It is company policy to provide Protective Clothing: - in sufficient numbers for each employee	 Protective clothing must be removed when leaving the manufacturing areas and before visiting the canteen, toilet and smoking areas.
 If suitable design to prevent contamination of the product (as a minimum contain no external pockets above the waist or sewn on buttons) 	Contracted Cleaning of Protective Clothing
 that fully contains all scalp hair to prevent product contamination including snoods for beards and moustaches 	Laundering of protective clothing is carried out by an approved contracted laundry.
Dress code standards are clearly displayed. The requirement to wear the correct colour coded work wear in	It is company policy that the contracted laundry ensures:
product areas is briefed to all staff on induction. Compliance to dress code is monitored by the supervisory staff in each area. All visitors and contractors are required to follow the dress code standards.	 effective cleaning of the protective clothing adequate segregation between dirty and cleaned clothes
Staff are instructed to change protective clothing if they become soiled to an unacceptable level.	 protective clothing is commercially sterile following the washing and drying process cleaned clothes are protected from contamination until use by the use of covers or bags
Staff Instruction	The contracted laundry is subject to the supplier approval process and is required to be audited by the Technical Manager annually who also defines the criteria to validate the effectiveness of the laundering
 All personnel entering the factory for any reason must wear the appropriate protective clothing, which is provided by the company. Protective clothing must be clean, worn in the correct manner, 	process and issues instruction to the Laboratory.
and kept in a good state of repair. Jumpers, cardigans etc., if worn should be on the inside of the protective garments and fully covered.	Washing of protective clothing by the employee is exceptional and only permitted where the protective clothing is not used for product safety but to protect the employee from the products handled and the protective clothing is worn in enclosed product or low-risk areas only.
2. Protective clothing should be kept on the premises, changed regularly and must not be worn to and from work. A daily change of food grade work wear is provided to all staff. Dirty clothing is to be placed in the laundry collection bins at the end of each shift.	
Document Reference FS 7.4 Protective Clothing Revision 0 1# August 2022	Document Reference F5 7.4 Protective Clothing Revision 0 1 st August 2022
Owned by: Technical Manager Authorised By: General Manager	Owned by: Technical Manager Authorised By: General Manager
of 3 792 Words 🛛 X English (UK)	

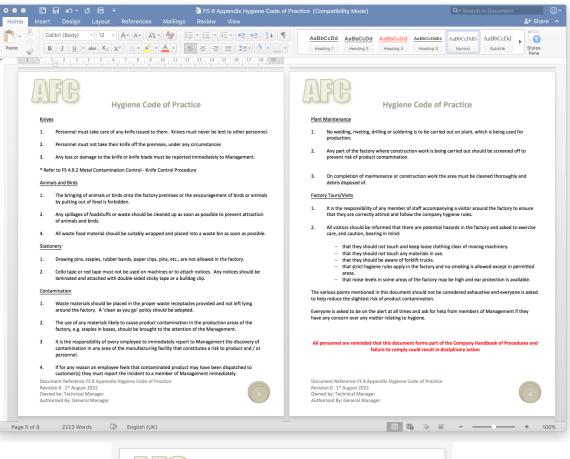
Section 8 Production Risk Zones

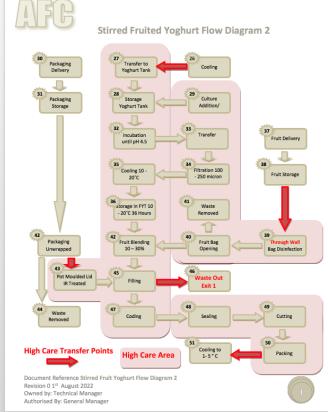
<u>FS 8 Production Risk Zones High Risk, High Care and Ambient High Care Production Risk</u> <u>Zones including</u>:

8.1 Layout, product flow and segregation in high-risk, high-care and ambient high-care zones

- 8.2 Building fabric in high-risk and high-care zones
- 8.3 Maintenance in high-risk and high-care zones
- 8.4 Staff facilities for high-risk and high-care zones
- 8.5 Housekeeping and hygiene in high-risk and high-care zones
- 8.6 Waste/waste disposal in high-risk, high-care zones
- 8.7 Protective clothing in high-risk and high-care zones





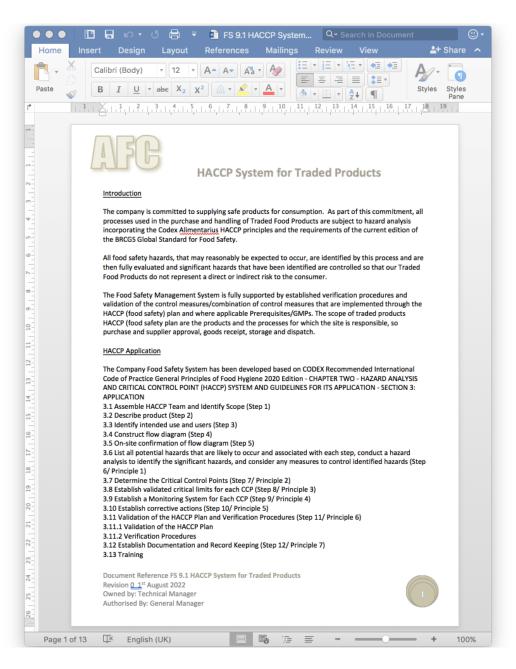


Section 9 Requirements for Traded Products

FS 9.1 The Food Safety Plan – HACCP for Traded Products

FS 9.2 Approval and Performance Monitoring of Manufacturers/Packers of Traded Food Products

- FS 9.3 Specifications
- FS 9.4 Product Inspection and Laboratory Testing
- FS 9.5 Product Legality
- FS 9.6 Traceability



Range of Record Templates

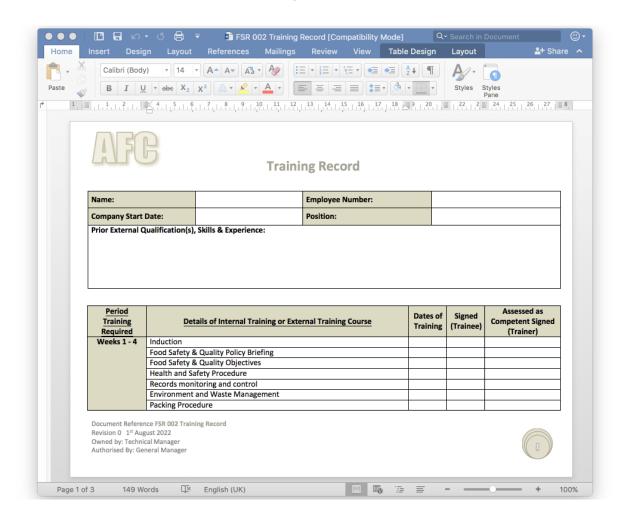
A range of Food Safety Quality Management System Record Templates are included:

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Name	
QMR 001 Management Review Record.docx	
QMR 002 Training Record.docx	
MR 003 Product Realisation Record.docx	
QMR 004 Design and Development.docx	
QMR 005 Supplier Evaluation Form.docx	
QMR 006 Process Validation Record.docx	
QMR 007 Identification and Traceability Form.docx	
QMR 008 Register of Customer Property.docx QMR 009 Calibration Record.docx	
QMR 010 Food Safety Quality System Audit Form.docx	
QMR 011 Non-Conformance Record.docx	
QMR 012 Corrective Action Request.docx	
QMR 013 Preventative Action Request.docx	
QMR 014 Supplier Self Assessment Form.docx	
QMR 015 Equipment Commissioning Checklist.docx	
QMR 016 Return to Work Form.docx	
QMR 017 Hygiene Policy Staff Training Record.docx	
QMR 018 Complaint Investigation Form.docx	
QMR 019 Prerequisite Audit Form.docx	
QMR 020 Knife Control Record.docx	
QMR 021 Knife Breakage Report.docx	
QMR 022 Goods In Inspection Record.docx	
 QMR 023 Equipment Cleaning Procedure and Record.docx QMR 024 Glass Breakage Record.docx 	
QMR 025 Metal Detection Record.docx	
QMR 026 First Aid Dressing Issue Record.docx	
QMR 027 Cleaning Schedule.docx	
QMR 028 Cleaning Record.docx	
QMR 029 Engineering Hygiene Clearance Record.docx	
QMR 030 Glass and Brittle Plastic Register.docx	
QMR 031 GMP Audit Checklist.docx	
QMR 032 Vehicle Hygiene Inspection Record.docx	
QMR 033 Outgoing Vehicle Inspection Record.docx	
QMR 034 Pre Employment Medical Questionnaire.docx	
QMR 035 Visitor Questionnaire.docx	
QMR 036 Product Recall Record.docx	
QMR 037 Shelf Life Confirmation Record.docx QMR 038 Accelerated Keeping Quality Log.docx	
QMR 039 Goods In QA Clearance Label.docx	
QMR 040 Maintenance Work Hygiene Clearance Form.docx	
QMR 041 Changing Room Cleaning Record.docx	
R QMR 042 Colour Coding Red Process Area.pdf	
g QMR 043 Daily Cleaning Record for Toilets and Changing Rooms.docx	
QMR 044 Drain Cleaning Procedure Filler Areas.docx	
QMR 045 General Cleaning Procedure.docx	
QMR 046 Product QA Clearance Label.docx	
MR 047 CIP Programmes Log.xlsx	
QMR 048 Sample Filler Cleaning Record.docx	
M QMR 049 Pipe Diameter Flow Rate Conversion Table.xlsx	
QMR 050 QC Online Check Sheet.docx	
QMR 051 Non Conformance Notification.docx	
 QMR 052 CIP Chemical Log.docx QMR 053 Double Hold Label.docx 	
QMR 053 Double Hold Label.docx	
QMR 055 Chemical Register.docx	
QMR 056 Non Approved Supplier Sample Plan.docx	
QMR 057 Warehouse Cleaning Record.docx	
QMR 058 Product Recall Trace.docx	
QMR 059 Product Recall Test Record.docx	
QMR 060 Document Master List.docx	
QMR 061 Process Change Approval Record	
QMR 062 Minor Process Change Approval Record	

Verification and Validation Record Templates

Validation Records
Name ^
CCP Validation - Cleaning After Nut Production.docx
CCP Validation - Control of Brittle Materials.docx
CCP Validation - Dispatch and Distribution Temperatures.docx
CCP Validation - Glass Control.docx
CCP Validation - Metal Detection.docx
CCP Validation Cleaning and Sanitation.docx
Prerequisite Validation - Calibration.docx
Prerequisite Validation - Control of Visitors and Sub-Contractors.docx
Prerequisite Validation - Dispatch and Distribution.docx
Prerequisite Validation - Maintenance.docx
Prerequisite Validation - Personnel Practices.docx
Prerequiste Validation - Control of Knives.docx
Sample Control of Foreign Matter Contamination PRP Validation.docx
Sample Ingredients Foreign Body Control Policy Validation.docx
Sample Personnel Hygiene and Welfare PRP Validation.docx

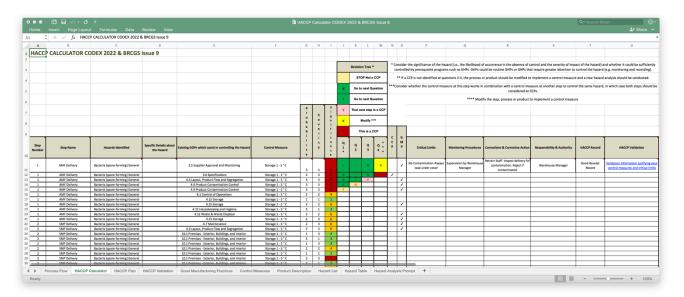
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Control of Brittle Materials Verification Record.docx	
Control of First Aid Dressings Verification.docx	
Control of Knives Verification Record.docx	
Control of Visitors and Sub-Contractors Verification Record.docx	
Despatch and Distribution Verification Record.docx	
Glass & Brittle Material Breakage Procedure.docx	
Glass Policy Verification Record.docx	
Hygiene and Housekeeping Management Verification Record.docx	
Hygiene Code of Practice Verification Record.docx	
Hygiene Policy Verification Record.docx	
Ingredients Foreign Body Control Policy Verification Record.docx	
Maintenance Verification Record.docx	
Management of Cleaning Verification Record.docx	
Management of Pest Control Verification Record.docx	
Metal Detection Verification Record.docx	
Nut Handling Procedure Verification Record.docx	
Prerequisite Verification - Training.docx	

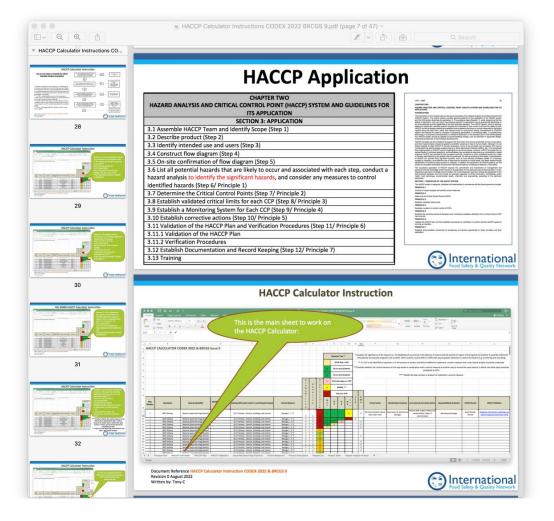


Product Details			
Nature of Complaint and Details			
Customer Name			
Customer Address			
Customer Contact Phone Number			
Date received		Use by Date	
Date of Production		Packing Line	
Production Start		Production End	
Complaint category		Quantity Produced	
Details for each area of Investigat	tion		
Packaging			
CCP Checks			
Processing			
Filling/Packing			
Storage & Distribution			
	1		

Supplementary HACCP Documents and Tools including the HACCP Calculator

HACCP Calculator CODEX 2022 & BRCGS Issue 9 and HACCP Calculator Instructions





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How the HACCP Calculator helps:

A few simple steps take you through the hazard assessment and then significant hazards which require critical control point assessment are automatically highlighted.

You do not need to refer to the hazard decision tree to assess critical control points as all of the decision tree questions and actions are included in the calculator.

It makes the process of determining a critical control point simple, answer the questions at each stage and the calculator will show when a step is a critical control point.

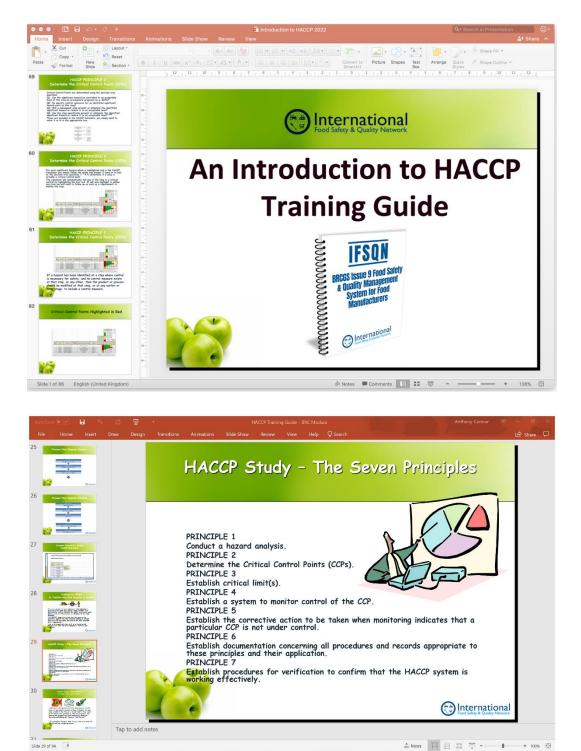
It enables you to present your HACCP assessment in a clear and professional manner.

It automatically starts to generate a HACCP plan as you work through your hazard assessment and critical control points.

All your HACCP information can be held in a single document.

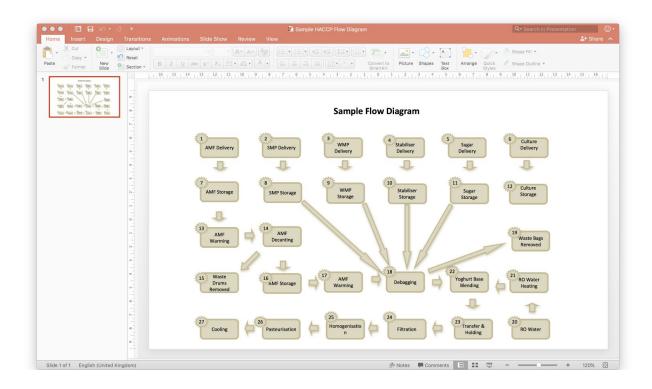
HACCP Training

An Introduction to HACCP training presentation is supplied to train your food safety team in the preliminary steps to a Hazard analysis, the principles of HACCP and Instructions in implementing your HACCP system.



Sample Docs & Info are included

	Sample HACCP Docs & Info
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Name	^
10.0	Appendix III_Proposed decision tree 2022.jpg
=	RFR 5th Annual Report Statistics.pdf
	Sample Blank HACCP Validation Form.docx
	Sample CCP Procedure Ice Cream Pasteurization
	Sample CCP Record Sample Pasteurizer Log Sheet.docx
=	Sample CCP Validation FDAnded Pasteurization Time.pdf
	Sample Critical Control Point Validation Record.docx
	Sample Finished Product Summary.docx
	Sample Flow Diagram Sign Off Form.docx
2	Sample HACCP Flow Diagram.docx
	Sample HACCP Flow Diagram.pptx
2	Sample HACCP Glass Control Verification Record.docx
	Sample HACCP Steering Group Review.docx
2	Sample HACCP Verification Audit Summary.docx
W	Sample Product Description.docx
	Sample Raw Material Summary.docx
	Sample Yoghurt Flow Diagram



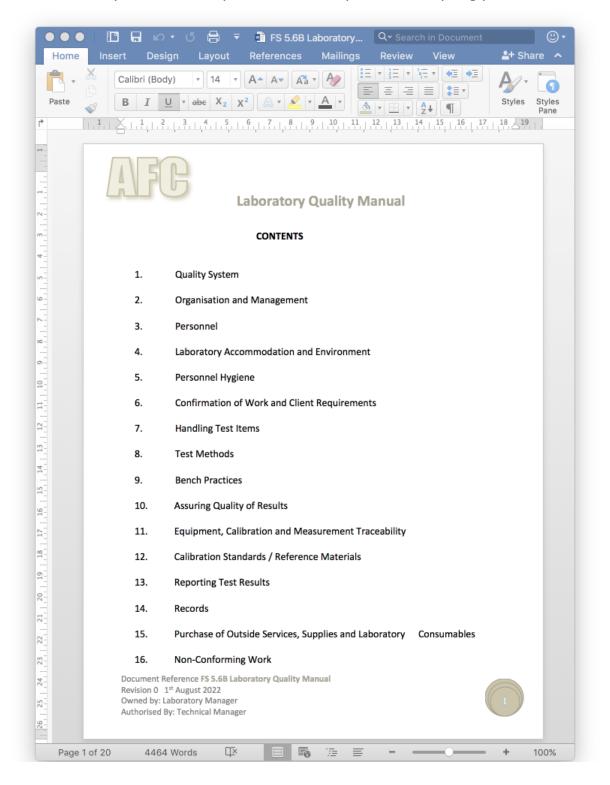
<u>There are many useful document templates, for example Critical Control Procedures</u> <u>and Record which show limits in red for ease of understanding</u>

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	Product:	1		Tank	Product	Fat %	Total Solids	Temp. (°C) QC. Sign
	Feed Tank:	Fill Tank:					Jonas		-
	Volume:								
	Production Start Time:	e:	CIP Start/Er	d Time:					
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	PARAMETERS	LIMITS	UNITS						
	Flow Rate (CCP Maximum 5250)	5000-5250	L/h					_	
	Pre-heater In Temperature	45 - 55	*C					_	
	Pasteurization Temp. (Homo In							-	
	Temp.)	82 ± 2	°C						
	Pasteurizer Out Press.	2.8-3.0	PI						
	Homo In Press.	1.8-2.0	PI					_	
	Pressure Difference (CCP)	Minimum 0.8	PI						
	End Holding Temp. (CCP)	Min. 77.0	°C						
	Product Outlet Temp. (CCP)	< 5	°C						
	Homo Press. (1st/ 2nd Stage)	175/50	Bar						
	Homo Pressure (Total)	225	Bar						
	Glass & Perspex Items Check & Sign	Intact/No Cracks							
	Sterilization Temperature	82 ± 2	*C						
	Diversion Test Before Production	Minimum 77	°C						
	Record Diversion Temperature & Sign								
	Record Diversion Temperature & Sign Operator Name & Sign:					Supervisor Si	gn:		
	Operator Name & Sign:					Supervisor Si	gn:		_
	Operator Name & Sign: Document Reference Pasteurizer Log Sh					Supervisor Si	gn:		_
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	Operator Name & Sign: Document Reference Pasteurizer Log SP Revision 0_1 st August 2022					Supervisor Si	gn:		

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	AFG Ice Cream Pasteurisa	tion Procedure	
	PARAMETERS	LIMITS	UNITS
	Preheater in Temp.	45 - 50	°C
	Holding time (CCP)	Min 15	s
	Min. 15 seconds		
	Pasteuriser in Press. Pasteurisation Temp.	0.5 - 1.0 73 ± 1	Bar °C
	End Holding Temp. (CCP)		
	Min. 72.0 °C	73 ± 1	°C
	F. Cooler Out Flow Rate	5.0-5.25	m³/h
	Milk Outlet Temp.	4 ± 2	°C
	Product Outlet Overpressure	> 1.0	Bar
	Homo Press. (1st/ 2nd Stage)	150/50	Bar
	Ensure that the Patteurisation Temperature is 73 ± 1 °C minimum of 15 seconds. During processing, to change to another Ice Cream Tani change to the required tank then press forward flow. When the product finishes flush the pasteuriser with we Processing Time & Production End Time. After rinsing proceed to Clean in Place. Record the CIP S	k put the pasteuriser on ater. Record the Volume	recirculation,
	IF ANY PROCESS PARAMETERS ARE OUT OF SPECIFICAT PUT THE PASTEURISER ON RECIRCULATION AND CONT IMMEDIATELY.		
	REFERENCES		
	1kg Ice Cream Specification SPEC 1 FSR 1 Pasteuriser Log Sheet		
	Document Reference Ice Cream Pasteurisation Procedure FS 1		

Laboratory Quality Manual

A comprehensive Laboratory Quality Manual compliant with the requirements of ISO 17025 is provided in Microsoft Word format. The laboratory quality manual includes template records, procedures and product sampling plans.



Supplementary Laboratory Quality Manual Documents

Includes template records, procedures and product sampling plans that supplement FS 5.6B Laboratory Quality Manual

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			Laboratory A						
		LABR 004	Microbiologi	cal Sample	Plan.docx				
		>	Filler Sample						
	W	LABR 006	QA Sample F	lan.docx					
		LABR 007	Factory Sam	ple Plan.do	ocx				
	×	LABR 007	Factory Sam	ple Plan.xl	sx				
	W	LABR 008	Daily Balance	e Calibrati	on Sheet.do	сх			
	W	LABR 009	Laboratory E	xception F	eport.docx				
	W	LABR 010	QC Online C	heck Shee	t.docx				
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Date:	Area hteros wab/Rinse TVC AKQ	9	Labor	ratory Dai	ly Exceptio	n Report	Packing		
Date:	Area hteros wab/Rinse TVC AKQ elf Life	9	Labor	ratory Dai	ly Exceptio	n Report	Packing		
Date:	Area hteros wab/Rinse TVC AKQ elf Life emical halysis	9	Labor	ratory Dai	ly Exceptio	n Report	Packing		
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Supplementary Allergen Management Documents and Tools

📃 Supplementary Allergen Management	
Name	^
Allergen Management Tool.xlsx	
Allergen Warning Label - Celery celeriac.docx	
💼 Allergen Warning Label - Cereals.docx	
Allergen Warning Label - Eggs.docx	
Allergen Warning Label - Fish.docx	
Allergen Warning Label - Lupin.docx	
Allergen Warning Label - Milk.docx	
Allergen Warning Label - Mustard.docx	
Allergen Warning Label - Nuts.docx	
Allergen Warning Label - Peanuts.docx	
Allergen Warning Label - Sesame seeds.docx	
Allergen Warning Label - Shellfish.docx	
Allergen Warning Label - Soya.docx	
Allergen Warning Label - Sulphur dioxide and sulphites.doc	x
Allergen Warning Label Colour Coding Summary.docx	
FS 5.3 Allergen Control System.docx	
FS 5.3 Appendix Allergen Clean Validation	
FS 5.3 Appendix Allergen Clean Verification	
FS 5.3 Appendix Ingredient Allergen Management - Colour	Coding.docx
FS 5.3 Finished Product Allergen Summary.docx	
FS 5.3 Nut Control Procedure	
FS 5.3 Raw Material Allergen Summary Form.docx	
SFS 5.3 Supplier Ingredient Allergen Analysis Form.docx	

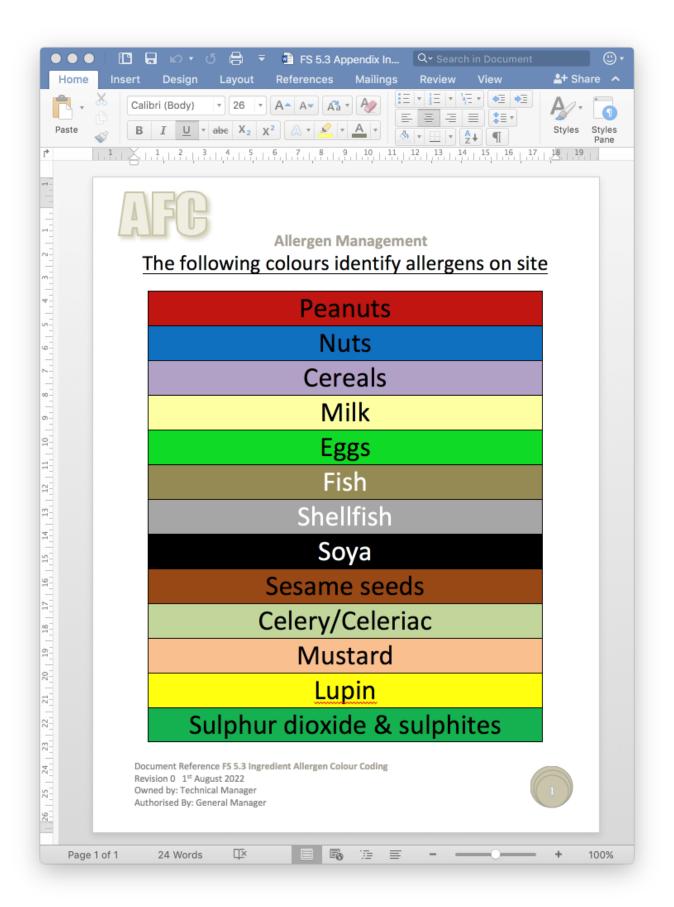
The Supplementary Allergen Management Documentation as per BRCGS Guidance primarily concentrates on five themes:

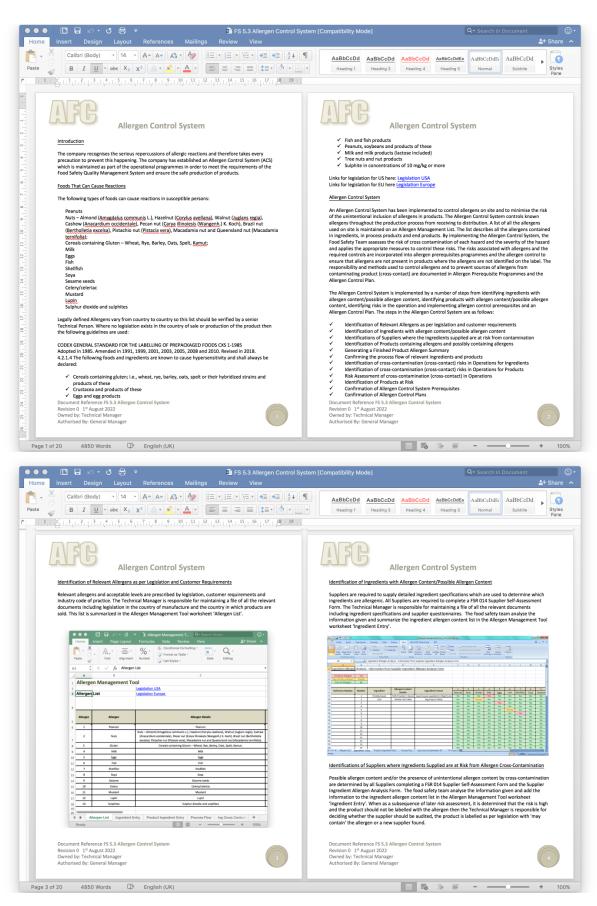
- Significance the significance of any process, activity or ingredient should be evaluated by accurate risk assessments to determine the control or action required
- Suppliers understanding the materials that arrive on site is vital to allergen management
- ✓ Separation the segregation of allergens is a key allergen management control
- ✓ Scheduling planning activities to reduce the risk of cross contamination
- ✓ Sanitation cleaning controls to remove or reduce the risks of cross contamination

<u>There is a comprehensive Allergen Management Procedure, an Allergen Management</u> <u>Tools and other useful Allergen Control Documents</u>

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ALLERG	EN MANAGEMENT	TOOL																					
lisk of C	ross-Contamination at ea	ch Proce	ss Step								Creat	s- Contamin	ation Disk A										
		Ingredient at	Supply Chain	Raw material	Raw Material	Processing	Packaging	Air Particles	Rework	Intermediate	Intermediate	Movement of	Storage of	Equipment	Utensils	Production	Staff	Protective	Cleaning	CIP Systems	Removal of	Transport	Comment
Step Number	Step Name	Supplier		Storage	Handling	Aids		Operations		Product	Product Storage	Part Used Materials including	Part Used Materials including			lines	Movement	Clothing	Areas		waste		
1	AMF Delivery	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No	No	
2	SMP Delivery	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
3	WMP Delivery	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
4	Culture Delivery	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
5	AMF Storage	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
6	SMP Storage	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
7	WMP Storage	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
8	Culture Storage	No	No	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
9	AMF Warming	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
10	AMF Decanting	No	No	No	No	No	No	No	No	Maybe	No	No	No	No	No	No	No	No	No	No	No	No	
11	Debagging	No	No	No	No	Maybe	V No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
12	Waste Bags Removed	No	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No	No	No	No	No	
13	Waste Drums Removed	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
14 15	AMF Storage AMF Warming	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
15	RO Water	No	No	NO	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
16	RO Water RO Water Heating	NO	NO	NO	NO	NO	NO	No	No	No	No	No	No	No	No	No	No	NO	NO	NO	NO	NO	
18	Yoghurt Base Blending	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
19	Transfer & Holding	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
20	Filtration	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
21	Homogenisation	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
22	Pasteurisation	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	
23	Cooling	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	

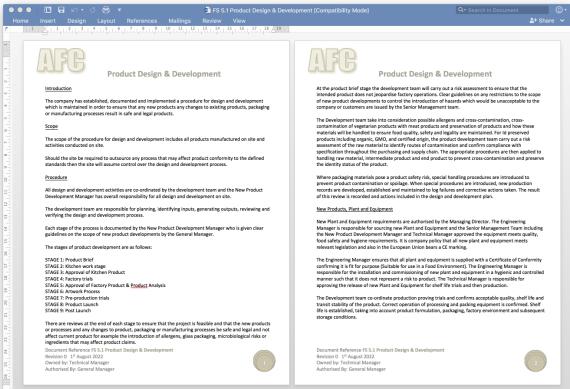
		ngredient	t Allergen Anal	ysis Form	
Co	npany Name:				
	Product		Specification Number		
Allergen	Allergen Details		Allergen Limit Stipulated by Legislation	Contains/ Likely to Contain/ Unlikely to Contain/ Does not Contain	Comments
Peanuts	Peanuts				
Nuts	Nuts – Almond, Hazelnut, Walnut, Cashew, Pecan n Pistachio nut, Macadamia nut and Queensla				
Gluten	Cereals containing Gluten – Wheat, Rye, Barley, Oats				
Milk	Milk				
Eggs	Eggs				
Fish	Fish				
Shellfish	Shellfish				
Soya	Soya				
Sesame	Sesame seeds				
Celery	Celery/celeriac				
Mustard	Mustard				
	Lunde				
Lupin	Lupin				





Supplementary Product Development Documentation

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lame	^
	FPSPEC 001 Whole Milk Summer Fio Yoghurt 100g Specification.docx
M	FPSPEC 002 Whole 3.5% UHT Milk Specification.docx
2	FPSPEC 003 1.5% Natural Set Yoghurt Specification.docx
~	NPD 001 Product Development Plan.docx
	NPD 002 Product Development Brief Sign Off Form.docx
2	NPD 003 Artwork Approval Form.docx
	NPD 004 Market Review Form.docx
2	NPD 005 Project Request Form.docx
	NPD 006 Development Recipe Sheet.docx
2	NPD 006 NPD Costing Form.docx
2	NPD 007 Taste Panel Form.docx
2	NPD 008 Factory Trial Assessment Form.docx
2	RMS 001 Milk Powder Specification.docx
2	RMS 002 Refined White Sugar Specification.docx
2	RMS 003 Cocoa Powder Specification.docx
2	RMS 004 Chocolate Specification.docx
	RMSP 001 Fruit Conserve Sample Plan.docx



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Product Develop	ment Plan		1
- Recosting required			
STAGE Complete & Authority to Move to Next Stage	Yes/No	Date	Signed
New Product Development Manager			
Stage	Responsibility	Date	Signed
STAGE 5: Approval of Factory Product & Product Analysis			
- Consumer panel if required			
- Product Approval by Customer			
- Reference sample saved			
- Samples sent for Nutritional			
- Nutritional Results received			
- HACCP drawn up & verified			
- Verification of the cooking instructions			
- Samples sent for micro Shelf-life from 3 factory trial runs			
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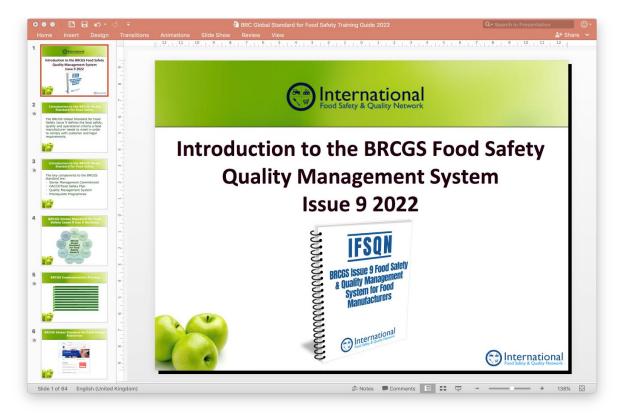
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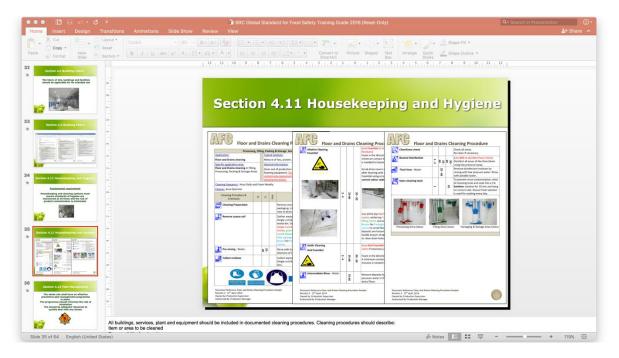
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		Product D			
	A whole milk			my mixed berry flavour	
		Organo	•	oghurt with blackberry &	
	Appearance	raspberry pieces	iooth, shiny y	ognurt with blackberry &	
	Aroma	A fresh fruity mixed	berry aroma		
	Flavour	Sweet creamy fresh	mixed berry	flavour with a slight lactic n	ote
		Ingred			
				5%), Raspberries (3.75%) Su h, carrageenan), black carro	
	concentrate, woodbe	rry flavor, sodium citrate	, potassium s	orbate)], Milk Protein, Skim	Milk
	Powder, Stabiliser (ac	etylated distarch adipate Bifidobacterium, Lact		r gum, pectins), Yoghurt Cu Iophilus	iture,
		Aller		lopinius	
		М	ilk		
	F	Processing, Manufacturi	ng + Packing	Parameters	
	1. Mix and standardise	the base		Butterfat = 3.5 – 3.7% Total Solids = 20.0 – 21.0	
	2. Homogenise:			200 Bar	
	3. Pasteurise at:			90°C - 95°C for 300 Sec	
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Training Modules

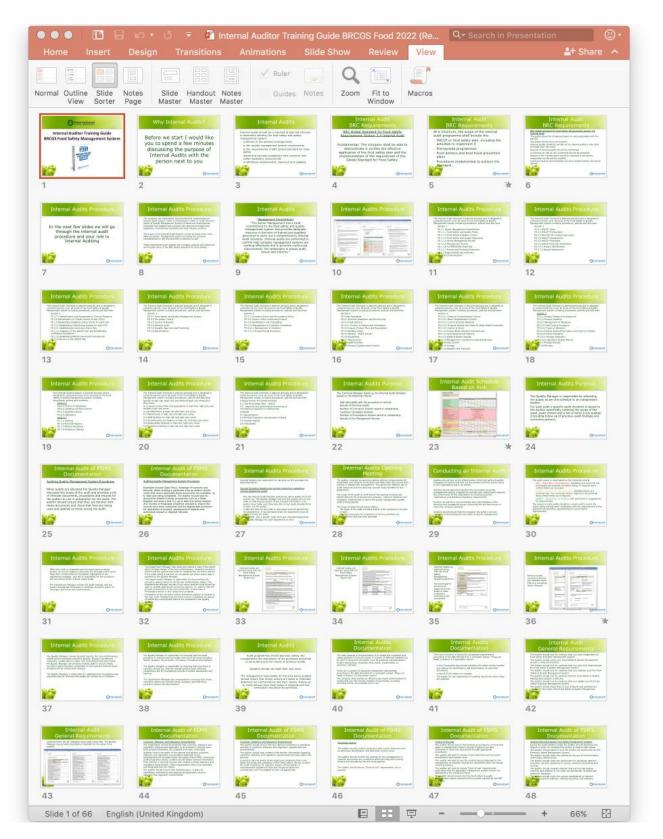
BRCGS Food Safety Management System Training Module

An introduction to the IFSQN BRCGS Food Safety Management System.





Internal Auditing Training & Records



There are three Auditor training presentation and sample auditing forms



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AFG	Factory	GMP Aud	it	AFG Factory G	MP Auc	lit
	,			Doors	2	Door handle missing
Area of Audit:	Mixing Room		Scoring System	Displays/panels	4	
Responsible	-	-	Unaccentable - Immediate	Flexible pipes	3	Records of CIP
Manager:	Andy Manager		1 Attention	Hose pipes	4	
Auditee (If		-		Leaks	4	
Applicable):	Andy Supervisor		2 Poor - Urgent Attention	Hygiene & Housekeeping (Non-Structure)	Score	Comments
		-	Average - Improvement	Doors	4	
Date of Audit:	22/11/21		3 Needed	Lights	4	
		-		Curtains	4	
Auditor Name:	Andy Auditor		4 Good - Improvement Possible	Overhead pipework	4	
Auditor			5 No Improvement Possible	Other fixed pipework	4	
Signature:	Andy Auditor		5 No improvement Possible	Flexible pipes	3	
				Hose pipes	3	
Personal Hygiene	2	Score	Comments	Cleaning equipment	2	Remove brush & squeegee with
Overalls/coats		4				wooden handles
Hairnets/beard si	noods	4		Chemicals	N/A	
Jewellery		5		Tanks	4	
Shoes		4		Maintenance tools	N/A	
Handwashing		4	Blue towel would be better	Plungers/paddles	N/A	
Structure Hygien	e	Score	Comments	Soak baths/tanks	N/A	
Walls		4		Pumps	4	
Floor		4		Steps/tables	4	
Drains		4		Filling Areas Only	Score	Comments
Ceiling		4		Filler Name		1
Waste Disposal		Score	Comments	Filler perspex/metal guards	N/A	
Bins clean		4		Filling heads	N/A	
Timely removal o	f waste	4		Conveyor	N/A	
Pest Control		Score	Comments	Packaging	N/A	L
Curtains		4			Comment	S
EFK's / insectocut	tors	3	No EFK	Glass and Perspex items require numbering		
Baits/traps		N/A		Some end caps are required		
Non-Structural/M	Ainor Damage	Score	Comments			
Curtains		4				
Lights		4		Overall a good standard of hygiene and house	Reeping w	as observed in this area
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	Food Safet	y System Audit Form			Food Safety System		1		ood Safety Syster	n Audit Form	
	Food Safety Qu	ality System Audit Form		established. The Quara	ification 0003 - A separate designtine area is to be maintained i			C	for Only Control of		
Date of Audit: 1 st Dece	mber 2021	Time of Audit: 14:00Hrs		To be completed by 25				Food Sa	fety Quality System Audit		
Procedure Document	or Area Audited: W	Varehouse (All activities and proce	edures)		ification 0004 - Door to have sti the door is kept closed as much ^m December 2021		and all staff	Area Conformances to requirements	practices	s were current and reflected o	irren
Manual: Food Safety	Document Number:	Title: Storage and Transport	Issue Number: 1	Non-Conformance Not	ification 0005 raised (Major) - to prevent cross-contamination		ge to be controlled	Opportunities for improvement		r from wall for inspection. A Area will reduce risk of produc	
	QM 4.15/4.16			Non-Conformance Not	ification 0006 raised (Major) -					are is being followed and work	ing
Non-Conformances Fo		eted by Auditor) ed (Minor) - There was no spacing	hotuson	training record, prioriti To be completed by 8th	zing staff who are carrying out December 2021	critical product cl	hecks.	Strengths and weaknesses	well. Training of staff ha	s been neglected.	
		ge was not wrapped for protection			lequest Numbers Raised in Box	Below:		Confirmation if the food	3 Major Non-compliance	es raised.	_
		sed (Major) - Goods transferred to		0001/0002/0003/004/0				safety management system is			
were not covered. Wh the floor.	ere possible they s	should be on plastic pallets. Goods	s were found on	Name (Auditor)	Signature (Auditor)		ite:	adequate in the area audited			
	tification 0003 rais	ed (Minor) - The Quarantine Area	was not	Anne Auditor	Anne Auditor	14	December 2021	Recommendations for future	Increase audit frequency	based on findings.	
		not maintained in a clean and tidy		Name (Auditee)	Signature (Auditee)		ite:	audit planning			
		ed (Minor) - Cold store door does	not have strip	Warehouse Man	Warehouse Manag		December 2021			floor. Doors being kept closed	
curtains and was left o					Corrective Actions Signed Off A			Items to follow up on the next audit	Quarantine Area		
		sed (Major) - Ingredient storage w vent cross-contamination.	vas not	Name (Auditor) Anne Auditor	Signature (Auditor)		nte: ^{IN} December 2021				
		sed (Major) - Each member of stal	ff should have a	Anne Auditor	Anne Auditor	25	"December 2021	Name (Auditor)	Signature (Auditor)	Date:	- 201
training record, especi	ally staff who are	carrying out critical product check	5.					Anne Auditor	Anne Auditor	1 st Decembe	.r 202
		en Auditor and Auditee with Time									
		Il staff to be briefed. Spacing is req									
To be completed by 25		g in storage should be wrapped fo	or protection								
		ajor) - All staff to be briefed. Good possible they should be on plastic									
should never be on the		possible they should be on plastic	c pallets. They								
To be completed by 8th											
Document Reference FM	R 010 Completed Ex	emple Food Safety Quality System Audi	It Form	Document Reference FMI	R 010 Completed Example Food Safe	ty Quality System	Audit Form	Document Reference FMR 02	10 Completed Example Food S	afety Quality System Audit Form	
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Supplier Risk Assessment Tools

Supplier Assessment □ □ □
Name ^
FSR 054 Supplier Register.xlsx
FSR 055 Chemical Register.docx
FSR 066 Incoming Raw Material Acceptance Record
QMR 056 Non Approved Supplier Sample Plan.docx
Raw Material Vulnerability Assessment.xlsx
Supplier and Material Risk Assessment.xlsx

Supplier and Service Assessment

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Sunnli	ier & Material Risk	Calculator										
Juppi	ier or material hisk	culculator										
									Risk			
Score	Supplier Ci	ategory Rating	Sever	ity of Risk					Score	Rating	What should I do?	
5	Final Ingredier	t/Contract Packer	Catastrophic - death or la	rge number of serious injuries					25	Extreme	Close Surveillance of Supplier and Ma	terial Required
4	Raw Ingredient	High Risk Service	Major - serious inj	ury, extensive injuries					16 - 20	High	Supplier and Material/Service Monite	oring Required
3	Contact	Packaging	Moderate - medic	al treatment required					9 - 15	Moderate	Material/Service Monitoring R	equired
2	Non Conta	act Packaging	Minor - first aid	treatment required					< 9	Low	Prerequisites on Goods In/Service Pro	vision Sufficient
1	Low Ri	sk Service	Minor -	no injuries								
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							i o n	1.1	c	Supplier & Material Co	ntrol Measures Required	
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Supplier Number	Supplier	Materials/ Service Supplied	Supplier Category	Identify the Risks	Details of Hazard or Risk	List the Current Controls in Place			c e	Supplier Control	Material Control	Supplier Cor
1	A	Chocolate Topping	Final Ingredient	Microbiological contamination		Not Further Processed on Site	5	5	25	Supplier Audit every 6 months	Positive Release by Site prior to Use	
2	В	Flour for Baking	Raw Ingredient	Chemical contamination		Further Processed on Site	4	4	16	Supplier Audit every 2 Years	Certification to GFSI Approved Standard	1
3	c	Contract Scones	Contract Packer	Chemical contamination		None Currently	5	5	25	Supplier Audit every 6 months	Certification to GFSI Approved Standard	1
4	D	Cake Tray	Contact Packaging	ens and possible allergen contami	▼ on	Packaging Rinsed and Inverted	3	4	12	Certification to GFSI Approved Standard	Supplier Assurance Questionnaire	1
5	E	Cardboard Box	Non-Contact Packaging	Possible substitution or fraud		No access to Production Facility	1	1	1	Supplier Assurance Questionnaire	COC with each Delivery	1
► S	Supplier Risk Calculator	Supplier Category Contro	Is on Site Risk & Hazar	ds Supplier Control Meas		1		1 5		Supplier Audit suppr 6 months	Cupaliar Audit aunou£ months	

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4	A	В	с	D	E	F	G	н	1	J	к	L	м
1	Raw M	terial Vulneral	bility Assessme	nt Calculator									
2													
	a poor ha	rvest may restrict a	vailability and may	increase the poter	tial for adulteration	, Sophistication of	routine testing to id	lentify adulterants					
	(if testing	within the supply	chain is comprehen	sive and focused or	potential fraud issu	ues, then the likeli	hood is less), Countr	y of origin, Length					
3				and complex	ity of the supply cha	ain							
4													
5	Score	lle sou material with se	cont reports of adultorati		tegory Rating ry authorities – action or r	monitoring is someired to							
0	4				some action and/or monit								
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13						Economic factors					e e t rgi		
14	Supplier Number	Supplier	Materials Supplied	Material Category	Historical evidence of substitution or adulteration	which may make adulteration or substitution more	Ease of access to raw materials through the supply chain	Sophistication of routine testing to identify adulterants	ature of the Raw Mater	Current Controls in Place	ion arg iy	Primary Control	Secondary Control
15	1	A	Chocolate Topping	Final Ingredient						Supplier Audit every 6 months	5	ertificates of analysis from raw material supplie	Positive Release by Site prior to Use
16	2	В	Flour for Baking	Raw Ingredient						Supplier Audit every 2 Years	4	Raw material testing	Supply chain audits
17	3	с	Contract Scones	Contract Packer						Certification to GFSI Approved Standar	5	ass balance exercises at the raw material suppli	
18	4	D	Cake Tray Cardboard Box	Contact Packaging Non-Contact Packaging						Supplier Assurance Questionnaire Supply to Contract Specification	3	Raw material testing ertificates of analysis from raw material supplier	CDC with each Delivery
20	5	F	Non-Contact Packaging	Non-Contact Packaging						suppry to contract specification	1	Supplier Audit every 6 months	Supplier Audit every 6 months
	-	-	^ ^	-	I				+			Supplier Addit every 6 months	Supplier Addit every 6 months
	▶ N	aterial Assessment I	List Material Risk	k Calculator Mat	erial Category Ex	isting Controls	Material Control Mea	sures +					
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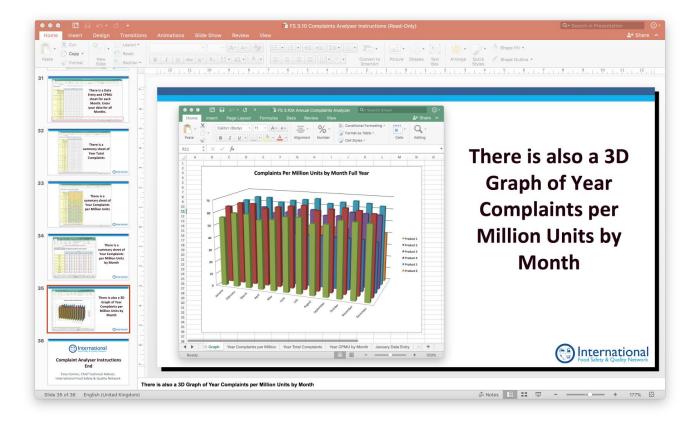
Complaint Management Guidelines & Analyser

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Stranberry Suspected Pr- bacterial food - poisoning is highlyfieted		
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	1 Products	
There is a summary sheet of Year Total Compliants	2 3 3 4 9	
Common N-		Type erial food poisoning
There is a summary sheet of	8 D Product 4 Illness Suspected chem	n food poisoning nical food poisoning
Year Complaints	9 E Product 5 Suspected aller 10 F Product 6 Other	gic reaction
Summary sheet of - Year Complaints - per Million Units - by Month -		Food Safety & Quality Network
In both thi	his file you can edit Product 1 to 6 names	
Slide 17 of 36 English (United Kingdom)		
	To ES 210 Powerkings Analysis Instructions (David Dalid)	♠ Notes ■
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Date Receive	Complaint Numbe	Product 🚽	Size	Use By / Best Befe	Category of Complaint	Type of Complaint	Initial Reply	Target Response	Date Investigate	Reply Sent	Customer Name	Customer Address	Customer Phone	Comments 🚽		
02/03/2022	1	Strawberry	250ml	02/03/2022	liiness	Suspected bacterial food poisoning	03/03/2022	09/03/2022		08/03/2022	Mr A Smith	15 Some Street, Somewhere	01234567			
03/03/2022	2	Vanilla	250ml	03/03/2022	Foreign body	Stone	04/03/2022	10/03/2022	07/03/2022	09/03/2022	Mrs J Doe	112 Another Street, Somewhere Else	02345671		1	
04/03/2022	3	Coffee	250ml	04/03/2022	Misleading or incomplete labelling/coding	Cannot read label	05/03/2022	11/03/2022	08/03/2022	10/03/2022	Mrs B Smith	22 Some Street, Somewhere	03456712			
05/03/2022	4	Chocolate	250ml	05/03/2022	Spoilage	Gas/blowing	06/03/2022	12/03/2022	09/03/2022	11/03/2022	Mr J Doe	39 Some Lane, A Place	04567123	Off work for 3 days		
6/03/2022	5	Strawberry	250ml	06/03/2022	Packaging faults	Poor seal	07/03/2022	13/03/2022	10/03/2022	12/03/2022	Mr C Jones	The Cottage, In the Country	05671234	, í		
7/03/2022	6	Strawberry	250ml	07/03/2022	Quality	Lack of	08/03/2022	14/03/2022	11/03/2022	13/03/2022	Mr A Grinch	15 Some Street, Somewhere	01234567			
8/03/2022	7	Banana	250ml	08/03/2022	Quantity	Underweight	09/03/2022	15/03/2022	12/03/2022		<u> </u>	112 Another Street, Somewhere Else	02345671		1	
9/03/2022	8	Blackcurrant	250ml	09/03/2022	Foreign body	Glass	10/03/2022	16/03/2022	13/03/2022	15/03/2022	Mrs B Smith	22 Some Street. Somewhere	03456712		1	
0/03/2022	9	Strawberry	250ml	10/03/2022	Foreign body	Metal	11/03/2022	17/03/2022	14/03/2022	16/03/2022	Mr J Doe	39 Some Lane, A Place	04567123			
1/03/2022	10	Strawberry	250ml	11/03/2022	Packaging faults	Tamper evident tab	12/03/2022	18/03/2022	15/03/2022	17/03/2022	Mr C Jones	The Cottage, In the Country	05671234			
2/03/2022	11	Strawberry	250ml	12/03/2022	Foreign Body	Insect	13/03/2022	19/03/2022	16/03/2022	18/03/2022	Mr A Smith	15 Some Street, Somewhere	01234567			
3/03/2022	12	Strawberry	250ml	13/03/2022	Quality	Poor taste	14/03/2022	20/03/2022	17/03/2022	19/03/2022	Mrs J Doe	112 Another Street, Somewhere Else	02345671			
4/03/2022	13	Strawberry	250ml	14/03/2022	Packaging faults	Leaking	15/03/2022	21/03/2022	18/03/2022	20/03/2022	Mrs B Smith	22 Some Street, Somewhere	03456712			
5/03/2022	14	Strawberry	250ml	15/03/2022	lliness	Suspected allergic reaction	16/03/2022	22/03/2022	19/03/2022	21/03/2022	Mr J Doe	39 Some Lane, A Place	04567123			
6/03/2022	15	Chocolate	250ml	16/03/2022	Misleading or incomplete labelling/coding	Incorrect date code	17/03/2022	23/03/2022	20/03/2022	22/03/2022	Mr C Jones	The Cottage, In the Country	05671234			
7/03/2022	16	Strawberry	250ml	17/03/2022	Spoilage	Yeasty	18/03/2022	24/03/2022	21/03/2022	23/03/2022	Mr F Bloggs	The Shack Shanti Town	067890123		1	
8/03/2022	17	Strawberry	250ml	18/03/2022	Quality	Other	19/03/2022	25/03/2022	22/03/2022	24/03/2022	Mr A Whingb	25 Winding Lane, Countryside	078901234		1	
9/03/2022	18	Strawberry	250ml	19/03/2022	Illness	Suspected bacterial food poisoning	20/03/2022	26/03/2022	23/03/2022	25/03/2022	Mrs W Grum	Whingy Thatch, Whinetown	078901234		1	
0/03/2022	19	Strawberry	250ml	20/03/2022	Illness	Suspected bacterial food poisoning	21/03/2022	27/03/2022	24/03/2022	26/03/2022	Ms R Whine	33 Grouch Lane, Moantown	078901234			
1/03/2022	20	Strawberry	250ml	21/03/2022	Illness	Suspected bacterial food poisoning	22/03/2022	28/03/2022	25/03/2022	27/03/2022	Mrs A Grouci	112 Long Road, Shorttown	078901234			
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FS 1.1 Senior Management Commitment	1	2	2	Section 1 Senior Ma	nagement Co	mmitment	1	T
FS 1.1.1 Food Safety and Quality Policy	1	2	2					+
FS 1.1.2 Food Safety Culture	2	2	4					
FS 1.1.3 Food Safety and Quality Objectives	1	2	2					
FS 1.1.4 Senior Management Review	1	2	2					
FS 1.1.5 Management Meetings	1	2	2					
FS 1.1.6 Confidential Reporting System	1	2	2			<u> </u>	 	+
FS 1.1.7 Human and Financial Resources FS 1.2 Responsibility and Authority	1 2	2	2					+
FS 1.2 Responsibility and Authority FS 1.2A Communication	1	2	4				+	+
				Section 2 The Foo	d Safety Plan	- HACCP	-	-
FS 2 HACCP System	2	3	6					1
FS 2.1.1 HACCP Team	2	3	6					
FS 2.1.2 HACCP Scope	2	3	6					
FS 2.2 HACCP Prerequisites	-			in Table Summary Below		 	<u> </u>	
FS 2.3 HACCP Product Description and Relevant Information	3	3	9					_
FS 2.4 HACCP Intended Use	3	3	9					-
FS 2.5 HACCP Flow Diagrams FS 2.6 HACCP Flow Diagram Verification	3	3	9				-	-
FS 2.7.1 Hazard Identification	3	3	9					
FS 2.7.2 Hazard Assessment	3	3	9					
FS 2.7.3 Identification of Control Measures	3	3	9					
FS 2.8 Identification of Critical Control Points (CCPs)	3	3	9					
FS 2.9 Establishing Validated Critical Limits for each CCP	3	3	9			 		
FS 2.10 Establishing a Monitoring System for each CCP	3	3	9					_
FS 2.11 Establishing a Corrective Action Plan FS 2.12 Validating the HACCP Plan and Establishing Verification Procedur		3	9					-
FS 2.13 Establishing HACCP Documents and Records	3	3	9					
FS 2.14 Review of the HACCP Plan	3	3	9					
				Section 3 Food Safety & O	Quality Mana	gement Syst	tem	
FS 3.1 Food Safety and Quality Management System	2	3	6			<u> </u>		
FS 3.2 Document Control	2	3	6			 	 	_
FS 3.3 Appendix Record Register FS 3.3 Control of Records	2	3	6				<u> </u>	
FS 3.3 Control of Records FS 3.4 Internal Audits	2	3	6				+	+
FS 3.5 Supplier and Raw Material Approval and Monitoring	3	3	9			l		<u> </u>
FS 3.6 Specifications	3	3	9					
FS 3.7 Corrective Action and Preventive Action	3	3	9					
FS 3.8 Control of Non Conforming Product	3	3	9					
FS 3.9 Identification and Traceability	3	3	9					
FS 3.10 Management of Customer Complaints	2	3	6					
FS 3.11.1 Business Continuity Planning	2	3	6					-
FS 3.11.2 Product Recall Procedure	2	3	6	Section 4	Site Standard	s	1	_
FS 4 Site Standards	Covered By	Documented Ir	nspections of H	Hygiene and Fabric as per		<u> </u>	1	T
FS 4.1 External Standards and Site Security	2	3	6			(1	+
FS 4.2 Food Defence	2	3	6					
FS 4.2.1 Control of Visitors and Contractors	2	3	6					
FS 4.3 Layout, Product Flow and Segregation			-	Hygiene and Fabric as per			<u> </u>	
FS 4.4 Building Fabric		-	-	Hygiene and Fabric as per			<u> </u>	+
FS 4.5 Utilities - Water and Air	3	3	9					-
FS 4.6 Equipment FS 4.7 Maintenance	3	3	9					
FS 4.7 Maintenance FS 4.8 Staff Facilities			-	Hygiene and Fabric as per			+	-
FS 4.9 Product Contamination Control	3	3	9	in the second se			L	+
FS 4.9.1 Chemical Contamination Control	3	3	9					
FS 4.9.2 Metal Contamination Control	3	3	9					
FS 4.9.3 Control of Brittle Materials	3	3	9					
	3	3	9					
FS 4.9.4 Control of Products Packed into Brittle Containers	3	3	9			<u> </u>	<u> </u>	-
FS 4.9.4 Control of Products Packed into Brittle Containers FS 4.9.5 Control of Wood				1	1		1	1
FS 4.9.4 Control of Products Packed into Brittle Containers FS 4.9.5 Control of Wood FS 4.10 Foreign Body Detection and Removal	3	3 Documented in	-	Jugiono and Eabels as a		· · · · ·		
FS 4.9.4 Control of Products Packed into Brittle Containers FS 4.9.5 Control of Wood FS 4.10 Foreign Body Detection and Removal FS 4.11 Housekeeping and Hygiene	3 Covered By I	Documented In	nspections of H	Hygiene and Fabric as per				-
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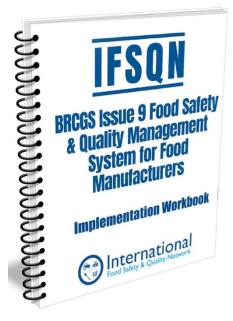
Internal Audit Schedule Risk Assessment Tool and Template

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	A	В	С	D	E	F	G	н	1	1	K	L	M	N
L	Hygiene & Housekeeping Inspect	ion Schedu	le											
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)	Area to be covered by GMP Audit	Risk	January	February	March	April	May	June	July	August	September	October	November	December
	Filling	High	Auditor 1	Auditor 2	Auditor 3	Auditor 4	Auditor 5	Auditor 6	Auditor 1	Auditor 2	Auditor 3	Auditor 4	Auditor 5	Auditor 6
	Mix Area	High	Auditor 6	Auditor 1	Auditor 2	Auditor 3	Auditor 4	Auditor 5	Auditor 6	Auditor 1	Auditor 2	Auditor 3	Auditor 4	Auditor 5
	Processing	High	Auditor 5	Auditor 6	Auditor 1	Auditor 2	Auditor 3	Auditor 4	Auditor 5	Auditor 6	Auditor 1	Auditor 2	Auditor 3	Auditor 4
	Tanker Reception and Silo Area	Medium	Auditor 4			Auditor 1			Auditor 2			Auditor 3		
} ;	Packing Blast Freezer and Frozen Storage	Medium		Auditor 4	Auditor 4		Auditor 1	Auditor 1		Auditor 2	Auditor 2		Auditor 3	Auditor 3
	Warehouse and Cold Store	Medium Medium	Auditor 3		Auditor 4	Auditor 4		Auditor 1	Auditor 1		Auditor 2			Auditor 3
	Transport, Vehicles and Dispatch/Returns	Medium	Auditor 5	Auditor 3		Auditor 4	Auditor 4		Auditor 1	Auditor 1			Auditor 2	
	Tray & Pallet Wash Area	Low		Additor 5	Auditor 2		Additor 4			Additor 1	Auditor 1		Additor 2	
	Yard (including perimeter)	Low			ridalitor 2	Auditor 2					100/00/ 2	Auditor 1		
	Staff Facilities	Low					Auditor 2						Auditor 1	
	Canteen	Low						Auditor 2						Auditor 1
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AFG Internal Audits & Inspections	Internal Audits & Inspections
Hygiene, Housekeeping and Fabrication Audits A separate program of documented hygiene and fabric audits of the factory environment and processing equipment are conducted to assess cleaning and housekeeping performance and identify risks to the product from the building or equipment. The frequency of these audits is determined by the Technical Manager based on risk but at a minimum monthly.	Construction C
Area of weights Morea from of the form Manager Aning Morea Margare Margare Margare Margare Margare Margare	
Dense if lighting Some Comments Inversarial location 4	Responsibility The Technical Manager is responsible for updating audit procedures and schedules and for ensuring that audits are carried out to schedule. The Technical Manager is responsible for ensuring that the audit procedure is relevant and up to date and covers all areas including Authenticity, Food Safety, Legality, Quality, Nigene, Environment, Processes,
Colling 4 Comment Wind State Same Comments Think premoval d wattle 4 Perf Control Same Comments Perf Control Same Comments UT Sr, forsenations 3 No F# Nois Structure/Water Damaget Same Comments Total Structure Same Comments Up in 4	Procedures and Systems. The Technical Manager is responsible for ensuring that procedure is correctly carried out and that the trained auditors have sufficient competency. The Technical Manager is responsible for maintaining records of auditor assessment and training. The Department Managers are responsible for ensuring that timely corrective actions are carried out as
Douverse failwareas failing total Audit Reveals 1 of "Anounder 2022 Physical Audit Anounder Streamer	necessary and that those corrective actions are documented. The Technical Manager summarises and reports the results of all Internal Audits & Inspections at the Management review meeting including ternd analysis and identifying areas for improvement. This information is also used as an input to updating the Food Safety Quality Management System.
Document Reference 75 3.4 Internal Audits & Inspections Revision 1 ¹⁴ August 2022 Owned by: Technical Manager Authorised By: General Manager	Document Reference F5.3.4 Internal Audits & Inspections Revision 0 1 rd August 2022 Owned by: Technical Manager Authorised By: General Manager

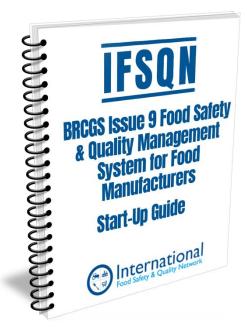
Implementation Workbook

The package includes a free Implementation Workbook to assist in the implementation of your BRCGS compliant Food & Quality Safety Management System.



Start-Up Guide

The package includes a Start-Up Guide to assist you in navigating the IFSQN BRCGS Food Safety & Quality Management System Implementation Package.



Benefits of IFSQN Implementation Packages

The BRCGS Food Safety & Quality Management System Implementation Package is designed to help organisations tackle the task of implementing an effective system and progress to certification. As Tony Connor of IFSQN explains the BRCGS Food Safety Management System gives organisations a head start in developing their system and preparing for certification:

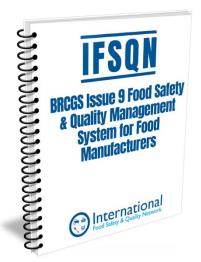
"The system includes Food Safety Procedures covering a comprehensive range of prerequisite programmes which enable an organisation to put in place fundamental food safety procedures that are compliant with the BRCGS Global Standard for Food Safety. The system also provides guidance on how to manage and implement a HACCP system and determine critical control points (CCPs). This process is aided by our implementation training guides and assessment tools which completely simplify the implementation process."

"As a bonus our BRCGS Food Safety Management System is backed up by expert support which is always available to provide assistance in developing the system."

Free Online Technical Support

Finally, a reminder.

One of the unique features of our packages is that we provide technical support. This package includes online technical support and expertise to answer your questions and assist you in developing your BRCGS Issue 9 Food Safety and Quality Management System until you achieve certification.



<u>Click here to order the BRCGS Food Safety and Quality Management System for Food</u> <u>Manufacturers - Issue 9 Implementation Package now</u>