

This workbook is provided to assist in the implementation of your SQF Food Safety Management System Package.

The workbook is divided into 8 steps that are designed to assist you in implementing your food safety management system effectively:

✓ Step One: Introducing the SQF Food Safety System

✓ Step Two: Senior Management Implementation

✓ Step Three: Food Safety Management Implementation

✓ Step Four: Good Manufacturing Practices Implementation

✓ Step Five: Project Planning

✓ Step Six: HACCP Implementation

✓ Step Seven: Training

✓ Step Eight: Final Steps to SQF Certification

Note: The IFSQN SQF Food Safety Management System Package includes a Start Up Guide which should be consulted to guide you through the contents of the package.

Step One: Introduction to SQF Food Safety Management System

Training Presentations for Module 2: SQF System Elements for Food Manufacturing and Module 11: Good Manufacturing Practices for Processing of Food Products are provided. The presentations will introduce the SQF Food Safety Management System Package to the management team and explain how the Food Safety Management System Tools & Templates match and comply with the SQF modules.





Senior Management FSMS Implementation Meeting

Date

Time

<u>Venue</u>

<u>Agenda</u>

- 1. Formulating a checklist of Customer, Regulatory, Statutory and other relevant Food Safety requirements
- 2. Decide which Food Safety requirements the company should address and develop relevant policies.
- 3. Based on the Food Safety Policy Management Policies establish Food Safety Objectives
- 4. Define the scope and boundaries of the FSMS
- 5. Plan the establishment of the FSMS using the project planner
- 6. Provide adequate support to establish the FSMS
- 7. Ensure there is adequate infrastructure and work environment
- 8. Allocate responsibility and authority
- 9. Assess, plan and establish appropriate internal and external communication (including the food chain) channels
- 10. Plan to establish a food safety culture

Attendees:

Senior Management Team			
Job Title	Job Title Name Role in Team		
Managing Director		Chairman	
Operations Manager		Operations Reporting	
Quality Manager		Food Safety Reporting	
Planning Manager		Planning and Capacity Reporting	
Distribution Manager		Distribution Reporting	
Maintenance Manager		Services and Engineering Provision	
Finance Manager		Financial Reporting	
Human Resources Manager		Resource reporting	

Senior Management FSMS Implementation Checklist

The Senior Management FSMS Implementation Meeting should follow the guidelines of the Senior Management Implementation Checklist:

	Senior management formulate a checklist of Customer, Regulatory, Statutory and other relevant Food Safety requirements			
	Customer/Regulatory/Statutory/Other	Record Details		
	XYZ Customer Requires this			
	SQF Code Edition 9 2020			
Action	Food Regulations			
(i)	FSMA Preventive Controls Rule for Human Food			
	Senior Management decides which Food Safety requirements the company should address and develop relevant policies.			
	Requirement	Policy Details		
Action				
Action (ii)				

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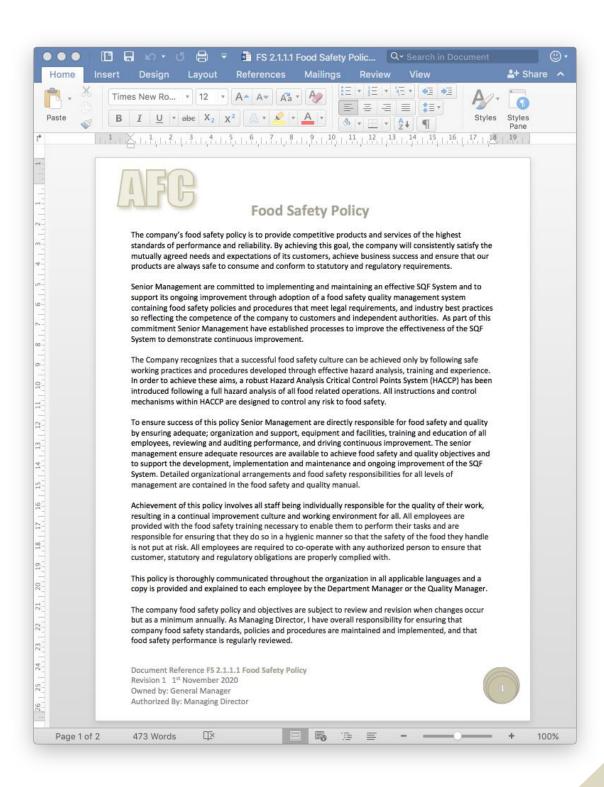
At a late	er stage, Senior Management will be r review	required to carry out a management
Aft	er implementation and verification Ser continually improve	•

The outputs from this meeting will be:

- √ Food Safety Policy
- √ Food Safety Objectives
- ✓ Defined Scope
- ✓ A Developed Project Planner
- ✓ Support Plan for Implementation/Training
- ✓ Plans for Infrastructure/Work Environment
- ✓ Allocation of Responsibility/Authority including the appointment of an SQF Practitioner
- ✓ Defined Communication Channels
- ✓ An Action Plan to lead and support a food safety culture within the site

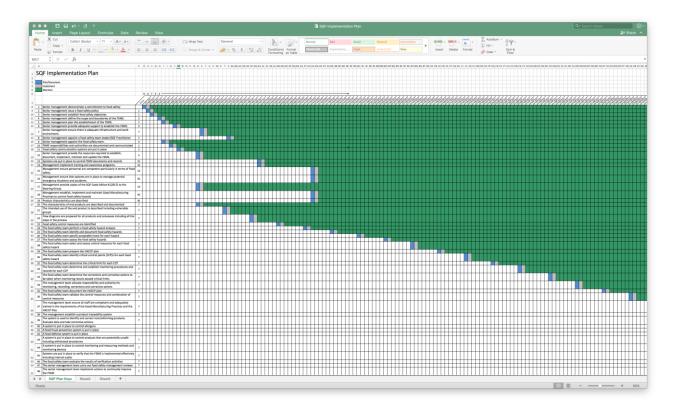
Senior Management can choose/adapt the templates supplied with the system to assist in documenting policies and objectives:

Food Safety Policy and Objectives



Senior Management Establish the Project Plan

Using the Excel Project Planner Senior Management adapt the template supplied with the system to establish a Project Plan.



Senior Management provide adequate support to establish the FSMS

Senior management establish and provide adequate support to establish the FSMS including the resource required to complete the implementation plan, establish, implement and maintain the Food Safety Management System, conduct Internal Audits and Monitor & Measure.

	Senior management provide adequate support to establish the FSMS			
	Resource requirement	Details		
	Food Safety Team Leader/SQF Practitioner			
	Food Safety Team			
Action	FSMS Steering Group			
(vi)	Trainers			
	Internal Auditors			

SQF 9 Food Safety Management System Implementation Workbook

Key Personnel and Nominated Deputies

Job Title	Job Holder	Nominated Deputy
Emergency Response Coordinator		
Food Safety Team Leader		
General Manager		
Operations Manager		
Production Manager		
Warehouse Manager		
Maintenance Manager		
Factory Safety Manager		
Human Resource Manager		
Quality Manager		
Production Supervisor		
Packing Manager		
Quality Manager		
Planning Manager		
Goods Receipt Manager		
Design and Development Manager		
Planning Manager		
Customer Service Manager		
Laboratory Manager		
Distribution Manager		
Project Manager		

Senior Management Establish a Product Recall/Crisis Management <u>Team</u>

Crisis Management/Product Recall Team			
Crisis	Name	Crisis Coordinator	Contact Details
Fire or Site evacuation		Health and Safety Manager	
Utility Supply failure		Maintenance Manager	
IT systems failure		Operations Manager	
Water Supply Contamination		Quality Manager	
Breaches of security		Managing Director	
Distribution Failure		Distribution Manager	
Extortion or Sabotage		General Manager	
Product quality or safety		Quality Manager	
			_

Senior Management Establish Food Safety Responsibility & Authority <u>Levels</u>

Process	Responsible Persons	Activity

Management Changes and changes in levels of responsibility and authority

The following additional key information should be communicated promptly to the food safety team so that they can ensure the information is included in updating the food safety management system where appropriate:

- Results of Inspections by Regulatory Authorities and any changes in regulatory requirements
- New information regarding Food Safety Hazards and Control Measures
- Food Safety Issues and Health Hazards associated with the product
- Anything else considered likely to have an impact on food safety

By communicating effectively with all employees all employees will be able to contribute to the effectiveness of the Food Safety Quality Management System.

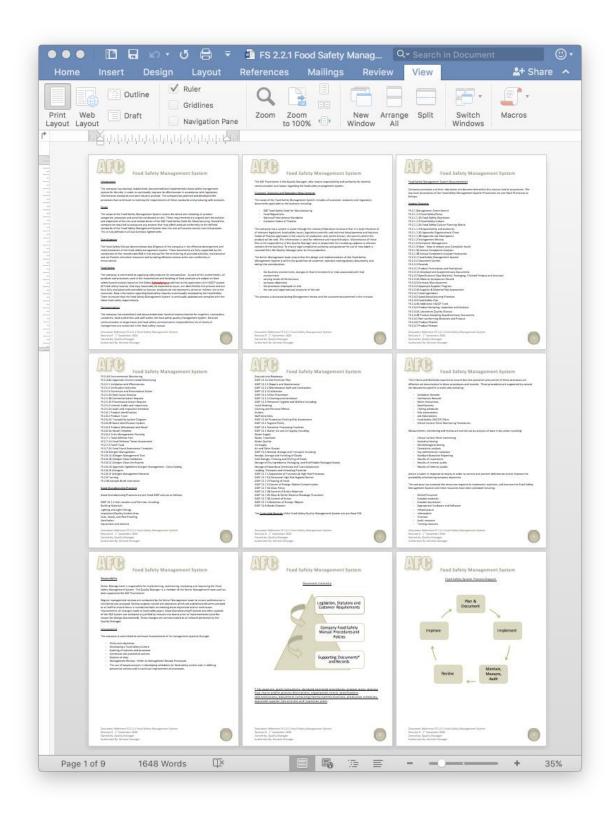
Senior management assess plan and establish appropriate internal and external communication (including the food chain) channels		
Communication required	Details	Responsibility

Step Three: Food Safety Management System

The SQF Food Safety Management System Package contains a comprehensive top level Food Safety Management procedures templates that form the foundations of your Food Safety Management System so you don't have to spend 1,000's of hours writing compliant procedures:

Food Safety Management System Elements Procedures

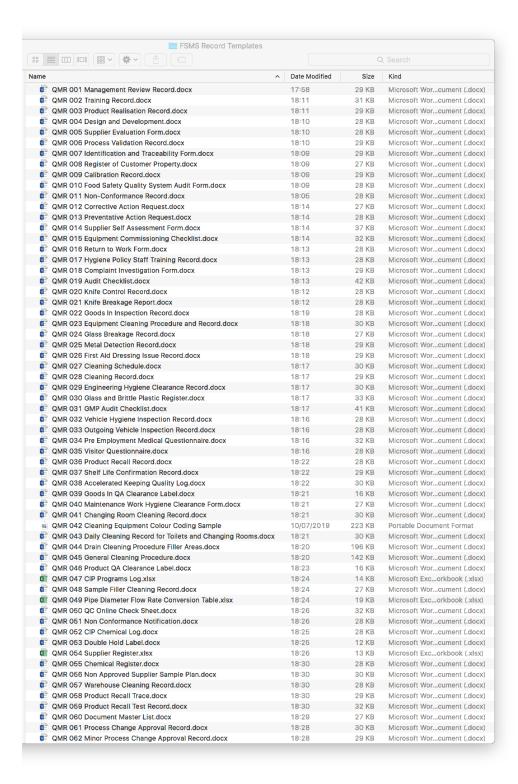
- FS 2.1 Management Commitment
- FS 2.1.1.1 Food Safety Policy
- FS 2.1.1.1A Food Safety Objectives
- FS 2.1.1.2 Food Safety Culture
- FS 2.1.1.2A Food Safety Culture Planning Matrix
- FS 2.1.1.3 Responsibility and Authority
- FS 2.1.1.3A Appendix Organizational Chart
- FS 2.1.1.3B Appendix Job Descriptions
- FS 2.1.2 Management Review
- FS 2.1.3 Complaint Management
- FS 2.1.3 Note How to reduce your Complaint levels
- FS 2.1.3A Annual Complaints Analyzer
- FS 2.1.3B Annual Complaints Analyzer Instruction
- FS 2.2.1 Food Safety Management System
- FS 2.2.2 Document Control
- FS 2.2.3 Records
- FS 2.3.1 Product Formulation and Realization
- FS 2.3.1A Development Supplementary Documents
- FS 2.3.2 Specifications
- FS 2.3.2A Material Acceptance Record
- FS 2.3.3 Contract Manufacturers
- FS 2.3.4 Approved Supplier Program
- FS 2.3.4A Supplier & Material Risk Assessment
- FS 2.4.1 Food Legislation
- FS 2.4.2 Good Manufacturing Practices
- FS 2.4.3 Food Safety Plan
- FS 2.4.3A Additional HACCP Tools
- FS 2.4.4 Product Sampling, Inspection and Analysis
- FS 2.4.4A Laboratory Quality Manual
- FS 2.4.4B Product Sampling Supplementary Documents
- FS 2.4.5 Non-conforming Materials and Product
- FS 2.4.6 Product Rework
- FS 2.4.7 Product Release



The documents are provided in Microsoft Word English (US) format and are easily edited to suit your organization.

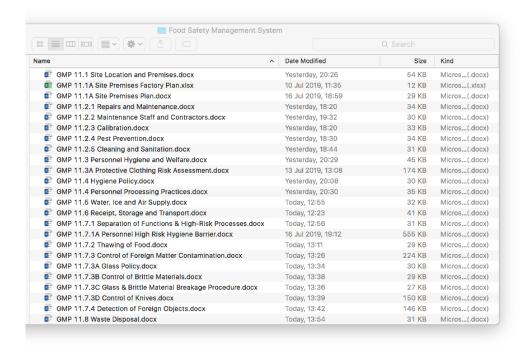
Food Safety Management System Record Templates

A comprehensive range of easy to use food safety record templates:

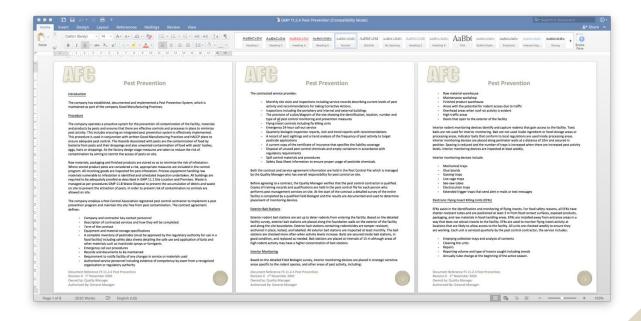


Step Four: Good Manufacturing Practices Implementation

The SQF Food Safety Management System Package contains a comprehensive Good Manufacturing Practice procedural templates that form the foundations of your Food Safety Management System so you don't have to spend 1,000's of hours writing compliant procedures:



The documents are provided in Microsoft Word English (US) format and are easily edited to suit your organization.



Step Five: Project SQF Implementation

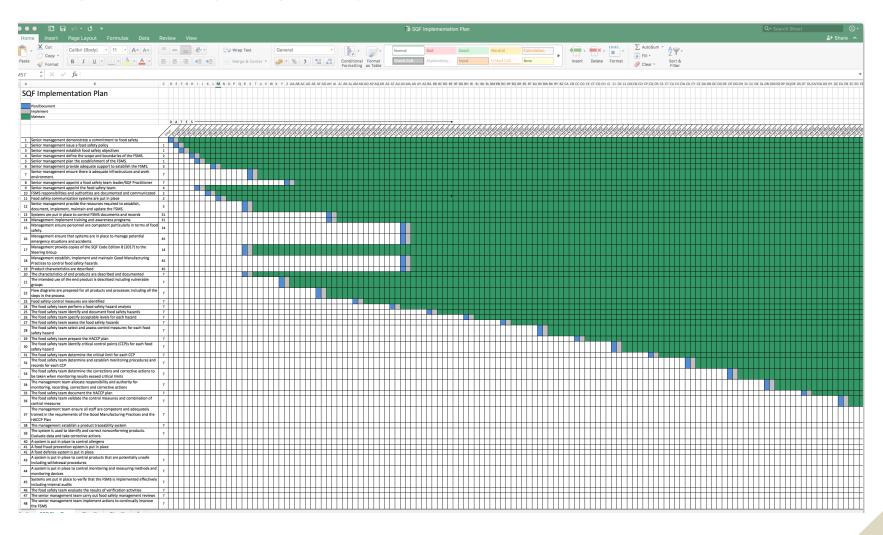
The package contains project tools to assist in achieving SQF certification. In this part of the package you will need to:

- ✓ Make sure that the Steering Group are established and briefed
- ✓ Make sure that the Steering Group take control of the Project Plan established by Senior Management

Food Safety Management System Steering Group			
FSMS Team Member	Name	Position	Qualification
FSMS Team Leader			
FSMS Assistant Leader			
FSMS Team Members			

Project Plan

The Steering Group use the Excel Project Plan developed by Senior Management as a step by step guide to implementing the Food Safety Management System.



SQF 9 Food Safety Management System Implementation Workbook

	Project Planning Tasks	Responsibility	Comments	Due Date for Completion	Date Completed
1)	Senior management demonstrate a commitment to food safety	Senior Management Team	Completed in Step 2		
2)	Senior management issue a food safety policy and objectives	Senior Management Team	Completed in Step 2		
3)	Senior management plan to establish a food safety culture	Senior Management Team	Completed in Step 2		
4)	Senior management define the scope and boundaries of the FSMS	Senior Management Team	Completed in Step 2		
5)	Senior management plan the establishment of the FSMS.	Senior Management Team	Completed in Step 2		
6)	Senior management provide adequate support to establish the FSMS.	Senior Management Team	Completed in Step 2		
7)	Senior management ensure there is adequate infrastructure and work environment.	Senior Management Team	Completed in Step 2		
8)	Senior management appoint a food safety team leader/SQF Practitioner	Senior Management Team	Completed in Step 2		
9)	Senior management appoint the food safety team.	Senior Management Team	Completed in Step 2		
10)	FSMS responsibilities and authorities are documented and communicated	Senior Management Team	Completed in Step 2	-	
11)	Food safety communication systems are put in place	Senior Management Team	Completed in Step 2		

SQF 9 Food Safety Management System Implementation Workbook

	products that are potentially unsafe including withdrawal procedures	Step Three: Food Safety Management System
44)	A system is put in place to control monitoring and measuring methods and monitoring devices	Use documents from Step Three: Food Safety Management System
45)	Systems are put in place to verify that the FSMS is implemented effectively including internal audits	Include in Step Eight
46)	The food safety team evaluate the results of verification activities	Include in Step Eight
47)	The senior management team carry out food safety management reviews	Include in Step Eight
48)	The senior management team implement actions to continually improve the FSMS	Include in Step Eight

<u>Project Task 18 Management establish, implement and maintain Good Manufacturing Practices to assist in controlling food safety hazards: Use documents from Step Four: Good Manufacturing Practices</u>

GMP 11.1.1 Site Location and Premises including:

Building Materials

Lighting and Light Fittings

Inspection/Quality Control Area

Dust, Insect, and Pest Proofing

Ventilation

Equipment and Utensils

Grounds and Roadways

GMP 11.1A Site Premises Plan

GMP 11.2.1 Repairs and Maintenance

GMP 11.2.2 Maintenance Staff and Contractors

GMP 11.2.3 Calibration

GMP 11.2.4 Pest Prevention

GMP 11.2.5 Cleaning and Sanitation

GMP 11.3 Personnel Hygiene and Welfare including:

Hand Washing, Clothing and Personal Effects, Visitors, Staff Amenities

GMP 11.3A Protective Clothing Risk Assessment

GMP 11.4 Hygiene Policy

GMP 11.4 Personnel Processing Practices

GMP 11.5 Water, Ice and Air Supply including:

Air and Other Gasses

GMP 11.6 Receipt, Storage and Transport including:

Receipt, Storage and Handling of Goods

Cold Storage, Freezing and Chilling of Foods

Storage of Dry Ingredients, Packaging, and Shelf Stable Packaged Goods

Storage of Hazardous Chemicals and Toxic Substances

Loading, Transport and Unloading Practices

GMP 11.7.1 Separation of Functions & High-Risk Processes

GMP 11.7.1A Personnel High Risk Hygiene Barrier

GMP 11.7.2 Thawing of Food

GMP 11.7.3 Control of Foreign Matter Contamination

GMP 11.7.4 Detection of Foreign Objects

GMP 11.8 Waste Disposal

The Steering Group now need to allocate responsibility to implement and maintain these Good Manufacturing Practices.

SQF 9 Food Safety Management System Implementation Workbook

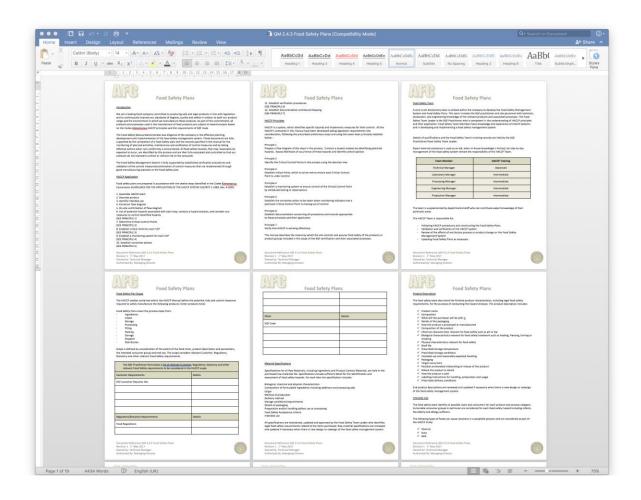
Project Tasks 19 – 36

Project Tasks 19 – 36 are to be completed by the Food Safety Team. Guidelines for these tasks are included in Step 6 HACCP Implementation Section.

10\	Draduat abaractoristics are described		
19)	Product characteristics are described		
20)	The characteristics of end products are described and documented		
21)	The intended use of the end product is described including vulnerable groups		
22)	Flow diagrams are prepared for all products and processes including all the steps in the process		
23)	Food safety control measures are identified		
24)	The food safety team perform a food safety hazard analysis		
25)	The food safety team identify and document food safety hazards		
26)	The food safety team specify acceptable levels for each hazard		
27)	The food safety team assess the food safety hazards		
28)	The food safety team select and assess control measures for each food safety hazard		
29)	The food safety team prepare the HACCP plan		
30)	The food safety team identify critical control points (CCP)s for each food safety hazard		
31)	The food safety team determine the critical limit for each CCP		
32)	The food safety team determine and establish monitoring procedures and records for each CCP		
33)	The food safety team determine the corrections and corrective actions to be taken when monitoring results exceed critical		
	limits		
34)	The management team allocate responsibility and authority for monitoring, recording, corrections and corrective actions		
35)	The food safety team document the HACCP plan		
36)	The food safety team validate the control measures and combination of control measures		

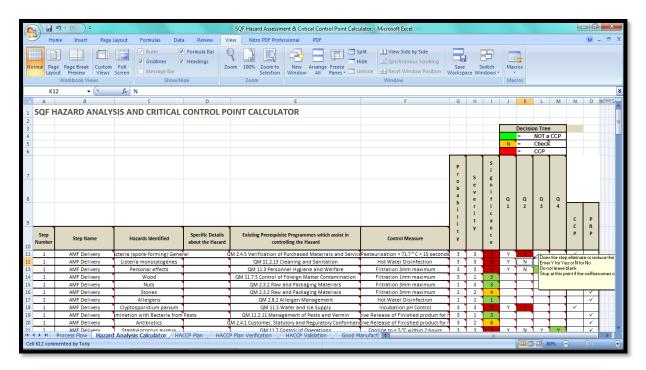
Step Six: HACCP Implementation Guide

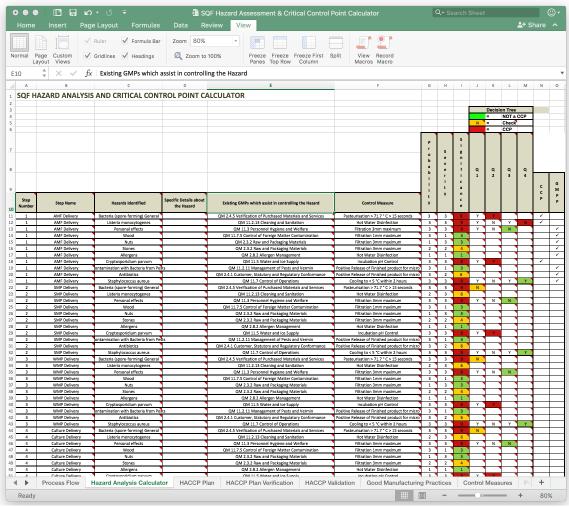
Included in the package are FS 2.4.3 Food Safety Plan and supplementary HACCP documents in the Additional HACCP Tools Folder including the SQF Hazard Assessment & Critical Control Point Tool:





The main tools here are the SQF HACCP Calculator and instructions:





- Intended use and reasonably expected handling
- Packaging
- Target consumers
- Possible unintended mishandling or misuse of the product
- Where the product is stored
- How the product is sold
- Labelling Instructions for handling, preparation and usage
- Prescribed delivery conditions

Product Description

Product Description Questions	Details
What is the product name?	
What will the purchaser do with it?	
Details of the packaging?	
How is the product processed or manufactured?	
What is the composition of the product?	
Is there preservation from chemical composition such as pH or Aw?	
Does the product receive microcidal treatment such as heating, freezing, brining or smoking?	
What is the Shelf life?	
What is the prescribed storage temperature?	
What are the prescribed storage conditions?	
Who are the target consumers?	
Where is the product stored?	
How is the product sold?	
Labelling Instructions?	
Prescribed delivery conditions?	

Task 22 Flow diagrams are prepared for all products and processes including all the steps in the process

The Food Safety Team should be responsible for constructing flow diagrams for the products and process categories covered by the scope of the food safety management system as an overview of the process

The food safety team can also use our hazard analysis prompt to identify potential food safety hazards:

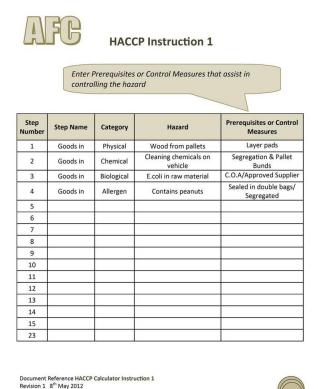
	Food Safety Hazard Analysis Prompt		
1	Are the raw materials, ingredients or food contact packaging likely to have microbiological hazards present? (Refer to Hazards worksheet)		
2	Are the raw materials, ingredients or food contact packaging likely to have chemical hazards present? (Refer to Hazards worksheet)		
3	Are the raw materials, ingredients or food contact packaging likely to have physical hazards present? (Refer to Hazards worksheet)		
4	Are there any characteristics in the composition of the food during which can prevent a hazard? E.g. Preservatives, pH, Water Activity		
5	Does the food permit survival or multiplication of pathogens and at which stages?		
6	Does the process include a controllable step that destroys pathogens or their toxins? (Consider spores)		
7	Is it possible the product could be subject to recontamination?		
8	Is product contamination (consider direct and indirect contamination) with hazardous microbiological organisms from equipment, process environment or personnel likely to occur?		
9	Is product contamination (consider direct and indirect contamination) with hazardous chemical substances from equipment, process environment or personnel likely to occur?		
10	Is product contamination (consider direct and indirect contamination) with hazardous physical objects from equipment, process environment or personnel likely to occur?		
11	Will the food be heated by the consumer?		
12	Is it likely that the food contains viable spore forming pathogens?		
13	Is it likely that the food contains viable non-spore forming pathogens?		
14	What is the normal microbial content of the food stored under proper conditions?		
15	Does the microbial population increase during the time the food is stored before consumption?		
16	Does that increase in microbial population alter the safety of the food?		
17	Does the layout of the facility provide an adequate separation of raw materials from ready-to-eat foods?		

Task 26 The food safety team specify acceptable levels for each hazard

For each Food Safety Hazard Identified, the acceptable level of the hazard in the end product is determined, justified and recorded taking into account regulatory requirements, customer food safety requirements, historic information, scientific literature, professional experience and intended use by the customer.

This hazard list is referred to as a preliminary hazard list and covers all hazards that could potentially occur in the product.

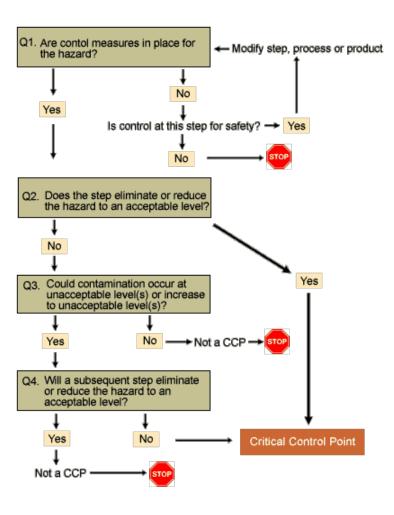
Use the templates provided in the HACCP Manual to assist you.



Owned by: Technical Manager Authorised By: General Manager

<u>SQF 9 Food Safety Management System Implementation Workbook</u>

This is carried out using the HACCP decision tree. Hazards identified at critical control points by the decision tree are controlled in the HACCP plan.



SQF 9 Food Safety Management System Implementation Workbook

Task 35 The food safety team document the HACCP plan

The Food Safety Team should complete the relevant columns in the HACCP Plan Sheet:

Critical Limits	Monitoring Procedures	Corrective Action	Responsibility	HACCP Record
Minimum / Maximum acceptable levels to ensure condition is in control	 measurements to be taken (or observations) method of measurement devices used (including applicable calibration procedures) frequency of monitoring responsibility and authority for monitoring and evaluation of the monitoring results 	Action to be taken when outside of critical limits to regain control and ensure unsafe product is controlled	Who is taking the action	Where is it recorded

Control Measure Validation

Product Category				
Step Number				
Hazard				
Control Measure				
Validation Methods	Applicable		Comments	
	Yes	No	Comments	
Third Party Scientific				
Validation				
Historical Knowledge				
Simulated Production				
Conditions				
Collection of Data in normal				
production				
Admissible in industrial				
practices				
Statistical Programs				
Mathematical Modelling				
Conclusion				
Internal Validation Required?				
If so by which method?				
CCP Confirmed				
Authorized by(Name):				
Signature:				

At this stage, you will now be able to complete Tasks 38 – 44 using the document templates provided:

<u>Task 38: The management establish a product traceability system</u> - FS 2.6.2 Product Trace

<u>Task 39: The system is used to identify and correct nonconforming products. Evaluate data and take corrective actions.</u> - FS 2.4.5 Control of Non-Conforming Product or Equipment & FS 2.5.3 Corrective Action and Preventative Action

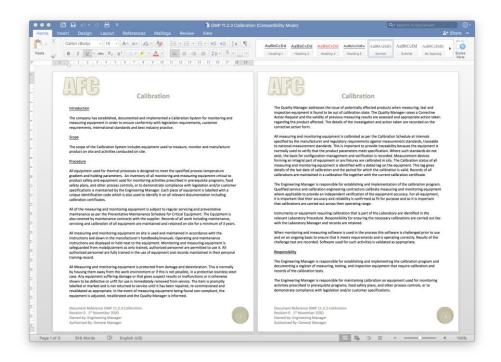
<u>Task 40:</u> A system is put in place to control allergens - FS 2.8 Allergen Management

<u>Task 41:</u> A food fraud prevention system is put in place - FS 2.7.2 Food Fraud

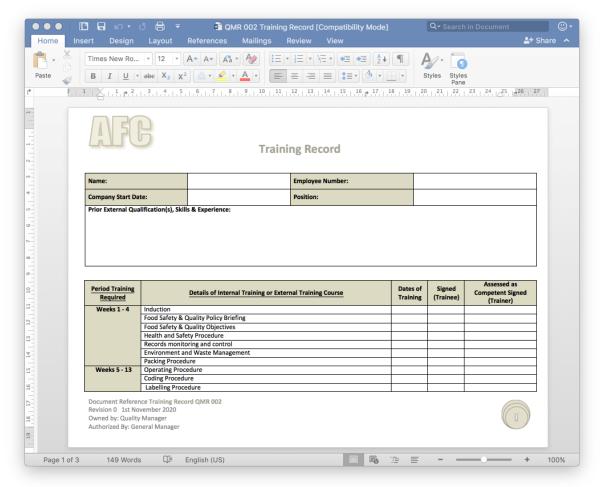
<u>Task 42: A food defense system is put in place</u> - FS 2.7.1 Food Defense Plan

Task 43: A system is put in place to control products that are potentially unsafe including withdrawal procedures - FS 2.6.3 Product Withdrawal and Recall

Task 44: A system is put in place to control monitoring and measuring methods and monitoring devices - GMP 11.2.3 Calibration



QMR 002 Training Record



Basic Site Training should be given to all staff and also training in:

- ✓ Implementing HACCP for staff involved in developing and maintaining food safety plans;
- Monitoring and corrective action procedures for all staff engaged in monitoring critical control points (CCPs);
 Personal hygiene for all staff involved in the handling of food
 - products and food contact surfaces;
 - Good Manufacturing Practices and work instructions for all staff engaged in food handling, food
- ✓ processing, and equipment;
- ✓ Sampling and test methods for all staff involved in sampling and testing of raw materials, packaging, work-in-progress, and finished products;
- ✓ Environmental monitoring for relevant staff;
- Allergen management, food defense, and food fraud for all relevant staff; and
- ✓ Tasks identified as critical to meeting the effective implementation and maintenance of the SQF code.

The Food Safety Team should receive extra training:

- ✓ Internal Audit Training
- ✓ HACCP Training Previously mentioned

Remember all food handlers should receive Basic Food Hygiene Training

Internal Auditing Training & Checklists

Internal Auditor Training - An interactive and illustrated Internal Audit training presentation to train your Internal Audit procedure.



There is also a GMP audit training presentation provided.

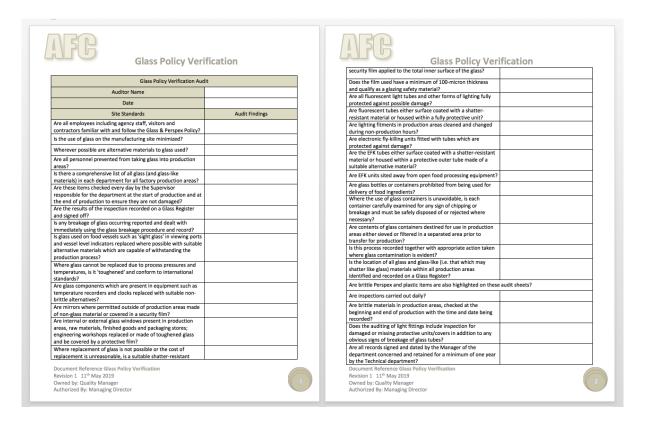


Stage Eight: Final Steps to SQF Certification

There a few final steps to achieving SQF Certification:

- ✓ Verify that the FSMS is implemented effectively including internal audits
- ✓ Evaluate the results of verification activities
- ✓ Carry out Management Reviews
- ✓ Carry out an assessment of your system to make sure that it meets the requirements of the SQF Code and have the appropriate Good Manufacturing using the <u>SQF System Self-Assessment Checklists for Suppliers</u>
- ✓ Ensure any areas requiring corrective action are addressed
- ✓ Choose your Certification Body
- ✓ Agree a Contract with a Certification Body
- ✓ Pre-audit Document Review
- ✓ On-Site Audit
- ✓ Audit Review
- ✓ Certification Body Review
- ✓ Celebrate!
- ✓ Communicate your success!

Verification Record Example



<u>Task 46 The food safety team evaluate the results of verification activities</u>

The Food Safety Team should define the methods, frequencies and responsibilities for verification activities. Verification activities should be put in place by the Food Safety Team to confirm the effective operation of the Food Safety Management System.

The aim of the evaluation of the results of verification activities by the Food Safety Team is to confirm that:

- ✓ HACCP plan is implemented and effective
- ✓ GMPP(s) are implemented and effective
- ✓ Infrastructure and Maintenance standards are satisfactory
- ✓ Hazards are below identified acceptable levels
- ✓ All other procedures required for the effective operation of the Food Safety Management System are implemented and effective.

Attendees:

Senior Management Team				
Job Title	Name	Role in Team		
Chief Executive		Chairman		
General Manager		Site Performance Reporting		
Operations Manager		Operations Reporting		
Quality Manager		Food Safety Reporting SQF Practitioner		
Planning Manager		Planning and Capacity Reporting		
Distribution Manager		Distribution Reporting		
Maintenance Manager		Services and Engineering Provision		
Finance Manager		Financial Reporting		
Human Resources Manager		Resource reporting		

